



toward a sustainable future

2021 SUSTAINABLE DEVELOPMENT REPORT

At Peñoles we are committed to generating value by providing essential resources in a sustainable manner. In the first year of a new administration at Industrias Peñoles, and in coordination with the new structure of Baluarte Minero, we are evolving not only to achieve permanence in the future, but to thrive amidst uncertainty and change for the benefit of our stakeholders. This transcendental transformation has implied a deep reflection at all levels of the organization, since it entails a process of cultural change and a new way of doing things.

Evolving to generate value

Grupo BAL is a cluster of state-of-the-art companies that incorporates a diversified group of businesses: Profuturo (pension funds) Grupo Nacional Provincial (insurance), Peñoles (mining, metallurgical, and chemical industries) Fresnillo (mining), Grupo Palacio de Hierro (department stores), TANE (jewelry), Valmex Soluciones Financieras (financial services), Valores Mexicanos (brokerage house), Crédito Afianzador (bonds), Compañía Agropecuaria Internacional (agricultural businesses), Médica Móvil (pre-hospital care), Instituto Tecnológico Autónomo de México (education), PetroBal (exploration and hydrocarbons production), and Energía Eléctrica BAL (power generation). In each of these, we strive to reach the higher percentile in our industry as regards profitability, and to create value to all stakeholders, offering our customers exceptional products and services, supporting the personal and professional advancement of our employees and contributing to the progress of Mexico.

Contents

With this 21st Annual Sustainable Development Report, which covers from January 1 to December 31, 2021, we inform our stakeholders and all interested parties about Peñoles' performance as a socially responsible company in environmental, social and governance (ESG) issues.

The following abbreviations will be used throughout the report:

t = metric tons **Mt** = million metric tons Mm^3 = million cubic meters **I** = liters **US\$ M** = million dollars



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This is our Communication on Progress in implementing the principles of the United Nations Global Compact and supporting broader UN goals. We welcome feedback on its contents.



Governance

Economic performance

Message from the CEO

102-14



At Peñoles we are committed to generating value, opportunity and in a sustainable manner.

I would like to highlight some of our actions on I am pleased to present to our stakeholders and we express our gratitude, as well as to the society in general our twenty-first Sustainable ESG issues during the reporting year. community we served. Development Report, in which we present We continued to manage the challenges We remain committed to the ethical and our performance in environmental, social and governance (ESG) issues, as well as our of the COVID-19 contingency and the new socially responsible conduct of the business normal. Our priority continued to be the strategy in the preventive management of to ensure sustainability and competitiveness. application of strict sanitary protocols to potential impacts and risks associated with our minimize the number of contagions in our For 30 consecutive years, we have operations to continue creating development opportunities and generating shared value in the received Good Delivery recertification from operations, for which we extended the transformation of the natural resources we use home-based work mode for administrative the London Bullion Market Association for the benefit of society. personnel, conducted tests for early diagnosis in precious metals, which evaluates our of all people with any symptoms or suspected supply chain practices in the areas of labor contact with a sick person, and provided relations, ethics, human rights, communities, guidance, medical and psychological environment, health and safety. assistance on an ongoing basis.

Rafael Rebollar Chief Executive Officer Environmental performance

Social performance Fresnillo plc subsidiary

wellbeing by providing essential resources

In 2021, we carried out actions to address the needs arising from the pandemic in the communities surrounding our operations in seven Mexican states, where more than

200,000 people benefited from our support in the form of supplies, equipment and materials for medical personnel in hospitals and health centers.

The trust of the community and the authorities laid the foundations for Peñoles to work as a partner in the National Vaccination Strategy of the Ministry of Welfare. We were able to administer 163,851 vaccines during the year with the participation of 284 volunteers from the company and society, to whom

For the second consecutive year, Industrias Peñoles was recognized as one of the Most Ethical Companies by AMITAI—the leading labor honesty evaluation system and El Financiero, placing us in tenth place



48% of contracted electrical energy comes from renewable sources.



in the ranking of the thirty best-evaluated companies. We also stood out in the Ethical Business Philosophy dimension, obtaining fourth place. Likewise, for the first time, we ranked first in the IC500 Corporate Integrity Index of the 500 most important companies in Mexico, according to the diagnosis prepared by Mexican Transparency and Mexicans Against Corruption and Impunity associations, and Grupo Expansión. Fresnillo plc is a member of Ethisphere's Most Ethical Companies for the third consecutive year.

We are committed to responding to the challenge of climate change. Therefore, our emissions mitigation strategy is based on the use of electricity from renewable sources, which reduce our emissions and contribute to providing essential metals in the transition to a low-carbon economy. In 2021, contracted renewable generation amounted to 48% of consumption. However, the consumption of clean energy legally assigned to Peñoles only reached 27.7%, as the rest was "sold" to the wholesale electricity market and the "missing" energy was acquired from the Federal Electricity Commission. We continue with the procedures to ensure that all the clean energy we generate is awarded to us, maintaining our goal of 100% of our electricity supply coming from clean sources by 2028.

The Board of Directors adheres to sound governance practices. In the performance of its duties, it is supported by committees recommended in the Code of Corporate Governance Principles and Best Practices. The board met six times during the fiscal year. Among the main topics discussed and approved at these meetings, we highlight the following

- ► The follow-up of the emergency plan for the COVID-19 pandemic.
- ► The reinforcement of the occupational and environmental safety programs.
- ► Updating of the Strategic Plan.
- Review of the risk matrix.
- Analysis of investment and financing programs.
- Modifications to the company's Code of Conduct.
- Implementing actions to comply with the labor outsourcing reform.

In coordination with the new structure of Baluarte Minero, we are in the process of a momentous transformation that involved deep reflection at all levels of the organization, as it entails a process of cultural evolution.

As part of this evolutionary process to better adapt to the environment, the mission and vision of Peñoles were renewed, from which six strategies were derived for the restructuring of the company. Objectives, actions, indicators and goals were set for each of these strategies to achieve the future states we want to reach.

These strategic priorities are the following:

- Environment, safety and health
- Operational focus and efficiency
- ► Growth
- Risk management and compliance
- ► Relations with communities and local governments
- Transformation of Peñoles (evolution)

We are aware of our constant exposure to short-, medium- and long-term risks given the context in which Peñoles operates. We therefore set ourselves the task of monitoring the main uncertainties or risks that could positively or negatively affect our strategic objectives, taking into consideration the relevance of the issues and the impact on our stakeholders, and exploring possible scenarios to capitalize on opportunities and/or face threats.

At Peñoles we are committed to providing essential resources in a sustainable manner.

We seek to generate solid trust in society by doing the right thing, building a positive legacy, and reimagining our activities to make them increasingly compatible with our socioenvironmental surroundings. We have set three medium-term objectives.

- **1.** To be a benchmark in governance. Develop an internal coordination process that guarantees results.
- 2. To achieve a socio-environmental performance of excellence. Anticipate the challenges and new demands of society, evolving in a sustainable manner.
- 3. To be recognized leaders in ESG. Consolidate our ESG way to maintain the trust of our stakeholders and the company's Rafael Rebollar competitiveness.

Environmental performance

Social performance Fresnillo plc subsidiary





Our commitment as a leader is to detect trends in the environment early enough and take the necessary steps to ensure the continuity and growth of our company. In an atmosphere of great challenges, at Peñoles we are strong, resilient, convinced of our mission and vision, and of our evolution toward sustainability.

I would like to thank our Chairman of the Board of Directors for his guidance and leadership, and to recognize the efforts of all our employees to conduct ourselves as a socially responsible company.





Economic performance

US\$ 5,971.8 M

in ordinary sales revenues in 2021 in Industrias Peñoles (including its subsidiary Fresnillo plc). Environmental performance

Social performance

Fresnillo plc subsidiary

About this report

Profile

Industrias Peñoles S.A.B de C.V is a mining-metallurgical-chemical group founded in 1887 as a mining company. It has integrated operations in smelting and refining non-ferrous metals such as zinc, lead, silver and gold, and produces inorganic chemicals—sodium sulfate, magnesium sulfate and magnesium oxide.



About Peñoles

102-1, 102-2, 102-5, 102-7-a

Listed on the Mexican Stock Exchange since 1968 under the ticker symbol PE&OLES, the group is integrated by four main divisions: Exploration, Mines, Metals and Chemicals.

The Exploration Division is focused on detecting and developing polymetallic and copper deposits in Mexico and South America—mostly in Peru and Chile—where we have mining concessions that support future growth by generating new mining projects.

102-10

The Mines Division has four underground mines in operation that produce zinc, lead and copper concentrates in Mexico: Velardeña,

in Durango; Sabinas, in Zacatecas; Capela, in Guerrero, and Tizapa, in the State of Mexicowhich is 51% company-owned. Milpillas, Bismark and Madero are in transition for rehabilitation and closure.

The Metals Division comprises metallurgical operations that process concentrates from company-owned mines, subsidiaries and other mining remitters to produce refined metals of high quality and purity, certified in the international market. It includes Met-Mex. the metallurgical complex located in Torreón, Coahuila, which produces refined gold, silver, lead and zinc; Aleazin, a unit located in Ramos Arizpe, Coahuila that produces special zinc alloys; and Bermejillo, in Durango, where other subproducts are processed.

The Chemicals Division is integrated by Química del Rey, located in Laguna del Rey, in the municipality of Ocampo, Coahuila. Its main products are sodium sulfate, magnesium oxide and magnesium sulfate. Industrias Magnelec, located in Ramos Arizpe, Coahuila, is also part of this division. It produces magnesium oxide in electric and electrofused grades.

Peñoles continues to be one of the world's leading producers of refined silver and the twelfth largest producer of refined zinc. In the Americas, Química del Rey's sodium sulfate plant has the largest production capacity,



Environmental performance

Social performance Fresnillo plc subsidiary

About this report

Química del Rey's sodium sulfate plant has the largest production capacity in the Americas, with 780,000 metric tons per year.



with 780,000 metric tons per year. We also continue to be leaders in Latin America in primary lead and gold production and, in Mexico, Velardeña and Tizapa remained among the top three largest zinc mines, while in sodium sulfate and magnesium we maintain our leadership with a 79% and 56% share of the domestic market, respectively.

102-7-a.iii

In 2021, Industrias Peñoles (including Fresnillo plc subsidiary) reached a total of US\$ 5,971.8 million in ordinary sales revenues.



One of the world's leading producers

of refined silver.



Economic performance

Products and markets

102-2, 102-6, 102-7-a.v

Peñoles supplies products to various industries in the world, primarily in construction, transportation, cleaning, chemicals and agriculture. We do not supply products that are subject to litigation, prohibition or controversy among our stakeholders.

In 2021, the Metals Division had 313 customers, and the Chemicals Division, 201. Our most important markets were the United States, Mexico, Canada, the United Kingdom, Japan, Switzerland, Brazil, Germany, Colombia, Turkey and China, among others.



Leaders in Latin America in primary lead and gold production.

Products and main applications



Products Metals Division

GOLD

Investment, jewelry, coins, electronics, monetary reserves, dental work, fountain pens, soldering, watches, telephone switches, computer circuits, porcelain and glass coatings

SILVER

Investment, jewelry, mirrors, solar sells, disinfectants, catalyzers, chemical products

ZINC

Steel galvanizing, appliances, chassis, roofing, pipes, paint, anti-corrosives, catalyzers, coatings, bronzes and brass, cosmetics

LEAD

Batteries, pigments, radioactive insulation, chemical products, ironwork

SULFURIC ACID

Batteries, pigments, radioactive insulation, chemical products, ironwork and fertilizers

BISMUTH

Pharmaceutical products, low-melting alloys, glass, pigments, chemical products, appliances, fluorescent lamps, fuses, cosmetics

CADMIUM

Rechargeable batteries, pigments, fuses

Environmental performance

Social performance Fresnillo plc subsidiary

About this report

Our most important markets were the United States, Mexico, Canada, the United Kingdom, Japan, Switzerland, Brazil, Germany, Colombia, Turkey and China, among others.

SULFUR DIOXIDE

Ore beneficiation plants, neutralization of mining operation effluents

ZAMAK

Appliances, automotive, industrial

ANTIMONY TRIOXIDE

Flame retardant

ZINC SULFATE

Fertilizers, livestock feed supplements, ore beneficiation plants, neutralization of mining operation effluents

COPPER SULFATE

Ore beneficiation plants, fertilizers, wastewater treatment

AMMONIUM BISULFITE

Ore beneficiation plants and cyanide destruction for controlling tailings dams

AMMONIUM SULFATE

Fertilizers, chemical industry, fire retardant dusts, panel and plywood manufacturing

SODIUM CHLORIDE

Ingredient in making livestock feed, wastewater treatment and various industrial processes



Products Chemicals Division

SODIUM SULFATE

Detergents glass, textiles, chemical products and other minor uses

MAGNESIUM HYDROXIDE

Car battery recycling, chemical products, wastewater treatment, medicines, ore beneficiation plants, fuel improvement additive Flame retardant and cable and roofing industries

MAGNESIUM OXIDE

Refractories, electric resistors, glass, tube lights, chemical products, wastewater treatment, livestock feed supplements, medicines, leather tanning

MAGNESIUM SULFATE

In agriculture: Crop fertilizer

In fish farming: Ingredient in making balanced feeds

In industry:

Chemicals: manufacture of magnesium sulfate monohydrate Biotechnology: ingredient in nutrient mix in penicillin and yeast production processes Tanning: whitening process, soaps





Governance

Economic performance

In our commercial management system, we verify compliance with the company policies and procedures, along with internal controls, official regulations as applicable, and best market practices. All our operations are certified.

Our metal products meet the following official standards: zinc (ASTM B6-13 and Good Delivery-LME), zinc zamak (ASTM B240-17), cadmium (ASTM B440-12), lead (ASTM B29-14 and Good Delivery-LME), gold (ASTM B562 95-2017 and Good Delivery-LBMA), silver (ASTM B413-97^a-2017, JIS H2141 and Silver Delivery -LBMA).

Our registered brands in chemical products are Remag WT, Remag AC, Neutromag-TE, RY-99-AD, Sulmag, Hidromag D.T. and Hidromag. Because the metals we produce are considered commodities, they do not sell under registered brand names.

SARI: Comprehensive Responsibility Certification	Expires
Fertirey	RCMX-036320-092121/9/23
Química del Rey	RCMX-041821-1006 06/10/24
ISO 45001:2018 Certification	Expires
Sabinas	02/10/22
Industrias Magnelec	24571 04/9/22

Environmental performance

Social performance

Fresnillo plc subsidiary





	%
 United States 	42.52
Mexico	23.89
• Canada	18.87
United Kingdom	6.61
• Japan	4.78
• Brazil	0.65
 Singapore 	0.35
• Germany	0.35
 Switzerland 	0.33

	%
Argentina	0.31
• Others	0.30
• Costa Rica	0.27
 Belgium 	0.19
• Taiwan	0.19
 Austria 	0.19
Guatemala	0.19
• Korea	0.10
TOTAL	100

Consolidated sales by country - Chemicals



	%
Mexico	70.28
United States	9.21
• Germany	6.20
Colombia	4.07
• Turkey	1.70
China	1.38
• Australia	1.15
• Japan	0.96
 India 	0.67
 Spain 	0.64
Russia	0.62
 Italy 	0.48
 Slovakia 	0.33
• Haiti	0.29

	%
 United Kingdom 	0.2
 Guatemala 	0.2
• Brazil	0.23
• Peru	0.22
 Netherlands 	0.22
Canada	0.18
 El Salvador 	0.18
 Sweden 	0.16
 Panama 	0.14
 Poland 	0.11
• France	0.03
Argentina	0.0
Costa Rica	0.02
TOTAL	100



6 5 3 1

5 2



Consolidated sales volume – Chemicals Division	ť
Sodium sulfate	797,235
Magnesium sulfate	64,418
Caustic MGO	20,707
Refractory MGO	28,029
Hidromag	18,954
Neutromag	7 9 3 1

* Excluding intercompany transfers.	
TOTAL	948,142
Special MGO milling	4,503
Electric-grade MGO	6,366
Neutromag	7,931

EM-MM-000.A Consolidated

Zinc268,032Ammonium sulfate171,070White sulfuric acid242,590Lead123,238Deprezinc35,096Copper cathode3,178Black sulfuric acid14,816Zinc sulfate10,510Copper sulfate7,699Ammonium bisulfite5,748Silver2,298
White sulfuric acid242,590Lead123,238Deprezinc35,096Copper cathode3,178Black sulfuric acid14,816Zinc sulfate10,510Copper sulfate7,699Ammonium bisulfite5,748Silver2,298
Lead123,238Deprezinc35,096Copper cathode3,178Black sulfuric acid14,816Zinc sulfate10,510Copper sulfate7,699Ammonium bisulfite5,748Silver2,298
Deprezinc35,096Copper cathode3,178Black sulfuric acid14,816Zinc sulfate10,510Copper sulfate7,699Ammonium bisulfite5,748Silver2,298
Copper cathode3,178Black sulfuric acid14,816Zinc sulfate10,510Copper sulfate7,699Ammonium bisulfite5,748Silver2,298
Black sulfuric acid14,816Zinc sulfate10,510Copper sulfate7,699Ammonium bisulfite5,748Silver2,298
Zinc sulfate10,510Copper sulfate7,699Ammonium bisulfite5,748Silver2,298
Copper sulfate7,699Ammonium bisulfite5,748Silver2,298
Ammonium bisulfite5,748Silver2,298
Silver 2,298
Sulfur dioxide 537
Antimony trioxide 271
Gold 35
TOTAL 885,119

* Excluding intercompany transfers



268,032 t zinc sales volume in 2021. Environmental performance

Social performance

About this report

There are no advertising regulations governing Peñoles' products, but we have the necessary logotype authorizations such as Peñoles, IZA (International Zinc Association), LATIZA (Asociación Latinoamericana de Zinc), LME (London Metal Exchange) and those related to certifications.

ISO 14001:2015 Certification	
Exploration Mexico	
Exploration Peru	
Industrias Magnelec	
Fertirey	MX02/010
Aleazin	MX02/010
Met-Mex-Smelter	MX02/010
Met-Mex-Refinery	MX02/010
Met-Mex-Zinc	MX02/010
Bermejillo	MX02/010
Madero	
Sabinas	
Tizapa	

ISO 9001:2015 Certification	
Fertirey	MX21.00136
Met-Mex-Smelter	MX21.00136
Met-Mex-Refinery	MX21.00136
Met-Mex-Zinc	MX21.00136
Ramos Arizpe Unit (Aleazin)	MX21.00136
Bermejillo	MX21.00136
Química del Rey	2346
Industrias Magnelec	9527







Location of operations

102-3, 102-4, 102-7-a.ii, 102-45

Peñoles has corporate offices in Mexico City and Torreón, Coahuila. Its key operations in Mexico are exploration projects, mining units, metallurgical and inorganic chemical plants. We also have mines in the process of site rehabilitation and closure in various states of Mexico, exploration projects in Peru and Chile, and two commercial offices in the U.S. and Brazil.



Mining operations

Base metals

🕂 Velardeña 📀 Sabinas 🚯 Tizapa 🔥 Capela

Precious metals

- Herradura
- 📀 Ciénega
- 📀 Fresnillo
- 📀 Soledad-Dipolos*
- Saucito 🐽 Noche Buena
- 🐽 San Julián
- ₁ Juanicipio

Metallurgical operations

 Metalúrgica Met-Mex Bermejillo 15 Aleazin



Chemical operations

- Química del Rey/ Dolomite
- Fertirey
- Industrias Magnelec
- Salinas del Rey



Mines in transition or project

- Francisco I. Madero
- **a** Bismark
- **2** Milpillas
- Alica*
- 🔈 La Industria



Infrastructure

- 🐵 Coahuila-Durango Railway
- 🐽 Termoeléctrica Peñoles
- 2 Termimar
- 🐵 Fuerza Eólica del Istmo
- 💩 Eólica de Coahuila
- 🐽 Eólica Mesa La Paz

-Y

Offices

Exploration • Corporate headquarters



Commercial offices

3 Bal Holdings 🐠 Wideco Quirey do Brasil

* Under special status, operations are suspended



Social performance

31 32

35

Fresnillo plc subsidiary

creating development opportunities in the regions where we operate.



Awards and recognitions



In 2021 we received or maintained the following awards:

In sustainability and social responsibility

- FTSE4Good Emerging Index of the London Stock Exchange
- Socially Responsible Company (ESR) for the 20th consecutive year, from the Mexican Center for Philanthropy (Cemefi)
- ► Fifth consecutive year in the Corporate Social Responsibility ranking by the Sonora Mining Cluster
- Sixteenth Communication on Progress of the United Nations Global Compact, of which we have been signing members since 2005



Social performance

- Good Delivery conflict-free recertification for the entire precious metals supply chain from the London Bullion Market Association (LBMA)
- Exceptional Companies award, by the Institute for the Advancement of Quality (IFC) in recognition of the following practices:
 - Partnerships for sustainable recovery for the future
 - Commitment and solidarity for social welfare
 - Technology, a pillar for maintaining and strengthening the company's leadership in times of pandemic
 - Solidarity leadership and discipline to protect our people, Peñoles' commitment for the love of Mexico

In environment

Recertification as Green Office to Peñoles' **Environmental Health Unit and Industrias** Magnelec by the Coahuila Ministry of the Environment

In safety and health

- Sanitary Safety distinction from the Mexican Social Security Institute, certifying that all our workplaces are safe sites and have protocols and trained personnel to avoid or mitigate contagion by coronavirus
- Safe Company certification by the Ministry of Labor and Social Planning to some of our plants
- Silver Helmet distinction by the Mexican Mining Chamber (Camimex) to Química del Rey

In ethics

- First place in the 500 Corporate Integrity Index (IC500) with a perfect score of 100. Expansión magazine and the Mexican Transparency and Mexicans Against Corruption and Impunity associations evaluate the 500 most important Mexican companies
- Ethics and Values in the Industry award for the 16th consecutive year, by the Confederation of Industrial Chambers (Concamin)
- Second consecutive year as one of the Most Ethical Companies 2021, according to AMITAI and El Financiero; tenth place in the ranking of the 30 best evaluated companies. We also stood out in the Ethical Business Philosophy category, obtaining fourth place.

Associations

102-13

Peñoles and subsidiaries are affiliated to the following associations

Related to products

International Zinc Association (IZA)

The Silver Institute

London Bullion Market Association

Latin American Association of Refractory Producers (Alafar)

Related to type of business and operation

Mexican Mining Chamber (Camimex)

National Association of the Chemical Industry (ANIQ)

National Manufacturing Industry Chamber (Canacintra)

Mexican Association of Private Transportation (ANTP)

Mexican Association of Shipping Agents (AMANAC)

Mexican Business Council for Foreign Trade (COMCE)

Coahuila Energy Cluster



Social performance

Fresnillo plc subsidiary

Peñoles and subsidiaries are affiliated to the following associations

Related to sustainability

Mexican Chapter of the World Business Council for Sustainable Development belonging to the Business Coordinating Council (Cespedes)

Inter-American Network of Foundations and Business Actions for Grassroots Development (RedEAmérica)

United Way

United Nations Global Compact

Instituto Mexicano para la Excelencia Educativa Excelduc, A.C.

Fundación Educar Uno: Alianza Somos el Cambio, A.C.

Fundación ProEmpleo, A.C.

United Nations Children's Emergency Fund (UNICEF)

UNAM Foundation (FUNAM)

Association of Applied Research and Technological Development (ADIAT)

World Environment Center (WEC)

Colorado Cleantech Challenge

Center for Leadership Ethics (University of Arizona)

Ethisphere's Business Ethics Leadership Alliance (BELA)

Women in Mining (WIM)

For Inspiration and Recognition of Science and Technology (FIRST)

Club Santos Laguna, S.A. de C.V.

Peñoles and subsidiaries are affiliated to the following associations

Associations in which some of our employees partici

Business Coordinating Council (CCE)

Mexican Center for Philanthropy (Cemefi)

Confederation of Industrial Chambers (Concamin)

Confederation of Mexican Employers (Coparmex)

Mexican Chapter of the World Energy Council (WEC Méx

Professional organizations

Mexican Wind Energy Association (AMDEE)

Association of Mining Engineers, Metallurgists and Geolo of Mexico (AIMMGM)

Mexican Institute of Financial Executives (IMEF)



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ogists

Governance

Economic performance

2030 Goals

We remain committed to reducing the negative impacts of our operations and contributing to the achievement of the goals.

Environmental performance

Social performance

Fresnillo plc subsidiary

About this report

Governance

GRISELDA CARRANZA

Peñoles' corporate governance structure ensures the solidity and transparency of its management, the application of organizational values, and the accountability to its stakeholders.



Governance

Economic performance



102-18

The company complies with the Code of Best Corporate Practices of the Mexican Business Coordinating Council. Social performance

Fresnillo plc subsidiary

About this report

The supreme body of corporate authority is the Shareholders' Meeting, which approves and ratifies all acts and operations of the company, and which meets with the frequency and under the terms required by applicable law and the company's bylaws.

Peñoles' governance structure consists of a Board of Directors, supporting committees, and a Chief Executive Officer who reports to the board and directs a group of executives who manage the company's key operations and functions.

The executive committee periodically reviews economic, operational, and environmental, social, and governance (ESG) issues, including related risks and opportunities.

For more information related to Peñoles' corporate governance, please refer to our Annual Report and our website: **www.penoles.com.mx**, "Corporate governance" section.

In support of its corporate governance structure, Peñoles has a Corporate Integrity Manual, which along with the Code of Conduct is available to the public at **www.penoles.com.mx**. This Corporate Integrity Manual covers aspects such as prevention, compliance, oversight and accountability, for the purpose of avoiding acts stemming from administrative failures e.g. collusion, conflicts of interest, influencepeddling and corruption. The Code of Conduct is a guide for for employees in their business relationships with external stakeholders, especially entities and public servants, in accordance with Articles 24 and 25 of the General Law of Administrative Responsibilities and the best corporate practices applicable to Peñoles' operations.

The Corporate Integrity Manual also includes the vision, the mission and corporate values, general considerations about its organizational structure, its corporate leadership scheme, training and communication programs, as well as evaluation, verification and follow-up mechanisms for compliance with internal and external regulations applicable to the group's companies.



For more information related to Peñoles' corporate governance, please go to www.penoles.com.mx





Economic performance

Sustainability management

101-1.2, 101-2.2, 101-2.5, 103-1, 103-2. 103-3

We consider sustainability as a pillar of our business strategy, through which we evolve to continue generating value and trust among our stakeholders.



Our Sustainable Development Policy establishes guidelines to guarantee continuous, productive and safe operations, as well as respect for the environment, communities and health in the context of our operations. This is based on a culture of protection and prevention, enriched through consultation and participation of employees and their representatives.

Our operations are managed through the Integrated Management System subject to continuous improvement, in accordance with institutional standards, which includes the elimination of hazards, risk reduction, as well as compliance with legal requirements, the commitments we make to our customers and other stakeholders.

102-12, 101-1.2, EM-MM-210a.3

We also adhere to other international principles and standards, such as those mentioned below:

- Management standards (ISO)
- Internal control according to the criteria established by the Committee of Sponsoring Organizations of the Treadway Commission (COSO)
- Practices developed by internationally recognized associations: Association of Anti-Money Laundering Specialists, Association of Certified Fraud Examiners, Ethisphere, Trace International
- United Nations Global Compact
- London Bullion Market Association (LBMA)
- Mining Association of Canada (MAC)
- Code of Best Corporate Practices of the Business Coordinating Council (CCE)
- Socially Responsible Company of the Mexican Center for Philanthropy (Cemefi)

Environmental performance

Social performance

Fresnillo plc subsidiary

Institutional actions regarding the most important issues

GOVERNANCE

Promote sustainability strategies and objectives (ESG), establishing commitments, accountability and developing a culture of sustainability that considers aspects such as the efficient use of natural resources, gender equity and diversity, respect for human rights, and communication and attention to the needs of stakeholders.

HUMAN RIGHTS

Respect and support for human rights, guaranteeing freedom of association and collective bargaining, equal opportunities, non-discrimination and the prohibition of forced labor and child labor within the organization and in our sphere of influence. We apply due diligence to identify risk situations, establishing mechanisms to address complaints and avoid complicity.

ENVIRONMENT

Prevent pollution, protect the environment and biodiversity. This is done by restoring ecosystems, establishing objectives, assessing potential environmental risks and impacts, mitigating adverse impacts, conducting periodic environmental monitoring and assessments, and reporting actions and their effectiveness to stakeholders.

INTEGRITY AND COMPLIANCE

To encourage a culture consistent with the company's vision, values and Code of Conduct, as well as strict compliance with applicable national and international legislation and the group's internal regulations.

LABOR RELATIONS AND HUMAN RESOURCES

Generate sources of decent, stable, secure and living-wage jobs that improve the quality of life of people and guarantee adequate social protection (old age, dismissal, disability, medical services, etc.).

HEALTH

Protect our employees from work-related illnesses and building a culture of prevention of illness in general, ensuring they remain in optimum physical and mental condition.

SAFETY

Ensure a culture of prevention focused on the safety of our personnel and the continuity of our business. The company's safety philosophy is focused on achieving zero incapacitating accidents, sustained in the design, maintenance and safe operation of processes, supported by a management system that guarantees efficient, safe, and clean operations within an ethical framework.

COMMUNITY

Based on a strategy for developing sustainable communities, to work in a respectful and coordinated manner with local communities, authorities and other partners, in order to achieve social wellbeing and relations of harmony and trust.

The general guidelines to ensure sustainable development and compliance with the policy throughout the value chain are as follows:

- Adoption and practice of a sustainability strategy.
- Setting objectives, goals and performance indicators.
- Organized structure and clear definition of roles and responsibilities.
- Comprehensive approach and adoption of a sustainability culture that guarantees productive operations with high performance in ESG issues.
- Ethical and transparent behavior.
- Respect and compliance with applicable laws and regulations.
- Respect and consideration for the interests of our stakeholders.
- Respect for human rights.
- Permanent search for cutting-edge criteria, according to international standards and best practices.

Our supply chain includes sustainability practices that take into account the full life cycle of our products, from supply of raw materials and our operations through marketing and sale. It also considers all the phases of our operations—exploration, research and development, project construction, operation and progressive restoration and closure of operations.

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MATERIAL ISSUES

102-47, 102-49

The purpose of this report is to communicate to our stakeholders our performance in each of the relevant ESG issues resulting from our materiality analysis. It also includes our Fifteenth Communication on Progress (CoP), in compliance with our commitments to the United Nations Global Compact.

The aspects considered material for Peñoles are shown below:

SUSTAINABLE DEVELOPMENT GOALS

Our products are indispensable for development and a good quality of life. That is why we remain committed, striving to reduce the negative impacts of our operations and contributing to the achievement of the goals of the 2030 Agenda.

While mining adheres to most of the SDG, Peñoles has identified priority targets based on a materiality analysis, which considers impact, risk, opportunity and stakeholder expectations.

The priority SDG for Peñoles are:

Aspects considered material for Peñoles

Priority issues for our stakeholders • • •

Respect for human rights
Efficient use and consumption of energy
Water
Biodiversity
GHG emissions
Occupational safety and health
Community development programs
Prohibition of child or forced labor
Participation in public policies and lobbying

Issues in order of influence or impact for the organization

Efficient use and consumption of energy Water Labor relations Non-renewable materials Supplier environmental assessment Anti-corruption Taxes Occupational safety and health Community development programs





Environmental performance

Social performance Fresnillo plc subsidiary

About this report



Our performance on ESG issues during the year and our contribution to sustainable development are described throughout this report. A table with the relationship between the material issues, **GRI standards and SDG is presented** in the "About this report" section.







Governance

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RISK MANAGEMENT

102-11, 102-15

The growing complexity and dynamics of the context in which companies operate today has led to a constant exposure to situations that can affect more than one area and complicate business management

Peñoles recognizes that it is constantly exposed to short, medium and long-term risks given the contexts in which it operates. We are therefore committed to monitoring the main uncertainties or risks that may positively or negatively affect our strategic objectives, taking into account the impact on our stakeholders and exploring possible scenarios to capitalize on opportunities and/ or face threats.

In order to follow up and establish a formal channel for risk management with the organization's management team, Peñoles has a hierarchical line to report these risks through the Audit and Corporate Practices Committee, a committee where business risks and alternatives for their management are presented in order to address their various impacts. Through this committee, the Audit and Compliance functions supervise and report to the Board of Directors on the progress of various programs introduced in the organization, one of which is business risk management. The directors of Finance, Audit, Compliance and Legal, among other BAL Group executives, are part of this committee.

The area that manages business risks reports to the CEO as part of the strategic process structure. The risks faced by the organization are grouped by topic in a database, which are monitored and compared with external and internal reports.

Since the first months of 2020, Peñoles introduced strict health measures to protect employees and communities, adapting the work scheme to a significant number of people working from home. We also have mitigating actions such as controlling access of personnel to essential operations through constant medical examinations, which resulted in a relatively low number of sick persons and much lower number of

Examples of risks that occurred in 2020 and 2021

GLOBAL ECONOMY AND TRADE TENSIONS

The increase in the number of contagions of COVID-19 and its variants around the world called into question the economic recovery in the countries where we have operations, as well as in the countries of our trading partners. The IMF warned of high uncertainty about the speed and magnitude of the economic recovery and considers that there is "no connection between financial markets and evolution in the real economy," which could pose an additional risk if the recovery is not V-shaped and investors' "appetite for risk fades".

The most relevant risks and opportunities for us are currently the following:

- Efficiency and consolidation of capital projects
- Economic factors: volatility in base metal prices
- Political uncertainty
- Safety
- Structuring growth in the project portfolio
- Operational efficiency
- Monitoring our social license
- Relations with labor unions
- Environmental factors and significant incidents
- Industrial safety

Peñoles defines emerging risks as a sudden manifestation of risk that could have significant short-term implications on the realization of the organization's strategic plan.

CORONAVIRUS VARIANTS - INFECTIOUS DISEASES

There is a new stage of elevated contagion as variants of the virus with higher contagious potential emerged in 2021. Some changes may influence some of them, such as their ease of spread, the severity of the associated disease or the effectiveness of vaccines, treatment drugs, diagnostic tools or other public and social health measures.

Environmental performance

Social performance Fresnillo plc subsidiary

About this report







deaths, so that the continuity of operations was not affected.

The actions to mitigate the emerging risk or external uncertainty are associated with the business risk management framework on internal risks. Some mitigating actions were an efficient hedging process, detailed industry monitoring for forecasting, compliance with group treasury policies and standards, project risk management and investment decisions, competitive assessment programs for vulnerable businesses, as well as strength, weakness, opportunity, and threat analysis (SWOT).



Governance

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Stakeholders

101-1.1, 102-40, 102-42



Peñoles behaves ethically toward its stakeholders—shareholders, employees, community, customers and suppliers—based on honest, above-board and fair dealings, respect for human and labor rights and religious ideas, political preferences, social and economic condition, avoiding any type of discrimination. We also expect every one of our stakeholders to maintain the same ethical attitude, consistent with our Third-Party Code of Conduct.

The basis for identifying stakeholders is their influence on the company, as well as their dependence on it. We maintain with them relationship channels that strengthen trust and we endorse our commitment through transparency and dialogue.

Communication with our external stakeholders is an essential part of our daily work. That is why one of the priorities of our transparency policy is to ensure that stakeholders, particularly the communities where we operate, are kept informed of all the actions we carry out.

In our external communication, during 2021 Peñoles implemented actions, adapted to the context of the pandemic, that reinforced relations with different audiences, especially with the communities near the units, in order to strengthen trust and promote operational continuity.

The health contingency brought about changes that affected Peñoles' external initiatives, so the communication strategy was accompanied at all times by a protocol that reinforced the messages and highlighted the company's qualities.

During this time we changed our focus; now we are closer to the people, which means communication that includes quality and news.



Environmental performance

Social performance Fresnillo plc subsidiary

Implementing the following measures:

- Coordinated work with authorities from the three levels of government for the implementation and operation of the National Vaccination Strategy in Torreón, and making available the Community Center as a vaccination headquarters for the population of the region. It is worth mentioning that the population acknowledged the effort and dedication of the volunteers so that they could receive the required doses.
- Reinforcement of dissemination campaigns to publicize social programs, especially in the area of health to combat COVID-19 and protect all personnel; donation of personal protective equipment and sanitary kits for health institutions and the neighboring population.
- Design and production of graphic and interactive materials to publicize social and environmental responsibility actions. Special emphasis was placed on education programs.
- Implementation of new technologies to develop interactive infographics, as in the Municipal Museum of Teloloapan, in Guerrero.
- Implementation of the digital strategy and reinforcement of messages in institutional social networks.
- ► Liaison with the media and dissemination of newsletters and graphic material.
- Podcasts to announce company actions and emblematic programs, such as the case of the Velardeña ecological reserve.
- Generation of content for industry magazines to share Peñoles' experiences, and preparation of the *Comunidad Peñoles* magazine, which is published three times a year in La Laguna.

Strengthening alliances with strategic players in the sector.

In this new reality, we adopted new ways of working and took advantage of the digitalization of processes to create innovative materials, obtaining good results.

In addition to our external communication media, we have other channels to support stakeholder engagement. Our commitment to them is endorsed through transparency, dialogue and trust.

This evolution has allowed us to adapt to new communication needs. The challenge remains, but it is our commitment to respond in a timely manner and with reliable information to our stakeholders.

the innovative nication support

102-40, 102-42, 102-43 *Stakeholder engagement*

	Stakeholder group	Goal	Mechanism			
-	SHAREHOLDERS	Be the best investment op- tion in the medium and long terms, by guaranteeing cost competitivity, growth, profi- tability and the survival of the company.	Executive Committee meetings Shareholders' meetings Various committee meetings Executive meetings Annual reports: Financial and Sustainable Development Reports by the CEO			
	EMPLOYEES	Be the best place to work, a company they can feel proud of which dignifies them by offering opportunities for development, respect and recognition in a safe environment and in a climate of teamwork.	Strategic and operational planning Code of Conduct Regular workteam meetings Talent Development, Evaluation and Performance System Communication mechanisms: intranet, video calls, dissemination campaigns, talks, e Materiality analysis Annual reports: Financial and Sustainable Development Línea Correcta hotline Training and development in administrative, human and technical competencies Workplace environment survey			
	COMMUNITY	Be a socially responsible company, respectful of nature and supportive of the self-development of the communities where we operate.	Social Development System Media monitoring Grievance mechanisms External communication channels: social networks, dissemination campaigns, com interaction with social media Meetings with social leaders Annual reports: Financial and Sustainable Development Socioeconomic diagnosis Perception survey Materiality analysis Fostering self-development			
	CUSTOMERS	Be a strategic partner that of- fers comprehensive solutions and inspires the trust needed to do business over the long term.	Client Administration System Service and satisfaction surveys Technical visits Product catalogue Annual reports: Financial and Sustainable Development Process certifications			
	SUPPLIERS	Be a strategic partner, whose business relations are based on good commercial practi- ces and ethical commitment, with whom you can establish mutually beneficial, long-term relationships.	Trusted supplier catalogue Visits and audits Due diligence evaluations Opinion surveys Annual reports: Financial and Sustainable Development Training workshops Training and assistance			

Environmental	
performance	

Social performance

Interaction

	 Provide accurate information that reflects the current status of operations and the business. Guarantee proper handling of company resources and assets. Report, eliminate and sanction any conduct that goes against good business practices, the free market, and fair business dealings. Define strategies to achieve the company vision.
talks, etc. es	 Encourage a working environment that enables each person to develop their full potential and creativity. Encourage collaboration and multidisciplinary teamwork so everyone can contribute to process improvements. Provide competitive pay and benefits, based on results, avoiding any type of discrimination. Provide opportunities for professional update and advancement with gender equity. Precisely communicate plans, procedures, targets and indicators for evaluating performance and achieving goals, and a feedback regarding the above. Grant recognition through established mechanisms. Hire, train and retain the most capable people. Investigate and provide substantiated, timely, clear and correct response to concerns and grievances from our personnee. Promote and maintain safe and healthy workplaces and care for the facilities and the furniture. Respect freedom of association.
ns, committees,	 Respect culture and customs in the communities where we operate, in keeping with the legal order, morals and good cu Help promote autonomous self-development of the communities where our business units are located. Establish mutually beneficial relationships and keep communication channels open. Maintain relations of respect, fair treatment and collaboration, impartial and independent of non-institutional interests. Avoid any kind of discrimination.

Investigate and provide substantiated, timely, clear and correct response to concerns and grievances from our communities.

Supply the products and services requested with the highest quality and timeliness.

- ► Conform to current Peñoles policies and procedures.
- ► Maintain quality, confidence and process improvements.
- ► Hire suppliers and contractors based on quality, profitability, service, technical capacity, competitiveness and experience criteria.
- Keep all information received from suppliers and contractors strictly confidential during the entire process of accepting bids for the assignment of purchase orders and contracts.
- Share ethical and socially responsible business practices, with strict adherence to the Code of Conduct and respect for human rights.





Integrity and compliance

We transformed our integrity practices into opportunities for growth and competitiveness adapted to the new environment.

2021 brought about transitions and challenges, particularly for the Integrity Program, due to the corporate reorganization to consolidate Baluarte Minero compliance structure. From a co-creation and collaboration approach, we undertook several initiatives aimed at protecting the group's value and innovations that transformed the way we align our corporate culture based on the Integrity and Compliance Strategy, modeling of expected standards of conduct, framework of compliance controls, prevention of consequences for regulatory non-compliance, strengthening of our regulatory framework, as well as a preventive cybersecurity base against the threats of a challenging technological environment.

CORPORATE INTEGRITY

101-2.2, 101-2.5, 103-1, 103-2, 103-3, 102-16, 205-1, 205-2, EM-MM-510a.1

Our commitment to go beyond national and international regulatory compliance means conducting our business with integrity. We act in accordance with solid values of trust, responsibility, integrity and loyalty, and aim to permeate our principles throughout the value chain.

Peñoles voluntarily complies with national and international principles, whose purpose is to avoid situations that affect the impartial and objective performance of our functions. Some of them are the General Law of Administrative Responsibilities or, indirectly (attraction clause), regulations such as the UK Bribery Act (United Kingdom) or the Foreign Corrupt Practices Act (United States). Peñoles requires that all At Peñoles, we believe in the following its employees comply with the applicable principles: anti-corruption regulations in order to ensure the trust of our stakeholders: community, employees, shareholders, customers, suppliers and governments.

Bribery and corruption affect free market and undermine public confidence in business and government. There is no doubt that negative publicity and perceptions associated with a company that engages in corrupt practices damage its reputation. Therefore, in keeping with our vision of ethical business conduct as a differentiating factor, Peñoles cooperates with the authorities that investigate alleged violations and issue the corresponding sanctions.

Environmental performance

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- All personnel employed by companies and governments must perform their duties objectively and in accordance with the law.
- Everyone must maintain a zero-tolerance stance toward undesirable situations, including bribery and corruption, and must refrain from accepting or giving any gift or attention that could affect objectivity in their work.
- All personnel must act ethically to ensure that interactions with external stakeholders, whether business partners or public officials, continue to ensure a positive image of the company and maintain the trust and respect of its stakeholders.
- ► All group companies must strictly comply with the law and the corresponding obligations.

Peñoles has a corporate compliance structure, which coordinates strategies and initiatives from a preventive approach to avoid situations related to acts of bribery and/or corruption, and to verify compliance with applicable internal regulations. These efforts include processes, areas and responsible persons that, due to the nature of their operations and their degree of exposure, have an anti-bribery and anticorruption approach. These include, for example, comptrollers, areas of contact with external parties—supplies, raw materials, contracts—Treasury, Human Resources, Legal (second line of defense) and Internal Audit (third line of defense).

Basic guidelines associated with anti-corruption issues

- Code of Conduct
- Third-Party Code of Conduct
- Conflict of interest management procedure
- Anti-corruption and bribery procedure
- Corporate Integrity Manual
- Government relations procedure
- Donations, sponsorships, gifts, hospitality and entertainment guidelines





Governance

Economic performance

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unionized employees from the Mines Division trained in the "I decide CRIL" workshop.

201-4, 415-1

Peñoles does not receive financial assistance or governmental aid of any kind, nor does it make political contributions.

205-3-d, 206-1, 307-1, 419-1

In 2021, there were no pending legal actions related to monopolistic practices, anticompetitive practices or corruption cases. We had no significant fines (over US\$ 10,000) or sanctions for non-compliance with regulations.

406-1, 411-1, 412-1

Neither were there legal actions related to extortion, abuse, discrimination, forced or compulsory labor, unfair labor practices, indigenous rights, or any other human rightsrelated complaints.

Other relevant projects and initiatives

- Certification of our Code of Conduct
- Annual Conflict of Interest Statement
- Annual Integrity Disclosure Program (including anti-bribery and anti-corruption issues)
- Maintain participation in national corporate integrity and anti-corruption rankings (e.g. IC 500 Anti-Corruption and Most Ethical) Companies).
- By 2022 we plan to participate in the international Most Ethical Companies ranking sponsored by BELA Ethisphere.
- Application of an integrity model based on employee perception, including anti-bribery and anti-corruption issues.
- > Strengthening the due diligence practice with the implementation of a technological tool to achieve greater efficiency in the process and facilitate risk assessment (including corruption). Improvement of the practice for the analysis and evaluation of conflicts of interest.
- Assessment to determine the level of Peñoles' anti-bribery-anti-corruption management, based on the ISO 37001 standard.

Employees from the Health and Industrial Safety Committee trained in the NOM-035 standard.

Environmental performance

Social performance Fresnillo plc subsidiary



153 engineers from the Mines Division trained in the integrity workshop.

In the area of training, we continued to disseminate the editorial agenda of the Integrity and Compliance Program, which included the re-commitment to integrity, the Línea Correcta whistleblower hotline, procedures, cybersecurity culture and phase 3 of Standard 035.

The training program was also aimed at transmitting in an accessible manner the conceptual bases of the Integrity and Compliance Program, in addition to strengthening decision making based on our values of trust, responsibility, integrity and loyalty in our daily work.

Certification of our Code of Conduct and Annual Conflict of Interest Statement

We achieved certification of our Code of Conduct and Annual Conflict of Interest Statement for employees in Mexico, Chile and Peru on the Peñoles Virtual Campus.

As a best practice, this year we included a digital signature to certify the knowledge and commitment of **3,388 employees** and management personnel.

EM-MM-210a.3 **Third-Party Code of Conduct**

The Third-Party Code of Conduct was released during the first quarter of 2021, reaffirming Peñoles' commitment to work closely with its business partners to build responsible supply chains. It includes issues that ensure that all interaction with external stakeholders is grounded firmly in corporate integrity, in strict compliance with current legislation and preventing situations of bribery, corruption, conflict of interest, fraud, money laundering and terrorism financing. The Code also includes items related to environmental protection, commitment to occupational health and safety, and respect for human and labor rights.



Economic performance

During 2021 we improved our compliance with risk prevention, detection and mitigation mechanisms.



The Third-Party Code of Conduct, in began the pilot phase of the integrity model, addition to being based on Peñoles' internal which consists of developing a diagnosis of regulations, was developed taking into our personnel's perception of the integrity account applicable regulatory compliance environment in their work. It is based on the and adherence to internationally recognized results of the re-commitment to integrity, as standards, such as the United Nations well as on in-depth activities, such as focus Global Compact, the core conventions of groups and the application of surveys that wil the International Labor Organization (ILO), allow us to have a greater level of detail on the behaviors in the work environment. This will and the guidelines that promote corporate allow for the periodic evaluation of the main responsibility issued by the Organization for **Economic Cooperation and Development** behavioral risks and the timely determination (OECD) and the United Nations (UN). of training actions.

The Code provides guidelines on the protection of assets, information and intellectual property. It also provides the mechanisms available to our external stakeholders to ensure their adherence to the Code, as well as to request guidance in case of doubts in its application. Knowledge of and adherence to the Code by our business partners are essential to begin and maintain business relationships with Peñoles.

Culture of legality in the company

We participated in the project called Culture of Legality in the Company, coordinated by the association Mexico United Against Crime, whose goal is to reduce illegal acts or corruption by promoting a culture of legality in companies, in order to strengthen institutional values, attitudes, and behaviors expected in the Code of Conduct and the competencies of our employees.

Integrity model

In order to reduce exposure to behavioral risks, align expected behaviors among our personnel and promote a solid culture of integrity supported by our values of trust, responsibility, integrity and loyalty, we

Environmental performance

Social performance

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Challenges for 2022

- Maintaining the standard of staff participation in the certification with our Code of Conduct and the Annual Conflict of Interest Statement.
- Maintaining the high level of positioning in the corporate integrity rankings sponsored by recognized national organizations.
- Rolling out the culture of legality campaign in the company.
- Begin implementing phase 2 of the Peñoles integrity model.
- Continue the standardization process for corporate integrity practices in Baluarte Minero- Peñoles- Fresnillo plc.

COMPLIANCE CONTROL FRAMEWORK

205-1, EM-MM-510a.1

During 2021 we improved our compliance risk prevention, detection and mitigation mechanisms in order to strengthen their management considering the context and complexity related to the corporate reorganization of the group.

Third-party due diligence: Implementation of a technological platform and consolidation of due diligence practices with a risk-based approach.

Actions were taken to optimize the due diligence process considering the regulatory environment (outsourcing reform), the issuance of BAL Group's Third-Party Policy and the homologation of this process between Peñoles and Fresnillo plc.

With the "Due diligence automation" project, the process will be managed through a technological platform, promoting its optimization by:

- reducing response time to due diligence requests.
- assessing and defining the risk level of all external parties.
- increasing visibility and traceability of risk alerts, as well as defining standard calibration parameters for the proper quantification and assignment of risk to external parties.
- ► simplification of the process for users (internal staff/external parties).

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Phase 2 Implementing this phase of the Peñoles integrity model is a challenge for 2022.

Also in 2021, independent external companies were assessed to conduct on-site visits to remitters, in accordance with international standards (e.g., LBMA Responsible Sourcing Program).

In relation to the regulatory environment, the regulatory framework for external stakeholders' due diligence was updated to incorporate outsourcing provisions, defining specific criteria for service providers or specialized works.

Third-party due diligence: Implementation of a technological platform and consolidation of due diligence practices with a risk-based approach.



Governance

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Managing conflicts of interest

We refined our practice for managing conflicts of interest based on several actions.

- Adjustments to the conflict of interest questionnaire in order to obtain more accurate responses that, in turn, simplify the risk analysis process.
- Developing a standard format for issuing mitigation recommendations.
- Incorporating the letter of commitment to the Third-Party Code of Conduct to the due diligence procedure.
- ► Analysis of the information collected in the 2020 personnel conflict of interest statement as a pilot platform for further analysis.

Money laundering prevention

We strengthened our actions to comply with the regulations in force regarding operations with resources of illicit origin through the punctual follow-up of operations related to vulnerable activities. During the year we added operations related to intercompany loans, and we are in the process of selfregulating the provision of professional services. Given that specialized training is essential, the personnel in charge of coordinating compliance with the legislation participated in a certification process derived from an official call issued by the regulatory authority.

28 work centers have local committees to comply with NOM-035 standard.

Challenges for 2022

- Implementing the due diligence technological platform.
- Designing the methodological framework for compliance risks and controls.
- Analyzing and consolidating best practices in the group's operating branches to achieve process standardization.
- Designing specifications to develop a technological tool to facilitate internal management of conflicts of interest and efficient implementation of remedial measures.
- Maintaining continuous monitoring of operations for vulnerable activities for Peñoles, as well as the adaptation to emerging regulatory changes.

REGULATORY MANAGEMENT

We strengthened our regulatory management strategy with a new risk-based approach as a consequence of regulatory non-compliance. We also defined several initiatives for mapping associated controls, such as policies, procedures, and compliance assessments.

We also established a solid foundation for due compliance with regulations that protect various rights of our personnel, such as the Federal Law for the Protection of Personal Data in Possession of Private Parties (LFPDPPP), NOM-035, as well as obligations regarding gender equality, non-discrimination, inclusion and diversity.



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Social performance

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About this report



Regulatory Compliance System

- Based on the Regulatory Management System implemented the previous year, we designed the Regulatory Compliance System based on the three lines of defense approach.
- ► We reinforced the regulatory mapping with the support of the areas directly involved in the group's regulatory compliance and a recognized external firm.
- ► We strengthened our regulatory risk assessment methodology.
- We incorporated an evaluation of regulatory compliance controls to verify their effectiveness.
- We began negotiations to acquire a GRC tool tailored to Peñoles' regulatory compliance needs.

In 2021, independent external companies were assessed to conduct on-site visits to remitters, in accordance with international standards.







Personal data protection

- The work plan of the Personal Data Protection Committee was completed, which consisted of updating the corresponding internal regulations, and performing risk analyses of the sites and processes in which personal data is processed.
- Training on external and internal data protection regulations was provided to all human resources areas, and training on compliance with the Federal Law for the Protection of Personal Data in Possession of Private Parties (LFPDPPP) was provided to all Peñoles administrative personnel through the INAI platform, as part of the group's commitment to the INAI Allies program.
- Compliance evaluations were carried out by an external party, both documentary and on-site —through video calls— in all business units that will be subject to certification on the matter.

A work plan was drawn up for Peñoles' and Non-Discrimination standard.

Environmental performance

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About this report

NOM-035

- Local committees in charge of compliance with the standard were set up in the group's 28 work centers.
- Action plans were drawn up based on the analysis of the diagnostic results.

Equality, non-discrimination, inclusion and diversity

- A workshop on "Diversity and corporate inclusion" was conducted by a consultant specialized in the subject.
- The "Procedure for labor equality, inclusion and non-discrimination" was drafted and is being reviewed by expert consultants.
- A work plan was drawn up for Peñoles' certification under the NMX-025, Labor Equality and Non-Discrimination standard.

certification under the NMX-025, Labor Equality

▶ Implementing the GRC tool so that all areas can perform regulatory compliance evaluations in accordance with the new model of the Regulatory Compliance System.

Challenges for 2022

- Having a regulatory compliance risk methodology applicable to all areas included in the aforementioned system.
- Obtaining group certification in the area of personal data protection.
- Complying with the obligations regarding labor equality, non-discrimination, diversity and inclusion, in order to seek group certification in the NXM-025 standard.





Governance





 $169_{engineers}$ trained on the company's internal regulations.

ORGANIZATIONAL COMPLIANCE

We strengthened the application of best practices in the internal regulatory documentation process and consolidated the corporate structure of organizational regulations.

Outstanding results

- Restructuring of the regulatory system based on the new documentary hierarchization pyramid, in order to have better control and management of internal regulations.
- Strengthening the culture of value creation and compliance with regulations through constant updates of corporate documents, focused on best practices.
- Updating and reinforcing internal guidelines related to new legal requirements on outsourcing issues.
- Documentation related to inclusion issues, such as the free, prior and informed consultation process, in order to have efficient processes to prevent social, legal and reputational conflicts.
- Instructing 169 engineers in training on the company's internal regulations.
- In compliance with the guidelines established by the authorities, management of the COVID-19 Vault, a repository where the evidence corresponding to the sanitary measures implemented in all the group are stored.

CORPORATE

Applies to Peñoles, Fresnillo plc and all business units

DIVISIONS

Applies specifically to a certain division and/or business unit

Social performance Fresnillo plc subsidiary





Economic performance

OPERATIONAL INTELLIGENCE

102-17, 205-3

In order to provide mechanisms for agile, independent and free reporting of conflicts of interest, situations and behaviors contrary to Peñoles' vision, institutional values, Code of Conduct or current regulations, we provide employees, outsourcers and external parties our Línea Correcta hotline.

Contact Línea Correcta by:



Toll-free telephone line: 800 002 8477



Website: https://penoles.lineacorrecta.com



Online Chat



E-mail: penoles@lineacorrecta.com



Instant messaging: (55) 6538 55 04 In addition, we have permanent means of communication through our internal website or Peñoles' web page: **www.penoles.com.mx/ Línea Correcta** button.

All reports received are ratified by the Ethics and Corporate Values Committee. In the most serious cases, the committee decides on the disciplinary measures that should be applied. These actions take into account the procedures for the receipt, attention and follow-up on reports of unethical conduct, and the procedure for evaluating and investigating reports.

We continue to improve our mechanisms for handling and investigating complaints. In 2021, the number of reports increased with respect to the previous year; the mechanisms for interaction with whistleblowers through the institutional whistleblower channel Línea Correcta were strengthened, and the criteria for making decisions on corroborated facts fo the application of disciplinary measures were improved.

Complaints statistics

Of the 138 reports received in 2021, investigation of 101 was concluded: 59 did not proceed and were closed for insufficient evidence to begin an investigation; in 42 cases, the reported facts were corroborated and, consequently, the corresponding remedial or disciplinary measures were applied. 37 reports are in the process of being investigated, of which 25 belong to the Human Resources category and 12 to the Fraud, Compliance and Corruption categories.

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Outstanding results

- ► Consolidation of the Operational Intelligence Department as part of the corporate compliance structure.
- Better identification processes associated with facts reported through our whistleblower channels.
- Timely follow-up on remedial actions or disciplinary measures (if any) established by the Ethics and Corporate Values Committee.
- Follow-up on action plans and areas of opportunity identified in the whistleblowing process in order to reduce/mitigate conducts contrary to the Code.
- Periodic dissemination of statistics on cases handled and remedial actions.

Reports received in 2021

s for	STATUS	RESULTS	HUMAN RESOURCES	FRAUD	COMPLIANCE AND CORRUPTION	то
n vith	Corroborated	Closed	25	7	10	4
nisms Igh	Could not be corroborated	Closed	26	5	28	5
línea. teria	Under investigation	In process	25	3	9	3
icts for					TOTAL:	13
MORO						

Challenges for 2022

- Strengthening behaviors based on our values of trust, responsibility, integrity and loyalty, thus reducing unethical behavior by employees and external parties, through the dissemination and training of our Code of Conduct and our organizational regulations.
- Optimizing the process of cases received, according to the number of reports, complexity and location of the facts.
- Based on the research results obtained, designing models to prevent and mitigate unethical behavior.





Economic performance

We investigate cyberthreats worldwide to take early defense actions.



CYBERSECURITY

At Peñoles we recognize the value of information and we make everything possible to protect it. We have defined a Cybersecurity Governance Framework based on three lines of defense in order to coordinate and measure efforts related to protecting the privacy of the company's personnel and information, as well as strengthening the culture of prevention in the safe use of technology.

Having effective measures in place to deal with technological risks requires us to consider technology, processes and people, which is why we train all employees and disseminate the idea that cybersecurity is everyone's responsibility, and that by protecting our technology we contribute to making its benefits accessible to the entire organization.

A catalogue of services aligned with international best practices provides us with the necessary cybersecurity capabilities and processes to address the risks of technology use, in addition to ensuring compliance with applicable regulatory requirements.

Environmental performance

Social performance Fresnillo plc subsidiary



Our cybersecurity program establishes the necessary initiatives to strengthen our cybersecurity capabilities, both technical and governance.

► GOVERNANCE STRATEGIES

Regulatory capabilities of processes through standards and regulations to protect information and technological assets of the business.

TECHNICAL STRATEGIES

Technological capabilities and procedures for the secure operation of all business processes.

Based on the above strategies, cross-cutting processes have been established to support the security functions in the company, such as the following:

- **Cyber-risk management,** to support the organization in understanding the opportunities and risks associated with technology and finding a balance between the need for protection and the need to adopt new business models.
- Architecture management, which addresses the business need for a secure design of technology operations.
- Cybersecurity process organization, which allows us to unify, standardize and give visibility to the cybersecurity processes operated in the organization under the governance framework established by the Cybersecurity Office. We integrate indicators to measure the performance of our strategies.



Risk reduction prioritization scheme



REMEDIATION

All initiatives to restore any impact derived from a cybersecurityrelated event.

di interneti

DETECTION

Timely determination of any anomalous behavior in order to take the necessary actions to prevent a negative impact on the organization.

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IDENTIFICATION

Identification, classification and management of the risks and technological components of the organization, in order to maintain the appropriate level of protection.



PREVENTION

Proactively work to reduce the probability of occurrence and impact of any adverse cybersecurity activity.

Outstanding results

- Consolidation of continuous and permanent cybersecurity monitoring; this allows us to strengthen the processes for detecting and reacting to threats in technological devices.
- Establishing a proactive research process in the global environment, in order to learn about cyberthreats in a timely manner and take early defense actions.
- Integrating the initiative for secure access to technological assets, generating visibility and controls over user identities, permissions and devices.

Challenges for 2022

- Integrating cybersecurity culture into the cultural evolution strategy. This will strengthen cybersecurity awareness in the organization and include it as part of the organizational competencies.
- Identifying and correcting failures in technological assets in an effective and timely manner (vulnerability management).
- Ensuring that all technology deployments comply with an architecture and risk validation process to maintain the organization's level of defense.
- Adding automation capabilities to cybersecurity threat monitoring and response to make cyber defense processes more agile and efficient.
- Validating that all our technology providers maintain the required security levels through the Third-Party Risk Management process.

Environmental performance

Social performance Fresnillo plc subsidiary

About this report

Among the 2022 challenges is adding automation capabilities to cybersecurity threat monitoring and response.

- Issuing architecture validation processes and recommendations for the secure deployment of new technologies and platforms.
- Developing a process to provide visibility of operational technologies to the different cybersecurity disciplines for monitoring and analysis.









First place in the IC500 Corporate **Integrity Index of** Mexico's most important companies.

RECOGNITIONS

412-1

We maintained our Good Delivery certification as a conflict-free company for our entire precious metals supply chain, issued by the London Bullion Market Association (LBMA), certifying the high quality and purity of the gold and silver bars we produce. The processing includes compliance with international standards on human rights, antimoney laundering and terrorism financing, and recognizes that we have a responsible supply chain that avoids sourcing products from areas at risk or in conflict.

EM-MM-510a.2

For the second year in a row, Industrias Peñoles received recognition for being one of the Most Ethical Companies 2021 by AMITAI and El Financiero, ranking tenth among the thirty best evaluated companies. It also stood out in the Ethical Business Philosophy dimension, obtaining fourth place.

Industrias Peñoles also ranked first for the first time in the IC500 Corporate Integrity Index of the 500 most important companies in Mexico, a study prepared by Mexican Transparency and Mexicans Against Corruption and Impunity associations, and Grupo Expansión.



Environmental performance

Social performance Fresnillo plc subsidiary

About this report

Since 1991, we have maintained Good Delivery conflict-free certification for our precious metal supply chain.





For the second year in a row, Industrias Peñoles received recognition for being one of the Most Ethical Companies 2021 by AMITAI and *El Financiero*.





Governance

Economic performance

US\$ 3,211M value generated by the company

and its subsidiaries in 2021.

Environmental performance

Social performance

Fresnillo plc subsidiary

About this report

Economic <u>Derformance</u>

Committed to the generation and distribution of economic value for our stakeholders.



Governance



Economic performance

103-1, 103-2, 103-3, 201-1, 202-1, 203-1, 203-2

Technology, transportation, water, energy, information and communications infrastructure is necessary for the development of sustainable societies.

Environmental performance

Social performance

Fresnillo plc subsidiary

About this report

We seek the proper management of the company's resources and assets, and we guarantee good practices, fair business dealings and market freedom. Our purpose in relation to our stakeholders is to be:

- the best investment option in the medium and long terms for our shareholders, with competitive costs, growth and profitability, thus guaranteeing the survival of the company.
- a strategic partner for our customers and suppliers whose business relationships are based on good business practices with a deep ethical commitment, and with whom we can establish long-term mutually beneficial relationships.
- the best place to work for our employees, offering them competitive and fair wages and benefits, as well as development opportunities in a safe environment.
- a socially responsible company for our communities, promoting development by generating direct and indirect employment, economic benefit and community development programs.

As technology, transportation, water, energy, information and communications infrastructure is necessary for the development of sustainable and resilient societies, and this need is present in many regions of the country, infrastructure development related to large mining projects becomes very relevant.

This provides governments with a unique opportunity to establish partnerships for the common good and to address weaknesses in the infrastructure sector, creating a win-win situation to leverage and optimize economic development. Infrastructure can be an important driver for mining communities by providing links that support economic activities at the local, state and national levels.

102-49, 207-1

All of the company's activities are designed to contribute to its defined strategy, supported by responsible and solid business reasons, fully complying with legal and regulatory provisions, including those of a fiscal nature, always respecting the legal framework in force for each of its obligations and availing itself of the legal resources when there is a difference in criteria with the tax authority.

The company's business strategy of sustainable development consists of contributing to the benefit of the country, the states and municipalities where the company operates, strictly observing the applicable legal framework and generating an important economic benefit for the governments and communities through the creation of infrastructure, the generation of well-paid jobs and the payment of applicable taxes.



Message	from the C	EO P

Governance

Economic performance

Value generated (US\$ M)*	2020	%	2021	%
Net sales	4,673.3	100	5,971.8	100
Domestic costs and expenses	1,649.1	35	2,429.0	40.7
International costs and expenses	224.9	5	331.2	5.5
Total costs and expenses	1,873.9	40	2,760.3	46.2
Total value generated	2,799.4	60	3,211.6	53.8

Value distributed (US\$ M)*	2020	%	2021	%
Employees	383.8	13.7	425.5	13.2
Contractors	904.9	32.3	1,001.1	31.2
Government	243.6	8.7	322.2	10.0
Shareholders	33.8	1.2	149.5	4.7
Community and the environment	63.1	2.3	86.7	2.7
Reinvestment in the company	887.2	31.7	1,074.6	33.5
Interest	283.0	10.1	152.1	4.7
Total value distributed	2,799.4	100	3,211.6	100



* Includes operations by Peñoles and its subsidiaries.

Internal policies

Internal policies related to issues of interest:

- 1. The company is committed to the due payment of all the contributions to which it is subject in each and every one of the countries, states, municipalities and locations where it is present, complying with and strictly respecting the current legal tax framework.
- The company is committed to not transferring intangible assets or any other asset of value that have been created in any of the countries where it is present, to low-tax jurisdictions. All of its valuable assets are located in each of the jurisdictions in which they have been created.
- **3.** The company does not have and is committed not to have, or use, structures to avoid taxation.
- 4. The company is committed to complying with arm's length principles in each and every transaction between related parties. It fully complies with its obligations in terms of obtaining and safeguarding documentation that proves that its operations comply with the transfer principles, ensuring that related party transactions are conducted as if they are carried out as independent parties in free market transactions.
- 5. The company does not operate in any of the territories known as tax havens.

201-1-a, 102-7-a.iv, 102-45

Value generated by Peñoles and its subsidiary, Fresnillo plc in 2021 was **US\$ 3,211.6 million**.

203-1

Economic impact of investments is expressed in the distribution of value generated by our stakeholders. Outstanding are contributions to the community and the environment, which were as follows:

Contributions to the community and

Community Environment Depreciation of social assets Provision for ecological expense **TOTAL**

* Includes operations by Peñoles and its subsidiaries.
 ** Includes investments in infrastructure, public services, festivals and cultural events, fairs, exhibits, press and radio expenses, and contributions to communities, among others.

Environmental performance

Social performance

Fresnillo plc subsidiary

412-3

There were no investments in new projects subject to human rights screening, and Peñoles reiterates its permanent and unequivocal respect for human rights.

Our 2021 Annual Report presents the breakdown of our results and main financial figures for the fiscal year.

d the environment (US\$ M)*	2020	2021
	8.0	8.2
	7.0	9.3
	56.1	53.2
	-8.0	15.9
	63.1	86.7



US\$ **5,972** м

net sales of Peñoles and Fresnillo plc in 2021.



Indirect economic impact

103-1, 103-2, 103-3, 203-2

Contributions of the mining industry have a transformative potential by attracting and stimulating trade, investment and business development, alleviating poverty, and maximizing the potential of other economic sectors.

The direct and indirect economic impacts, the generation of value and its distribution among stakeholders are a reflection of Peñoles' social commitment.

Economic benefit in the states of Mexico where we operate was **US\$ 297 million per month**, total direct employment was **31,552** and the number of domestic suppliers, **7,737**.





Economic benefit State

- 1. Chihuahua
- ◆ 2. Mexico City
- ♦ 3. Coahuila
- ◆ 4. Colima
- ◆ 5. Durango
- ◆ 6. State of Mexico
- ◆ 7. Guanajuato
- 8. Guerrero
- ◆ 9. Hidalgo
- ◆ 10. Michoacán
- ◆ 11. Oaxaca
- ♦ 12. Querétaro
- ♦ 13. Sonora
- ◆ 14. Tamaulipas
- ◆ 15. Zacatecas

TOTAL

Economic benefit = wages + salaries + local purchases + local taxes Direct jobs = unionized workers + contractors

Environmental performance

Social performance

13

Fresnillo plc subsidiary

5

About this report

With these results, we demonstrate our strength and commitment to our stakeholders to generate shared value.

7,737 local suppliers

	2021			
Direct jobs	Local suppliers	(US\$ M/month)		
3,320	666	21.54		
285	930	54.27		
6,741	2,351	54.96		
-	42	0.74		
3,397	981	31.86		
1,046	543	22.84		
_	165	8.26		
1,119	99	13.64		
-	24	0.86		
13	14	0.02		
97	37	0.21		
-	61	0.87		
5,335	813	45.22		
11	88	0.25		
10,188	923	41.88		
31,552	7,737	297.42		
aal purchases Llocal taxes				

Historical economic benefit

(US\$ M/month)









Employment, wages and equity 101-2.2. 101-2.5. 103-1. 103-2. 103-3. 202-1. 405-2



At Peñoles we offer our employees competitive and fair salaries and benefits; we provide opportunities for professional updating and development; we make no distinctions among our employees, since compensation policies and procedures are based on the relative value of the position in the organization, and the performance of the person who holds it. The relationship between starting or base salary and compensation paid to men and women is 1 to 1, and is established based on a table of market salary indicators, the level of responsibility of the position and individual performance.

Peñoles joined Empresas por el Bienestar (https://empresasporelbienestar.org/), an initiative that promotes a measurable, timebound public commitment to assess whether employees at our operations receive fair wages. The company uses multiple salary surveys to determine its competitiveness, while using the Korn-Ferry / HayGroup methodology to value jobs and determine tabulators. The company's lowest salaries are higher than both the "living wage" and the legal minimum wage.

For Peñoles, it is important to have an objective compensation system that, in addition to complying with current legislation, is based on employee performance; therefore,

geographic location, gender, religion, or other personal characteristics are not considered in calculating compensation. We promote and maintain safe, healthy and environmentally friendly workplaces; we also respect freedom of affiliation and eradicate any type of discrimination and harassment.

408-1-c

All personnel working at Peñoles are of legal age according to the applicable laws and international principles of labor ethics. To avoid hiring underage employees, we review and validate the admission documents of every candidate in all of our business units.

401-2

We offer our employees several benefits:

- Medical, disability and life insurance
- Pension fund and savings fund
- ► Economic complement for disability determined by the Mexican Social Security Institute.

201-3

In 1980, Peñoles created a defined-benefit retirement plan that complements the Mexican Social Security Institute benefits to which employees are automatically entitled. In 2007, Peñoles changed this to a defined contribution plan called Planlibre[®], in which each employee contributes at least 8.125%

Environmental performance

Social performance

Fresnillo plc subsidiary

About this report

While mining adheres to most of the SDG, Peñoles has identified priority targets based on a materiality analysis.

of their base salary. The plan is managed by a trust and is fully funded. There is no independent fund to cover the company's contributions; the reserve for covering this expense is created on a monthly basis. An external firm performs an annual review of the plan's obligations and, when necessary, adjustments are made.







Governance

102-7-a.i, EM-MM-000.B

As of December 31, 2021, Peñoles had 8,290 employees, all full-time, classified as follows:

Employees by type of association, contract and gender*

102-8-a, 102-8c, 405-1-a.i, 405-1-b.i

		Association			Contract		
	Tota	al	Unionized 58%	Non-unionized 37%	Executives** 5%	Permanent 92%	Tempora 8%
Men	7,254	87.5%	4,497	2,388	369	6,649	605
Women	1,036	12.5%	274	703	59	957	79
TOTAL	8,290	100%	4,771	3,091	428	7,606	684

* Includes only Peñoles operations.
** 90% of executives are Mexican.



Environmental performance

Social performance

Fresnillo plc subsidiary





Personnel by state (%)	2020	2021
102-8-b	2020	2021
Coahuila	58.67	59.13
Durango	9.83	9.94
Zacatecas	9.02	8.71
State of Mexico	7.81	8.25
Guerrero	8.60	8.24
Mexico City	3.50	3.29
Sonora	1.78	1.54
Oaxaca	0.19	0.30
Chihuahua	0.32	0.29
Tamaulipas	0.08	0.13
Nuevo León	0.13	0.12
Colima	0.06	0.05

* Includes only Peñoles operations.

Personnel by generation group*

405-1-a.ii, 405-1-b.ii

Generation	Executives	Non-unionized	Unionized	TOTAL
Traditionalist	1	-	-	1
Baby Boomer	125	141	178	444
Generation X	208	798	1,364	2,370
Milennial	94	2,149	3,066	5,309
Generation Z	-	3	163	166
TOTAL	428	3,091	4,771	8,290

* Includes only Peñoles operations.

401-1a, 401-1b

Peñoles hired 610 non-unionized employees, equivalent to a rate of 17%. A turnover rate for non-unionized personnel was 7.83% and the voluntary turnover rate, 4.64%. As for unionized personnel, the turnover rate was 6.74% (0.26% voluntary) and hiring was 13.66%, equivalent to 687 hires.

102-8-e, 102-8-f, 102-10

The data presented are obtained from the payroll computer systems available. The significant increase in hiring was due to personnel included in the payroll, as a result of the Outsourcing Reform.

401-3

A total of 336 employees were entitled to take paternity or maternity leave during the year: 54 women and 322 men. All of them took advantage of that right, and only one did not return to work.

*Note: Information in this section only includes operations by Peñoles; does not include Fresnillo plc.


Suppliers 101-2.2. 101-2.5. 102-9. 103-1. 103-2. 103-3.

In managing our sourcing, we try to ensure a reliable supply of raw materials, key inputs and services, according to the needs of our business; this is a strategy for achieving excellence and operating continuity in all our processes. Additionally, all our suppliers must read and commit to follow the guidelines practices with a deep ethical commitment and established in the Third-Party Code of Conduct related to a supply chain free of labor, tax, health and environmental conflicts, always in harmony with the communities in which they operate.

We focus our strategies on critical goods for our productive operations, in order to support the sustainability of the business and local, regional and national economic development.

We want to be a strategic partner to all our suppliers, and that our business relations with them be grounded in good commercial mutual long-term benefit.

In our interactions, we seek to:

- engage suppliers and contractors through uniform, transparent processes that ensure equitable participation.
- choose suppliers and contractors based on criteria of quality, profitability, technical competence and due diligence, that consider ethical and social responsibility principles.
- offer and receive fair and honest dealings in every transaction.
- give priority to local/regional/national suppliers, under equal conditions.
- guarantee confidentiality in the information received from suppliers and contractors.

We consider critical suppliers those which supply goods:

- that have considerable impact in our operating costs.
- whose quality could affect our processes.
- which are scarce or can be obtained from only one source.
- with restrictions on purchases and/or imports.

308-1, 308-2, 414-1 414-2

The third-party due diligence process established in Peñoles considers a comprehensive assessment for qualifying the risk of raw material remitters, as well as assuring a responsible supply chain, aligned with the London Bullion Market Association (LBMA) Responsible Sourcing Program. We also identify suppliers that are currently unique in the supply of critical goods, for the purpose of searching for other potential suppliers, comparing



Environmental performance

Social performance

Fresnillo plc subsidiary

About this report



specifications and conducting tests to eventually authorize them.

As part of the due diligence process and in order to establish a business relationship, our business partners are required to comply with the best practices and standards of business integrity contained in the Peñoles Third-Party Code of Conduct. In addition to the above, they are asked to fill out questionnaires in which they provide information about their operations and their commitment to the care and preservation of the environment, occupational health and safety, and their impact on communities. This information is evaluated for the objective assignment of



31.2 % of economic value distributed was paid to contractors.



Economic performance



risks. Likewise, in order to complement their To verify procurement performance, a Due diligence procedure for continuous review of supply indicators is profile, visits may be made to the remitters' remitters of raw material was carried out, such as time from purchase cycle facilities. to payment, execution of the investment We identify opportunities and obstacles in budget, level of satisfaction with the inventory aligned to the LBMA Responsible our vendor sourcing based on a catalogue of materials and spare parts, compliance with that includes both domestic and foreign supply contracts, availability of critical goods Sourcing Program. and customs clearance time, among others. suppliers that ensure compliance with

We identify opportunities and obstacles in our vendor sourcing based on a catalogue that includes both domestic and foreign suppliers that ensure compliance with customs, tax and labor laws and regulations on all transactions. Our strategy also promotes direct acquisition from goods manufacturers anywhere in the world, and our data system is multi-country and multicurrency. Proposals are mostly solicited electronically, through our ERP platforms.

Every year, we prepare an operating plan that defines strategies for every category of goods, which encompasses our research into potential suppliers both locally and abroad. Procurement plans consider consumption and short-, medium- and long-term forecasts. Within this plan we define projects that would enable a more thorough systematization and automation of procurement processes.

We make a monthly review of our progress against that plan to detect discrepancies and take action to ensure compliance through strategic management and operational indicators. A regular report is drawn up on purchases from our suppliers, broken down by category of goods and operating unit. We have also implemented analytical data management tools for the timely monitoring of the execution of strategies and plans.

Environmental performance

Social performance

Fresnillo plc subsidiary

About this report

The supplier certification and performance follow-up process is applied in accordance with the supplier stratification method for suppliers of critical goods, under agreement or indicated by the applicant to comply with management system requirements. Once a year, and based on the results of the evaluation and analysis of the information in the items matrix, the suppliers that will participate in the development process are selected. The evaluation team applies the supplier evaluation questionnaire, ensuring that all responses are supported by documentary evidence (reports, charts, policies, procedures, etc.) and identifies strengths and areas of opportunity in the supplier's organizational structure.



407-1, 408-1, 409-1, 412-1, EM-MM-510a.1

As a matter of policy, Peñoles is committed to high ethical standards, in keeping with our essential values of trust, responsibility, integrity and loyalty, internal regulations and the laws that apply to us. We promote respect for human rights and endeavor to maintain a supply chain free of ethical and legal conflict. We therefore avoid relations with third-parties that do not share these values and standards.

In order to comply with OECD and United Nations standards, we maintain a zero-tolerance stance on money-laundering, fraud, bribery and corruption. We do not do business with third-parties that may participate in such activities, and we cancel any existing contracts with those who do.

We do not do business with partners in high-risk countries or conflict zones that are not respectful of the environment, life, health and ecosystems, in harmony with the

community and sustainable development. Neither do we engage with third-parties related to the mining industry that benefit from, contribute to, aid or facilitate forced labor, child labor, armed groups, human rights violations, or labor discrimination; have dealings with subversive organizations; offer unsafe work conditions; fail to respect political religious and sexual preferences or are involved in any form of torture, cruelty, inhuman treatment, war crimes or other serious violations of international humanitarian standards.

We will collaborate with the authorities to contribute to the elimination of any type of fraud related to the extraction, trade, handling, transport or export of any ore.

Peñoles pays taxes, fees, and royalties related to the extraction, trade, and export of ore in strict compliance with applicable laws in our areas of operation.

In compliance with the above, Peñoles:

- provides its personnel with the necessary resources to ensure adherence to this policy and related procedures.
- performs and monitors its operations in compliance with the established objectives; in addition, the responsible areas keep their records up to date.
- trains personnel involved in the supply chain to ensure effective implementation of this policy.
- ensures that this policy is accessible and disseminated to all stakeholders.
- promotes among personnel of external parties the reporting line for any indication of suspicious dealings or operations.

At Peñoles, the General Management, in coordination with the Compliance Officer and the corresponding committees, implement best practices. In this regard, we ratified the certificate of registration of our trademarks and shared the results of the LBMA audits.



Below, we report the main actions we carried out with our suppliers during 2021.

THIRD-PARTY CODE OF CONDUCT

The Third-Party Code of Conduct, published during the first quarter of 2021, reaffirmed Peñoles' commitment to work closely with its business partners to build responsible supply chains. The code establishes guidelines regarding the behavior expected from our external parties in order to ensure that all commercial interaction is carried out with a solid foundation of integrity, awareness of the care and preservation of the

Environmental performance

Social performance

Fresnillo plc subsidiary

About this report

environment, commitment to occupational health and safety, maintaining a harmonious relationship with the community, as well as respecting human and labor rights.

In order to promote the socialization of the Third-Party Code of Conduct, a virtual dissemination and training plan was developed for employees who, due to their functions within Peñoles, interact with business partners or are involved in administrative or control and auditing processes. The training benefited **732** employees, which meant the participation of **94%** of the personnel involved. Training was also provided to management personnel. For 2022, the challenge is to reinforce knowledge of the document with our business partners.





In **2021**

we published the Third-Party Code of Conduct.



Economic performance



RAW MATERIAL SUPPLIERS: REMITTERS

Of course, it is important to ensure that remitters of raw materials have the concessions and permits necessary to produce the materials they ship to Metalúrgica Met-Mex, as part of our effort to guarantee responsible procurement of ore in a supply chain free of conflict and risk.

308-1, 308-2, 414-1 414-2

In keeping with our policies and Code of Conduct, all our active remitters are subject to a process of due diligence to determine their degree of risk. In 2021 we conducted 23 evaluations of potential and current

remitters, in addition to four reviews curre in process. In addition, 58 evaluations of remitters were conducted during the year assess the quality, quantity and timelines their deliveries. Each key remitter is sent report detailing the criteria that affected compliance rating, so that they can take t pertinent preventive and corrective meas

SERVICE SUPPLIERS: CONTRACT

308-1, 308-2, 414-1, 414-2

In order to maximize the return on our business, we consider the hiring of extern contractors and services to be the most efficient use of our own resources. All of divisions hire contractors for work relatin to engineering services and projects, construction and services for operational projects, maintenance, mining, exploration energy and technology services.

From the total amount paid in 2021 for outsourcing services, 50% went to development and works, 26% to mainten 9% to miscellaneous professional fees, 8 major repairs and 7% to other services. *

* Data include operations of Industrias Peñoles and subsidiaries.

We recommend contractors who supply services in remote locations that, to the extent possible and in keeping with the established requirements, they provide job opportunities to people in local communities.

Environmental performance	Social performance	Fresnillo plc subsidiary	About this report			
rrently						
of	Domostia romitto	ra hu atata				
	Domestic remitte	is by state				
ear to		State	Remitters	% Total		
ess of		◆ Chihuahua	11	20		
nt a		◆ Durango	11	20		
d their		♦ Zacatecas	10	19		
e the		♦ Sonora	6	11		
asures.		 State of Mexico 	2	4		
		◆ Guerrero	2	4		
TORS		 Oaxaca 	2	4		
		 San Luis Potosí 	2	4		
		♦ Aguascalientes	1	2		
		 Baja California 	1	2		
		 Mexico City 	1	2		
ernal		♦ Coahuila	1	2		
t 🔪		♦ Hidalgo	1	2		
ofour		 Michoacán 	1	2		
ing		 Nayarit 	1	2		
		♦ Sinaloa	1	2		
		TOTAL	54	100		
nal						
tion,	International remitte	ers by country				
enance,		Country	Remitters	% Total		
8% to		♦ Peru	4	50		
*		 United States 	3	38		
		 Honduras 	1	12		
		TOTAL	8	100		
oly						

In 2021 we worked with 62 remitters: 54 domestic and 8 international.







zero

incapacitating accidents among 72 contractors of the Metals Division.

Mines Division

This division holds annual meetings to recognize contractors' safety performance, while encouraging them to create ways to reward their own employees for their performance. During 2021, this meeting was held on line.

In mining work contracts, we promote our contractor's productivity by establishing a recognition-penalty system for firing efficiency, whose objective is to improve the efficiency in the use of explosives in the units. The user of each evaluates the contractor's service performance.

In maintenance contracts for equipment on diesel engines, an indicator of physical availability of the equipment was established, in order to measure the efficiency of the contractor's service. In diamond drilling (BDD) contracts, measurement indicators were



Environmental performance

Social performance

Fresnillo plc subsidiary

established to control the deviation of drill holes and core recovery.

Given the nature of mining work, we strive to determine the best conditions to our contractors—better camps, services, recreation, and more. Due to the pandemic, it was not possible to hold work tables for brainstorming, agreements and change analysis, in order to reduce staff turnover.

All new contractor personnel receive a fiveday safety induction. They also participate in specific courses, such as rock mechanics, firefighting, search and rescue, first aid, and evacuation, and are required to undergo medical examinations, which are updated annually.

Entrepreneurs in the Capela unit have matured and currently provide the contracted services with less support and advice from the unit.

Metals Division

In the Metals Division, as we do every year, we recognized companies that attained Reliable Supplier level: a total of 50 companies. We also recognized suppliers that have registered zero incapacitating accidents for one to 18 consecutive years: 72 companies earned this distinction.



We have a process for supporting our contractors' development, encouraging the growth of local companies and in turn receiving better services with more highly qualified personnel. We have an indicator to identify the number of reliable suppliers and generate action plans to correct any areas of opportunity detected. We also have indicators of service contract volume and value.

The crisis committee against COVID in contractors, which began in 2020, continues to operate to ensure compliance with the requested hygiene and health measures: daily monitoring of hygiene measures in plant accesses, bathrooms, dressing and dining rooms to ensure the use of masks, hand cleaning, and safe distancing measures.

Onboarding courses were adapted to hybrid format in order to continue training new contractor personnel.

During the year, we provided vaccination to 93% of contractor personnel.



Governance

Economic performance





21

coordinators benefited from virtual meetings on 45 issues. Environmental performance

Social performance

Fresnillo plc subsidiary

About this report

Química del Rey

At Química del Rey, the largest unit in the Chemicals Division, we have a collective bargaining agreement with the National Union of Workers of Companies providing Services for Industries and Companies of the Mexican Republic, which includes a salary tabulator established by category. The contract includes benefits and salaries that are higher than those established by the Federal Labor Law, and even considering the definition of the minimum wage in border areas, no category falls below that level.

A total of five due diligence reviews were applied to the same number of contractors, and due diligence was renewed for seven of them applying the new Third-Party Acceptance and Continuity Form.

Due to the health contingency, a program of virtual meetings with MASS contractor coordinators was implemented. During the year, 45 issues were scheduled in the areas of safety, health and ecology, with an average attendance of 21 coordinators.

During the year, 23 companies that work at Química del Rey on an ongoing basis, most of which are local companies, were evaluated. In addition, safety, health and environmental controls were established for contractors and are monitored on a monthly basis. The annual compliance level was 80% for safety, 63% for health, and 71% for the environment. Although in 2020 there were no disabling accidents among contractor personnel, in 2021, due to the health contingency, they were not given the corresponding recognition. On the other hand, during 2021, there were three lost-time accidents among contractors.

For hoisting maneuvers within the plant, we have twelve cranes with verification certificates of operating conditions, issued by companies recognized by the Mexican Accreditation Entity (EMA) as verification units. These cranes are operated by skilled, certified personnel.

Before entering the plant, all contractor employees must show their entry credential, obtained after completing the course "Recommendations for a safe return to work during COVID-19", available on the IMSS platform at https://climss.imss.gob.mx/,



Customer safety

101-2.2, 101-2.5, 103-1, 103-2, 103-3, 416-1, 417-1

Peñoles is a strategic partner to its customers, offering them comprehensive solutions and earning their trust in long-term business relationships.

Our commercial operations are conducted according to the highest ethical standards, consistent with our institutional values of trust, highest quality and timeliness. We offer our responsibility, integrity and loyalty. We abide by the law, promote respect for human rights in our value chains, and avoid doing business with countries and external partners who do not meet these standards. In the commercial management system, we verify compliance with the company's policies and procedures, the internal control framework, applicable official regulations and best market practices. All operations of finished products are certified

under international and domestic management systems standards.

We treat all our customers fairly and honestly, we establish achievable commitments, and we make sure we provide them with the products and services they request with the products and services ethically, with honesty, courtesy, consideration and respect, and we strive to maintain quality or even improve our processes.

We operate our portfolio efficiently, and we have a supply chain free of ethical and legal conflicts, which operates in full respect for human rights. We remain abreast of trends in the world, the markets, and among our

customers, so that we can maximize our profit margins. We seek out and continually evaluate opportunities for growth with new customers, markets and applications that strengthen the company's competitive position.

Our product quality, technical service, customer attention and on-time delivery has earned us a growing presence in the U.S., European and South American markets, and we continue to be the best option for our domestic customers.

416-1 We have safety data sheets for our products, whose content complies with the applicable regulations in Mexico and in each country United States, the wood used for pallets receives special treatment and is covered to which our products are exported. by a fumigation certificate. In the case of the These cover aspects such as handling, Chemicals Division's products, there was no storage, shipping and transportation of the need to mitigate any environmental impact. product, how to dispose of waste without Packaging materials are not recycled. environmental impact, as well as restrictions and considerations in the event of an emergency. Secretarial Commission for Process Control

Most of Peñoles' chemical product shipments are packed on wooden pallets that comply with phytosanitary standards. For exports to Europe, Asia, Latin America, and the



Environmental performance

Social performance

Fresnillo plc subsidiary

About this report



Fertilizer products are registered with the Interand Use of Pesticide, Fertilizers and Toxic Substances (Cicoplafest), which guarantees that these products meet international quality standards.



348

remote assistance sessions to customers of agro-industrial products.



417-1

In exports to the United States, a label is attached with information on transportation and CAS (American Chemical Society) registry number, with a warning about the risks in handling the material and the health reactions that could result from contact. For exports to Europe, we comply with the REACH (Registration, Evaluation, Authorization and Restriction of Chemicals) regulation of the European Chemicals Agency (ECHA).

Sacks of bulk product include the registry number and information on optimal handling, possible reactions to physical contact and specifications and data of the manufacturer.

To guarantee that our technical support and consultancy service is a strength and a differentiating factor for the organization, we advise our customers on the products we supply and our technical team conducts scheduled visits to evaluate service

performance and benefits. In 2021, due to their life cycle. There were no complaints the sanitary contingency, on-site visits to related to privacy or leakage of customer customers were not carried out regularly, personal data. as usual. However, remote assistance was **TRANSPORT** provided to **106** customers of industrial metals, **29** of mining products and **348** of 416-2, 417-2, 417-3, 418-1 agro-industrial products.

Every two years, we apply customer satisfaction surveys, following procedures based on the ISO 9001:2015 standard. During 2021, no survey was conducted. The 2020 result remained in force, for the Metals Division a rating of 4.03 on the Likert scale (good and very good), and, for the Chemicals Division, a rating of 3.9.

416-2, 417-2, 417-3, 418-1

During the year, there were no incidents or fines for the supply and use of products or for non-compliance with regulations and voluntary codes related to information, labeling, marketing communications, or health and safety impacts of products during



Environmental performance

Social performance Fresnillo plc subsidiary

Peñoles complies with all domestic regulations applicable to our products, as well as with those of the countries to which we export. To do so, all the areas involved in the process—loading, transportation, labeling and packaging—work together.

Whenever a transportation vehicle enters any of our plants, it undergoes a check of the physical and mechanical conditions included in a format, and verifies its compliance with standard SCT-012 y SCT-068. We also adhere to clean transportation standards.

In the case of hazardous materials and waste, in addition to the review of physical and mechanical conditions, all loading and unloading specifications of the Hazardous Materials and Waste Regulations are reviewed. Also, as has been the practice for more than ten years, drivers undergo a medical checkup before loading hazardous materials—sulfuric acid, sulfur dioxide, deprezinc (zinc liquor), oleum, and ammonium bisulfite. All of Peñoles' units have certified scales to weigh the trucks on entry and exit and determine their net and gross weights; no truck exceeds the weight limits allowed by the standard.

In the case of exports, we meet the guidelines of the International Maritime Organization's International Convention for the Prevention of Pollution from Ships (MARPOL) of the International Maritime Organization (IMO), guaranteeing that the concentrates we transport do not pollute the seas; we also comply with the Safety of Life at Sea (SOLAS) regulation, which consists of weighing the containers to verify that they meet permitted weight standards.

International



	Operations
 Exports 	4,559
 Imports 	646
TOTAL	5,205



5,205 foreign trade operations in 2021.



We also manage bismuth export permits before the Ministry of Energy's National Commission for Nuclear Safety and Safeguards, as it is used in the early stages of nuclear product manufacture, and also obtain export permits from the Federal Commission on Sanitary Risk Protection for exports of sulfuric acid.

We have the support of Grupo Nacional Provincial (GNP) for the evaluation of transport suppliers and warehouses, and to provide training seminars for transport suppliers.

During the year, 64,486 trips of different types were hired—an average of 206 per day for the transportation of our products and materials.











Social performance Fresnillo plc subsidiary

About this report

Trips hired

By type















During the year, 64,486 trips of different types were hired, an average of 206 per day.



378,120 tco,

emissions into the environment were avoided through the use of renewable energies. Environmental performance

Social performance

Fresnillo plc subsidiary

About this report

Environmental performance

Preventive care of the environment to which our Sustainable Development Policy commits us is fundamental to achieve the goal of zero significant environmental impacts.



Governance



Environmental performance

101-2.2, 101-2.5, 103-1, 103-2, 103-3

Environmental performance

Social performance

Fresnillo plc subsidiary

About this report

Preventive care of the environment to which our Sustainable Development Policy commits us is fundamental to achieve the goal of zero significant environmental impacts, that is, impacts that do not cause significant deterioration to the environment. Peñoles has an Environmental Management System based on the ISO 14001 International Standard. which identifies key environmental aspects, including environmental obligations derived from the current regulatory framework and the conditions established when authorizations are granted. Based on this, we define the operating controls and programs that allow us to operate the processes in an efficient and responsible manner, subject to continuous improvement.

In addition, we have several standard practices such as:

- **a.** Identifying, tracking, evaluating and complying with regulations.
- **b.** Determining objectives, key parameters, goals, indicators and programs.
- **c.** Ensuring competence and awareness.
- **d.** Preventing emergencies and be prepared to handle them.
- e. Attending incidents and non-conformities.
- f. Conducting internal audits of comprehensive management systems.
- **g.** Having environmental management guidelines.
- h. Having formal grievance mechanisms in accordance with our codes of ethics.

Mining is an activity with significant potential environmental impacts and, therefore, we submit all our projects to an environmental impact assessment in compliance with the current regulatory framework. Environmental impacts are identified throughout the life cycle of projects from exploration, construction, operation and closure.

Our actions to avoid environmental impacts



Compliance

Abiding by all environmental regulations, including voluntary rules that add value to the organization, exceeding the regulatory minimum.



Atmospheric emissions

Minimizing emissions of other gases and particulates in compliance with applicable regulations.



Waste

Reducing waste, manage and dispose of it properly, and seek alternatives to recover it.



Biodiversity

Avoiding damage to flora and fauna, operating in harmony with nature.



Climate change

Minimizing emissions of greenhouse gases and compounds, and managing physical and transitional risks related to climate change.



Water

Reducing consumption of primary use water, as well as the discharge of wastewater, complying with permissible limits.



Tailings deposits

Achieve zero harm to people and the environment by implementing best practices in the governance of tailings storage facilities.

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	i	

Environmental incidents

Preventing environmental damage and be prepared to address emergencies that they may cause.





Environmental compliance

307-1. 101-2.2. 101-2.5. 103-1. 103-2. 103-3

Regulatory compliance is the basis of our environmental strategy and key to our social responsibility. To comply with this, we have a proprietary computer program called the Regulatory Compliance System, which monitors compliance with the requirements applicable to each mining exploration project, mining unit, metallurgical plant, chemical plant, and service area of the company. In addition, we conduct periodic compliance reviews and internal audits at least once a year. In the event that noncompliances are found, remedial actions are scheduled and carried out, and checked for effectiveness.

Governance

In the area of environmental protection, various laws and regulations apply to all economic activities and, therefore, to the mining-metallurgical industry:

Under these laws, all industrial activities must have a license to operate, an annual operating certificate, an environmental impact authorization, a change in woodland use authorization and a deposit with the Mexican Forestry Fund. They must also comply with

applicable official Mexican standards.

- ► NOM-052-SEMARNAT-2011 Hazardous waste (1993)
- ► NOM-001-SEMARNAT-1996 Wastewater discharge
- NOM-043-SEMARNAT-1993 Emission of solid particles from fixed sources
- ► NOM-138-SEMARNAT/SSA1-2012 Hydrocarbon limits and remediation
- NOM-147-SEMARNAT/SSA1-2004 Soil metal limits and remediation

Authorization for changes in woodland use In addition, the mining-metallurgical industry In other words, the mining and metallurgical is only granted after justification through a is subject to a specific set of environmental sector is the most regulated in Mexico and technical study, proving that construction and has broadly defined conditions and limits laws. They were developed at the suggestion operation of the industrial facilities will not of the Mexican Mining Chamber, by a under which it can carry out its activities, with compromise biodiversity, cause soil erosion, taskforce made up of representatives from the the purpose of minimizing its negative impact damage water quality or reduce water capture, government, private companies and academe, on the environment. organized by the Ministry of the Environment and that the alternative uses of the land proposed will be more productive over the and Natural Resources. long term.

- ▶ The General Law on Environmental Balance and Protection and its regulations (1988)
- ► The General Law on Prevention and Comprehensive Management of Waste and its regulations (2003)
- ► The Federal Environmental Responsibility Law (2013)
- ▶ The General Law on Climate Change (2012)

Economic performance

Environmental performance

Social performance

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Fresnillo plc subsidiary

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- ► NOM-120-SEMARNAT-2011 Direct mining exploration (1997)
- ► NOM-141-SEMARNAT-2003 Design, construction, operation, closure and post-closure of tailings dams
- NOM-155-SEMARNAT-2007 Gold and silver leaching
- ► NOM-157-SEMARNAT-2009 Miningmetallurgical waste management plans
- NOM-159-SEMARNAT-2011 Copper leaching

we had no significant fines or sanctions for non-compliance with regulations.

In **2021**





Climate change

ENERGY

103-1, 103-2, 103-3, 302-1

Mining is an energy-intensive industry, so we make efficient use of it. However, it is important to consider that energy intensity of mining operations necessarily depends on the stage of the project, which generally increases as mining progresses.

On-site fuel burning contributes to the industry's direct GHG emissions (scope 1). Although we continue to consume energy from fossil fuels, which are indispensable for the process technology used, it is among the best available at present. Most comes from natural gas (80%), the least polluting hydrocarbon available, and a smaller part comes from metallurgical coke (12%) used to obtain lead; and diesel (6%) used in ore transportation equipment and emergency plants for electric power generation.

* Note: Percentages are calculated in gigajoules (GJ); see table Energy consumption by source.

Energy consumption by source (G

Lifergy consumption s	y bource (0)			
Fuel	2019	2020	2021	% Total
Natural gas	7,093,362.51	6,672,829.43	7,847,835.21	80.21
Diesel	1,101,163.78	769,933.88	630,574.26	6.44
Fuel oil	200,800.70	3.42	16,192.29	0.17
Metallurgical coke	1,272,728.36	1,195,506.23	1,237,176.93	12.64
Other fuels	80,317.87	54,960.94	52,493.53	0.54
TOTAL	9,748,373.22	8,693,233.90	9,784,272.21	100



	Environmental performance	Social performance	Fresnillo plc subsidiary	About this report
			—including Fresnil	neration in contracts by Peño lo plc— amounted to 47.8% a of the company's consumpt
GJ)				

Energy consumption by source



	%
◆ Natural gas	80.21
 Metallurgical coke 	12.64
♦ Diesel	6.44
 Other fuels 	0.54
◆ Fuel oil	0.17
TOTAL	100





Governance

Economic performance



100% of the electricity consumed will come from renewable sources by 2028.

302-1, 302-2, EM-MM-130a.1

Total consumption of energy and energy resources was 17.36 million GJ.

The consumption of electrical energy from the national distribution network may involve indirect GHG emissions (scope 2), depending on the type of generation source. This is why we continue to increase the proportion of renewable sources and selfsupply. In 2021, renewable generation in contracts by Peñoles—including Fresnillo plc—amounted to 47.8%, as a proportion of the company's consumption, which was produced by Eólica Mesa La Paz in Tamaulipas, Fuerza Eólica del Istmo, in Oaxaca, and Eólica de Coahuila. However, the consumption of clean energy legally

assigned to Peñoles only reached 27.7%, and the rest was sold on the wholesale electrical market. The "missing" energy was acquired commercially from the Federal Electricity Commission. We continue with the procedures before the Energy Regulatory Commission so that all the clean energy we generate can be assigned to us.

Progress shown with respect to previous years evidence the group's effort and commitment to achieve an increasingly sustainable operation. Our goal for 2028 is for 100% of the electricity we consume to come from clean sources. although we may have to revise this goal in light of the Mexican government's initiative to change the legal framework for the electricity sector.

Division	Source	2019	%	2020	%	2021	%
	Non-renewable electrical energy	1,866,954	57	1,444,002	55	698,788	3
Mining	Renewable electrical energy	393,359	12	496,759	19	669,086	35
	Non-renewable fuel	1,008,283	31	693,280	26	532,676	28
	Non-renewable electrical energy	4,806,963	56	4,924,590	57	4,766,249	54
Metals	Renewable electrical energy	741,626	9	617,446	7	577,047	7
	Non-renewable fuel	cal energy 393,359 12 496,759 19 669,086 cal energy 1,008,283 31 693,280 26 532,676 ectrical energy 4,806,963 56 4,924,590 57 4,766,249 cal energy 741,626 9 617,446 7 577,047 cal energy 3,096,665 36 3,103,603 36 3,382,567 ectrical energy 543,395 46 564,012 10 614,873 cal energy 77,313 7 0 0 0	39				
	Non-renewable electrical energy	543,395	46	564,012	10	614,873	10
Chemicals	Renewable electrical energy	77,313	7	0	0	0	0
	Non-renewable fuel	559,041	47	4,889,853	90	5,852,169	9(

Energy consumption by source (GJ)







Message from the CEO	Profile	Governance	Economic
Message Holli the CLO	FIOINE	Governance	performance





Eco-efficiency index in energy consumption (GJ/t) CHEMICALS



Eco-efficiency index in energy consumption (GJ /t)

Year	Mines	Metals	Chemicals
2010	0.3581	25.54	3.7754
2011	0.3643	27.36	4.0314
2012	0.3562	19.43	4.6297
2013	0.3525	19.99	4.9900
2014	0.3508	19.77	5.4398
2015	0.2972	20.18	5.6717
2016	0.3116	21.58	5.2702
2017	0.2993	20.89	4.7666
2018	0.3106	21.44	4.9249
2019	0.3215	19.14	4.8300
2020	0.3501	22.13	4.8277
2021	0.3023	22.28	5.1302

not included

Environmental performance

Social performance

Fresnillo plc subsidiary

About this report

Data includes information only from Penoles operations; information for Freshillo plc is



Annual energy consumption by Peñoles, including Fresnillo plc, totaled de 3,221.9 GWh, 893.9 of which came from renewable sources. This is equivalent to avoiding the emission of 378,120 metric tons of CO₂e into the atmosphere* which corresponds to the emissions of 401,000 people consuming electrical energy in Mexico.**

*Emission factor from the National Electrical System 2021, 0.423 tCO₂e /MWh

**Average electrical energy consumption per inhabitant 2228.1 kWh in 2018, data from the Ministry of Energy.

This was determined based on the energy balances reported by CFE, derived from transmission agreements and contracts, as well as utility bills paid. They are verified

internally by metering systems which transmit data to the Shared Energy Services Center, the area of CFE in charge of this procedure. To calculate gigajoules from fuel consumption we used the calorific power provided by the supplier.

302-3, 302-4, 302-5

Our eco-efficiency indicators for energy consumption showed the following behavior by division.

The above calculation factors in the sum of energy consumption (electric power and fuel) in gigajoules, divided by the sum of metric tons of the main products of each division (Metals and Chemicals), except for the Mining Division, where it is divided by the metric tons of milled ore.



GHG EMISSIONS

103-1, 103-2, 103-3, 305-1, EM-MM-110a.2 In the mining sector, most GHG emissions are directly related to energy consumption. Emissions are produced primarily through the burning of fossil fuels to power the extraction and beneficiation process, as well as the transportation of minerals.

As the world experiences increasing effects related to climate change, such as changes in precipitation, increased frequency of extreme events, rising temperatures and rise in the sea level, investors and stakeholders are asking mining companies to identify and disclose climate-related risks and impacts.



Environmental performance

Social performance Fresnillo plc subsidiary

About this report

Regulatory efforts to reduce GHG emissions in response to the risks posed by climate change can result in additional compliance costs and risks for companies due to climate change mitigation policies, in addition to the risk mitigation and adaptation costs that climate change itself represents for companies.

Our strategy to reduce GHG emissions is based on using primarily natural gas and the self-supply of electricity from clean sources. In addition, there are currently certain emerging technologies such as the electrification of mining equipment, battery storage and green hydrogen production that could be applied to achieve the goal of **CO**, neutrality by 2050.

EM-MM-110a.1

The two Peñoles plants that participate in the Mexican Emissions Trading System Test Program for emitting more than 100,000 tCO₂e are Met-Mex Smelting—Metals Division and Química del Rey—Chemicals Division which accounted for 82.3% of Peñoles' direct emissions during the year.

Scope 1 GHG emissions caused by the burning of fuel and process emissions, and scope 2 GHG emissions derived from energy consumption during the year are shown in the following table:



82%

of Peñoles' direct emissions participate in the Mexican Emissions **Trading System** Test Program.

305-1, 305-2, EM-MM-110a.1 **GHG emissions**

			2019	2020		202	1
Division	Scope	Concept	tCO ₂ e	tCO ₂ e	tCO ₂ e	tCO ₂	tCH ₄
Mining	Scope 1	Fuel consumption	76,724.47	53,482.56	43,129.19	42,515.30	2.23
Mining	Scope 2	Electrical energy consumption	435,858.92	306,536.48	134,683.75	134,439.03	3.02
	Scope 1	Fuel consumption	241,053.20	237,509.81	255,536.07	254,470.62	16.00
Metals	Scope 1	Process	31,177.14	32,751.48	30,656.03	30,646.95	0.11
	Scope 2	Electrical energy consumption	1,106,611.75	1,119,533.63	1,086,574.93	1,084,124.04	30.26
	Scope 1	Fuel consumption	319,432.68	275,328.74	329,847.87	329,412.86	6.06
Chemicals	Scope 1	Process	128,926.52	94,962.48	122,569.54	122,569.54	-
	Scope 2	Electrical energy consumption	126,031.87	125,771.77	130,684.06	130,412.06	3.36

They include emissions of CO_2 , CH_4 and N_2O , expressed in metric tons of carbon dioxide equivalent (t CO_2e).







EM-MM-110a.1

The methodologies used were established by the Greenhouse Gas Protocol in its document A Corporate Accounting and Reporting Standard published by the World Business Council for Sustainable Development (WBCSD), and the World Resources Institute (WRI). It also incorporates information published by the Intergovernmental Panel on Climate Change (IPCC) and Mexican regulations issued on

the matter. CO₂e emissions were calculated considering \tilde{CO}_2 , CH_4 , and N_2O .

In the case of CO₂e emissions from dolomite calcination—emissions from the process in the Chemicals Division—we used the IPCC emission factor, chapter 2, "Mineral industry emissions," an average estimate of the purity of the material and mineral losses in the chemical reaction. To calculate the GHG emission factor of Termoeléctrica Peñoles,



305-6

Note that Peñoles does not emit substances that deplete the ozone layer.

305-4, 305-5, EM-MM-110a.2

We continue to implement good practices on the efficient use of energy and fuel. We have an indicator for the generation of GHG emissions relating to metric tons of our leading products in the Metals and Chemicals Divisions. In the case of the Mines Division. they are related to tons of ore milled. We are using 2010 as the base year.

EM-MM-110a.2

Provided that the country's energy reform allows us to do so, we will continue increasing the volume of electricity consumed from renewable sources until we reach 100% by 2028, thereby eliminating our scope 2 emissions. In addition, we will also seek reduction alternatives for our scope 1 emissions, such as emerging technologies or cleaner energy.



GHG emissions eco-efficiency index

	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021
Mining	0.0909	0.0870	0.0785	0.0714	0.0684	0.0476	0.0533	0.0543	0.0468	0.0504	0.0478	0.0277
Metals	5.4112	5.3920	3.3946	2.7723	3.5151	3.4808	3.8160	4.0097	3.3388	3.0398	3.5329	3.4866
Chemicals	0.3641	0.3824	0.4061	0.4326	0.4801	0.4934	0.4426	0.4405	0.4392	0.4460	0.4391	0.4624

We are using 2010 as the base year.

Environmental performance

Social performance Fresnillo plc subsidiary

About this report

We continue to implement good practices on the efficient use of energy and fuel.







Other atmospheric emissions



All of Peñoles' operations have the necessary equipment installed to comply with regulations on the emission of contaminating substances into the atmosphere.

305-7, EM-MM-120a.1

Most of the company's emissions can be attributed to its metallurgical processes for producing zinc and lead; we therefore monitor the presence of sulfur dioxide and lead particles in the air continuously and in real time using an automated high-tech network to make sure that we remain in line with official standards so as not to inconvenience the neighboring community.

Lead concentrations in ambient air remained under $1.5 \mu g/m^3$ in a three-month average, which is the limit established by current public health regulations.

The concentration of sulfur dioxide (SO₂) emissions per stack complies with the internal criteria established by the company itself, which are stricter than the limits ordered by the Federal Environmental Protection Agency (Profepa). In fact, the air quality in the area surrounding the company is well below the maximum allowable ambient air quality limits for this pollutant.

Controlling emissions to comply with these stricter standards has been a complex task, because instead of emitting sulfur dioxide—one of the world's most critical contaminants—generated in the lead and zinc smelting process, we use it to produce sulfuric acid, ammonium bisulfate, liquid sulfur dioxide and ammonium sulfate as fertilizer.

In addition to optimizing our use of sulfur dioxide, we have an emergency plan under which our productive processes can be partially or fully shut down if weather conditions prevent the atmosphere from properly dispersing the pollutants emitted. This helps us avoid surpassing the abovementioned limits and polluting the air.

Emissions generated in our chemical plants are mostly particles, which are captured by dust collectors. And although our mining units do not generate significant atmospheric emissions, measures are applied for containing emissions of flyaway dust, such as keeping tailings dams and roads watered and planted. All ore sample analysis labs in the mines have dust collectors and gas cleaners.





Governance

Economic performance



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Social performance Fresnillo plc subsidiary

At Peñoles we recognize the importance of water and value it as a shared resource.

Water is a key issue for sustainable development and the growth of economies. It is essential for survival and long-term food security, and is intertwined with the development of energy infrastructure. In addition to being a human right, clean water supports healthier and more productive populations and ecosystems.

Water is also a key issue for the global mining industry. Access to a stable water supply is critical to any mining operation, but securing access can be a challenge. At Peñoles we recognize the importance of water and value it as a shared resource. We realize that effective water management is based on positive and transparent engagement with stakeholders. Ongoing dialogue helps communities understand the mine's water needs and helps us understand community water use requirements, as well as stakeholder needs, expectations and priorities related to its use and protection.

Implementing good water management practices can reduce operating costs, environmental fines and speed up permitting processes, facilitate mine expansions, ensure access to resources—water, ore, land—and preserve or enhance the company's reputation.

In order to maximize efficiency in the proper use of water and avoid discharges, Peñoles has made progress in developing closed circuits and strictly controlling consumption.

Water is primarily used to process minerals, in chemical reactions, the cooling of industrial equipment, control and prevention of emissions, and by our personnel, for drinking and washing.

The volume of ground water, pit water, treated water or water we consume from outside sources is determined by direct metering; the volume of recirculated water is obtained by an estimate of pumping capacity and operating time.

303-3, 303-5

In 2021, the total amount of water extracted from natural sources—ground water, municipal water systems and pit water—for all our operations totaled 8.87 million cubic meters. 4.89 million cubic meters of municipal wastewater were treated and reused in our production processes.

In addition, we have process water recirculation systems in the mines. Recirculated water at our facilities was equivalent to **18.19** million cubic meters. The increase in the amount of this type of recirculated water compared to the previous year (14.83 million) was due to the stabilization in the operation of the new Capela mine.

Water consumption by type



55



Economic performance

At Peñoles, we have made progress in developing closed circuits and strictly controlling water consumption.



303-5, EM-MM-140a.1 Water use by type

			Primary-us	se water		Treated wastewater	Internally recirculated		Water s
Facility	Unit	Spring water	Ground	Municipal	Mine	Municipal wastewater	Internal sanitary services network	Recirculated	classifi
Tizapa	m ³	232,458.00			522,890.56		-	2,109,619.00	Extremely hi
Sabinas	m ³		351,693.25		471,123.00			2,621,379.01	Extremely hi
Velardeña	m ³		252,009.00		1,748,870.00		18,520.00	6,610,765.63	High (40
Capela	m ³		25,419.05		393,992.00		89,618.11	5,865,635.44	Low - Mediu
Madero	m ³					257,100.22			Extremely hi
Bismark	m ³				75,177.30				Extremely hi
Milpillas	m ³				389,586.00			613,766.00	Extremely hi
Naica	m ³		34,378.00		50,403.40				Extremely hi
Exploration projects	m ³			15,204.00	14,256.00				Extremely hi
Exploration offices	m ³			2,091.00					High (40
Bermejillo	m ³		38,720.54						High (40
Fertirey	m ³			20,574.00		22,859.00			High (40
Smelter	m ³			140,519.00		1,026,969.00			High (40
Refinery	m ³			123,605.00		121,607.00			High (40
Zinc	m ³			153,966.00		3,465,577.00			High (40
Aleazin	m ³		19,491.40				683.50		High (40
Dolomite	m ³		458.00						High (40
Química del Rey	m ³		3,799,913.00				260,430.65		High (40
Industrias Magnelec	m ³		1,745.00						High (40
Salinas del Rey	m ³		1,200.00						High (40
Química Magna	m ³		187.00						High (40
Subtotal by type	m ³	232,458.00	4,525,214.23	455,959.00	3,666,298.26	4,894,112.23	369,252.26	17,821,165.08	
Subtotal	%	0.73%	14.16%	1.43%	11.47%	15.31%	1.16%	55.75%	
	%		16.31%		11.47%	15.31%	56.9	1%	
	%				100	9%			

Source for classifying water stress: WRI Aqueduct Water Risk Atlas. This information was updated on August 1st, 2022.

Environmental performance	Social performance	Fresnillo plc subsidiary	About this report
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4.89 Mm³

of municipal wastewater were treated and reused.

56

r stress ification

[,] high (>80%) y high (>80%) (40-80%) lium (10-20%) / high (>80%) y high (>80%) y high (>80%) y high (>80%) y high (>80%) (40-80%) (40-80%) (40-80%) (40-80%) (40-80%) (40-80%) (40-80%) (40-80%) (40-80%) (40-80%) (40-80%) (40-80%)



Economic performance

Some 3.66 million cubic meters of primary-use water is pit water and given the depth at which it is found, may not be considered accessible for human consumption, unless it is extracted in mining operations. Nevertheless, pit water is considered in calculating our eco-efficiency index (m³ water/t of ore milled).

The eco-efficiency index trends for each division are shown below. It is important to note that the water used to calculate the index is only primary-use water, since using treated or recirculated water generates a positive impact.



This information was updated on August 1st, 2022.

Primary-use water eco-efficiency index (m³/t)

	• •••••																
	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021
Mining	0.542	0.487	0.524	0.474	0.433	0.400	0.422	0.427	0.576	0.428	0.336	0.323	0.570	0.445	0.406	0.551	0.624
Metals	0.800	0.786	0.774	0.792	1.167	1.082	1.708	1.203	1.225	1.022	0.812	1.109	1.044	1.453	1.133	1.344	1.262
Chemicals	2.552	2.785	2.291	2.476	2.540	2.453	2.463	2.412	2.900	3.063	3.213	2.551	2.934	2.856	2.908	3.027	3.016

This information was updated on August 1st, 2022.

303-2, 303-4, EM-MM-140a.2

Our business units do not discharge industrial wastewater into water bodies. Only in certain cases do they discharge water from sanitary services, whose quality is within the limits established by applicable regulations. Systems for treating and reusing municipal wastewater enable us to take advantage of this resource while avoiding environmental pollution. In 2021, the total volume of water from municipal waste, sanitary services and recirculation was 22.47 million cubic meters.



Social performance

Fresnillo plc subsidiary

About this report







recirculated water at our facilities.



Economic performance

Waste

301-1

The operation of our processes and the manufacture of our products require various raw materials and inputs, most of which are non-renewable-metallic ores-due to the nature of our business and the needs of global society. With this in mind we try to optimize their use.

103-1, 103-2, 103-3, 306-1, 306-2

Most of the waste generated is impurities Peñoles handles and disposes of its waste appropriately and responsibly, working to from the minerals extracted: tailings from reduce and recycle it. We have introduced the concentration of metallic minerals; risk management policies that deal with risks grease from furnaces, sludge, and jarosite related to our tailings dams, and to manage from metallurgical processes; and dolomite powder, quicklime, lime ash and gypsum our supply, transport, use and elimination of chemical products and byproducts from from chemical processes. All of this waste mining and metal processing, reducing the is handled in accordance with applicable regulations and authorized handling plans. associated risks.



Materials by weight and volume

Type of materials	Origin: Internal /External	Source: Renewable/Non-renewable	2019	2020	2021	Unit
Raw materials*		NR	10,474,260.31	7,743,790.68	6,729,626.93	t
Raw materials	I	NR	4,715,712.71	4,939,064.64	4,978,287.39	m ³
Raw materials	I	R	154,840.00	174,340.00	167,630.00	m ³
Raw materials	I	R	15,290.88	23,895.00	28,020.92	t
Semi-manufactured	Е	NR	183,028.71	399,088.58	_	t
Semi-manufactured	Е	NR	0.52	286.21	_	m ³
Semi-manufactured	Е	R	82,335,748.61	81,902,906.46	82,331,062.65	m ³
Associated materials*	Е	NR	8,545.43	15,290.96	9,944.01	m ³
Associated materials*	Е	NR	1,013,828.36	301,726.18	_	t
Associated materials	Е	NR	1,335,066.00	938,898.83	854,575.50	m
Associated materials	Е	NR	8,734,624.00	4,299,970.00	3,363,280.50	pieces
Associated materials	E	R	8,930.83	9,122.67	9,159.83	t
Packaging	E	NR	22.33	8.47	7.89	t
Packaging	E	R	327.31	247.44	310.38	t

*Information on materials is obtained by direct metering.

Environmental performance

Social performance

Fresnillo plc subsidiary

About this report

Peñoles handles and disposes of its waste appropriately and responsibly, working to reduce and recycle it.

G4-MM3

After looking for internal recovery options, we look for external recycling options. Materials that cannot be used are confined in a safe and controlled manner.







EM-MM-150a.1, 306-3

In 2021, Metalúrgica Met-Mex generated **1.52** million metric tons of mining-metallu waste, while the Mining Division generate **5.85** million metric tons of tailings; **2.13** m metric tons of tailings generated in other were recycled, equivalent to **36.4%** of wh generated during the year.

306-4

Even when, by the nature of our processe the materials we recovered cannot be us replacements for raw materials or inputs, can reprocess some waste by turning it in byproducts or end products.

The total amount of waste generated in operating units in 2021 was **10.89** million metric tons, broken down as shown in the following chart.

Waste by type of disposal



Landfill
 Recovered internally
 Recycled outside facilities
 TOTAL

Environmental performance	Social performance	Fresnillo plc subsidiary	About this report
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306-4 **Recovered materials** (t and % with respect to generation)

	2019		2020		202	' 1
Materials recovered internally	t	%	t	%	t	
Scrap	18.62	100.0	8.75	100.0	133.37	
Tailings	1,279,654.93	15.1	2,223,377.56	26*	2,133,153.00	
Wood	80.50	0.8	98.43	21.7*	74.23	
TOTAL	1,279,754.05		2,223,484.74		2,133,360.60	
Waste recycled by outside facilities						
Spent oils	624.77	98.3	429.81	98.0	480.64	
Batteries	29.67	84.6	22.18*	68.4*	36.33	
Cardboard and paper	41.77	98.1	62.24	98.7	49.34	
Scrap	4017.7	100.0	3263.76	100.0	3836.00	
Materials impregnated with hydrocarbons	212.11	57.7	105.05	31.6*	83.17	
Wood	8714.02	95.3	166.14	36.6	165.28	
PET	62.52	99.6	41.76	99.5	100.22	
Used tires	52.57	50.8	73.29	94.1	232.31	
Materials with paint	1.89	9.8	1.98	3.8	0.37	
Electronic waste	26.24	91.6	18.57	89.8	16.08	
Miscellaneous	0.09	100.0	5.04	80.2	2.78	
TOTAL	13,783.35		4,189.82		5,054.57	
	1					

102-48 Values from 2020 with * were updated.

306-3, 306-5 **Waste by type of disposal** (t)

Division	Type of disposal	2020	2021
	Landfill	6,330,409	5,854,681
Mining	Recycled outside facilities	2,553	2,828
	Recovered internally	2,223,378	3,194,340
	Landfill	1,369,564	1,546,361
Metals	Recycled outside facilities	1,402	1,786
	Recovered internally	107	208
Chamicala	Landfill	207,188	295,198
Chemicals	Recycled outside facilities	235	358
	Landfill	7,907,161	7,696,240
Total Peñoles	Recycled outside facilities	4,190	5,023
	Recovered internally	2,223,485	3,194,548
TOTAL		10,134,835	10,897,009

% 70.64 29.31 0.05 100







Waste by disposal and classification (t)

Division	Classification	Final disposal	Recycled	% Recycled
	Hazardous	391	379	49.3
Mining	Mining - metallurgical	5,854,010	3,194,340	35.3
	Special handling	278	2,447	89.8
	Hazardous	17,032	77	0.5
Metals	Mining - metallurgical	1,520,524	-	0
	Special handling	10001	1968	16.4
Chamicala	Hazardous	83	112	57.5
Chemicals	Special handling	295,114	245	0.1
	Hazardous	17,507	569	3.1
Total Peñoles	Mining - metallurgical	7,374,536	3,194,340	30.2
	Hazardous	305,395	4,661	1.5
TOTAL		7,697,438	3,199,570	



Social performance Fresnillo plc subsidiary

EM-MM-150a.2

Our ore processing operations generated 1.54 million metric tons of waste, 1,993 metric tons of which were recycled.

There were no spills of hazardous materials or waste in 2021.

Peñoles verifies that the suppliers it hires to provide any type of waste handling, transport, or final disposal services, have all the necessary authorizations. The company does not export or import any type of waste.

N.

2.13 Mt of recycled tailings.

We make best use of our raw materials by recovering some waste.





Economic performance

Tailings & mineral waste management

Our goal is to protect local communities and the environment by managing mineral waste responsibly.

EM-MM-150a.3, G4 MM3

Safe tailings management is a key consideration in the design, construction, operation, closure and post-closure of our mining operations. Recent tailings accidents in the industry have served as a reminder of the complex nature of these structures. We are working towards our goal of zero harm to the people and the environment, implementing the best practices in engineering and governance of tailings storage facilities. There were no tailings-related failures at our operations in 2021.

What tailings are and how they are produced

Tailings are a by-product of mineral processing. The ore is reduced in size by crushing and milling to obtain sand and silt-sized particles. The milled rock is then mixed with water and moved as a slurry for further processing to separate the valuable minerals from the milled rock. The remaining slurry of milled rock is known as tailings. Tailings are transported and stored in engineered structures known as tailings storage facilities or combined with cement to be reused as paste backfilling in underground workings.



Environmental performance

Social performance

Fresnillo plc subsidiary

About this report





tailings deposits passed from the construction phase to the operational phase.



Key components of our framework

- **Site management** Mine managers are the risk owners responsible for operating tailings storage facilities in accordance with our guidelines. The regional tailings manager and a qualified engineer of record provide the technical expertise to ensure the facility is managed safely and complies with the appropriate governance and best practice. We are developing the implementation of a formal change management process to address changes in risk owners.
- **Tailings management and stewardship team -** This group of subject matter experts develops and administers the corporate governance and appropriate controls, including the implementation of verifications and external reviews. Baluarte's Technical Services CEO leads the team with the support of the Assistant Vicepresident of Infrastructure, corporate tailings specialists and managers.
- **External reviews** Our governance framework is supported by independent experts, inspectors, reviewers and auditors to confirm compliance with our governance and engineering best practice requirements. Our third-party review process includes an Independent Tailings Review Panel, Dam safety inspections and Dam safety reviews.
- **Group-level oversight** Oversight of the overall governance and operations is provided by the Tailings Storage Facilities Review Executive Committee. The committee, comprising senior executives, relies on independent expert advice and assessment for the continuous review of operation, governance, inspection, review and audit reports. Fresnillo plc CEO is the Accountable Executive for operations and Baluarte Technical Services CEO is the Accountable Executive for governances matters.

GOVERNANCE

Our governance framework establishes the roles, responsibilities and accountability of the groups involved in the design, construction, operation, maintenance and surveillance of tailings storage facilities. In 2021, this framework was implemented in all our operations. The key components of our framework are:

The Board's Health, Safety, Environment and Community Relations Committee is informed of compliance status, as well as any relevant issues or risks and recommends appropriate actions.

Environmental performance

Social performance Fresnillo plc subsidiary





Message from the CEO	Profile	Gover	nance	Economic performance
Waste rock Facility	2019	2020	2021	RISK MANAGEMENT Maintaining the high standards of saf
Sabinas	928,116	687,551	969,834	environmental protection of tailings s
Tizapa	579,185	526,500	560,010	facilities is an ongoing process that re
Velardeña	6,607	323,588	16,920	continuous evaluation through the life
Capela	-	184,444	1,061,187	of each facility. Design, construction,
Milpillas	903,751	699,643	-	surveillance, maintenance and extern
Tailings	2010	2020	2021	reviews follow the best practice guide the Mining Association of Canada (M the Canadian Dam Association (CDA)

Facility	2019	2020	2021	Ľ
Sabinas	1,235,513	1,180,345	1,216,892	I
Tizapa	826,739	802,590	859,141	(
Velardeña	2,252,090	2,493,352	2,474,424	I
Capela	-	874,588	1,303,554	

Heap leaching			
Facility	2019	2020	2021
Milpillas	2,473,965	694,219	-

afety and storage requires ifecycle rnal des of MAC), the Canadian Dam Association (CDA), the International Commission of Large Dams (ICOLD) and the International Council of Mining and Metals (ICMM).



Social performance

Fresnillo plc subsidiary

About this report

Design and construction

We design our new tailings dams in accordance with international best practices (i.e. ICMM. ICOLD, CDA and MAC) with the support of qualified engineering firms. We have formalised our approach to site options studies, construction methods and technology selection. At an early stage of a project, we identify opportunities for paste backfilling and filtered tailings.

We have conducted an extensive campaign of geotechnical investigation to update the geotechnical models of our tailings storage facilities. We implement quality assurance and controls for the construction or expansion (lifts) in the operating phase. Their design and construction are also managed by the Tailings Management Organization using dedicated internal and external resources.

Operation

Mine managers operate the facility in accordance with our guidelines through a combination of shared services from the tailings management and stewardship team, and internal resources organized to report directly to them, independently of other operating roles. Mine managers are supported by a qualified regional tailings manager and a qualified engineer of record. Master services agreements have been signed with several recognised consultancies and, through them, named Engineers of Record.

Surveillance and maintenance

Routine surveillance is conducted by trained operators and expert technical staff from the tailings management and stewardship team. Condition and critical control monitoring have been enhanced by the installation of improved instrumentation and monitoring equipment. With the support of our consultants, we are currently formalizing and implementing the operation, maintenance and surveillance manuals following the guidelines of the Mining Association of Canada (MAC). Our routine surveillance practices have improved as an outcome of this initiative. We have increased the use of InSar Satellite monitoring, improved telemetry and data analytics to facilitate near real-time management of critical controls, improved condition reporting and response times.

External reviews

The Independent Tailings Review Panel comprises subject matter specialists of international renown who meet several times per year to conduct an independent review of the design, operation and integrity of our tailings storage facilities. Due to travel restrictions derived from the COVID-19 pandemic, the independent panel reviewed operating sites virtually.

We conduct dam safety inspection) and dam safety reviews to evaluate our compliance with international best practices and applicable regulatory requirements. Our tailings management and stewardship team appoints qualified consultants to conduct formal safety inspections and periodic reviews of tailings storage facilities.



on-site visits and 4 virtual visits carried on by the Independent **Tailings Storage Review** Panel every year.





Economic performance

STRATEGY

Our strategy for responsible tailings management aims to adopt the best practices of engineering and management principles of the Mining Association of Canada (MAC), the Canadian Dam Association (CDA), the International Commission of Large Dams (ICOLD) and the International Council of Mining and Metals (ICMM). We are maturing our implementation of Tailings Management Systems, a center of excellence that provides shared services, formal planning and resourcing, training and a disciplined approach to investment in tailings technologies.

We recognize the importance and relevance of the Global Industry Standard on Tailings Management and have followed its development and progress. As a company we support this standard and we will review and asses the impact and challenges of its implementation. We feel confident that the compliane with these international guidelines is a strong baseline that will lead the global industry compliance.



Tailings Management System

Our focus is now moving from initial implementation of our governance framework to the formal documentation and implementation of our enhanced operation, maintenance and surveillance manuals and emergency preparedness and response plan. A training workshop was held to prepare the documents following the tailings guide of the Mining Association of Canada (MAC).

Tailings management and stewardship team

This group comprises subject matter experts, implements the governance framework and controls and provides shared services. In our New technologies journey to become a center of excellence, we Our approach to new technologies takes into presented our first paper at the Tailings and consideration the strategic priority and the Mine Waste 2021 event in Banff, Canada where maturity of technologies: we shared our best practices on the design and ► **1st horizon:** Surveillance, monitoring and construction of tailings storage facilities.

Planning and resourcing

We conduct a formal process to budget i) construction of current facilities; ii) siting, design and construction of new facilities; iii) improvement in instrumentation and monitoring; and iv) technical services

Training

A Tailings Governance Workshop was held in June with a range of respected speakers. Training on tailings management and technical workshops were organized throughout the year. Our experts from the Tailings Management Organization participated at national and international conferences.

Environmental performance

Social performance

Fresnillo plc subsidiary

- alerting technology (i.e. inSar, drones, data analytics, etc.)
- 2nd horizon: Downstream processing technology (i.e. paste tailings and filtered tailings)
- 3rd horizon: Upstream processing technology (i.e. selective processing, water and energy reduction, etc.)

In addition, we evaluate the contribution that new technologies can make to: i) safety improvements; ii) the efficiency of our operations; and iii) the reduction of our environmental footprint and risks.

We explore strategic opportunities to venture into the development and research of new technologies applied in tailings and water management. Working with Ausenco and FL Smidth, we began evaluating the feasibility of improving tailings deposition by using a colossal filter.

WASTE ROCK

Mining operations remove waste rock to access the ore. Most mining waste is transported and deposited in waste piles for permanent storage, though some waste rock is used in underground cut and fill operations. Most of the company's mineral waste is generated by the open pit operations at Penmont and deposited in waste rock piles.

HEAPS

Part of the disseminated ore deposits of Milpillas are processed using heap leaching. Contingency ponds are hydraulically designed to handle flood flows caused by extreme rainfall events. We proactively monitor conditions both up and downstream to detect changes in water quality. Once extraction of ore from the mine is complete, the piles are rinsed and allowed to drain down to protect the environment.







Economic performance

Biodiversity

We are applying the "mitigation" hierarchy" to manage biodiversity risks.



103-1, 103-2, 103-3, 304-1, 304-2, EM-MM-160a.1

Biodiversity is a material issue for mining activities because, like other economic activities and society, they depend on natural resources and the services they provide. All these activities have the potential to cause environmental impacts.

Mining is normally carried out in rural areas where wild flora and fauna live, and are generally characterized by the absence of infrastructure for the provision of basic resources: roads, water, electricity. As a result, mining, like other economic and social activities, can have both positive and negative impacts on the environment.

For some time now, modern mining has become aware of the possibility of causing negative impacts on biodiversity, which has led the company to carry out the necessary assessments to manage the corresponding risks, prioritizing their elimination

or, if this is not possible, minimizing them, restoring the impacted environment and/or, as a last resort, making the corresponding compensation.

While impact mitigation is an interactive process throughout the life cycle of the project, the opportunities to avoid impacts can be detected during the planning phase of mine development. Therefore, before undertaking any new project or expansion of existing facilities, and in accordance with Mexican regulations, we carry out the environmental impact assessment to determine the potential effects, as well as measures to mitigate and/or offset them. With this assessment, the corresponding permits from the environmental authority can be obtained for the construction, operation, and closure stages. This process is intended to avoid negative environmental impacts.

The methodology and the procedure to identify and evaluate environmental impacts are carried out with an interdisciplinary approach. A group of specialists analyze the interactions of the works and activities in the context of the current conditions of the natural environment where the new project and its eventual modifications will be located. Impacts to biodiversity, water, soil, air quality, landscape and topography are assessed.

Environmental performance

Social performance

Fresnillo plc subsidiary

About this report



304-1, EM-MM-160a.3

All Peñoles operating units are located outside protected natural areas or areas of great value for biodiversity, so there is no impact on flora and fauna included in any special protection category. However, we operate two wildlife management facilities where species are managed intensively: one at Minera Roble (Velardeña unit) for animals, and another at Metalúrgica Met-Mex Peñoles for plants. At the latter we help conserve an endemic species in danger of extinction, the Noa agave, which we reproduce in our nursery and plant in its natural environment.

MINING PROJECTS

G4-MM1, G4-MM2

In any mining project or expansion of an operating unit, before occupying the site, we carry out rescue and relocation activities to preserve wildlife and local fauna included in any NOM-059-SEMARNAT-2010 protection category. We have techniques and procedures to drive away, capture and release wildlife into natural woodlands; plant species are extracted from the project area and relocated to nearby areas, ensuring their conservation. We carry out soil conservation and water infiltration works—arranging the material following the curve of the land and nursery-grown plants are planted to compensate erosion.





Message from the CEO

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CLOSURE

Social performance Fresnillo plc subsidiary

About this report

Progressive restoration during the mine life cycle

All of Peñoles' mines have a conceptual closure plan.

As a mitigation measure, different soil conservation activities are carried out to increase soil retention, such as the opening of individual terraces to incorporate plants rescued from construction sites and to serve as a nursery, we laid down rolls of sawdust, and placed stone following the natural curve of the land and filtering dams.

CURRENT OPERATIONS

Every year, all operating units carry out reforestation programs with flora native to the regions where we operate both in our facilities and in neighboring communities.

In 2021 we donated **40,359 individuals**

of trees, bushes and various plants from Metalúrgica Met-Mex Peñoles nursery to the communities, and we planted **67,896** individuals in adjoining areas and in our various operating units.

PROGRESSIVE RESTORATION AND CLOSURE OF MINING OPERATIONS

103-1, 103-2, 103-3, G4-MM10, EM-MM-160a.1

The closure of operations is an integral phase in the lifecycle of a mine, so planning it must be incorporated into every phase of its productive life-cycle. In keeping with our guidelines, our philosophy and sustainability policy, during the various phases of the mining operation, planning work is done for restoration and progressive rehabilitation, in order to ensure the functional regeneration of biodiversity in areas that are no longer subject to mining operations.

The purpose of a closure program is to return, to the extent possible, all areas affected by mining operations to physically

and chemically stable and safe conditions, according to local uses and customs of the land and its geographic characteristics. With this we guarantee that our operations affect neither the environment nor neighboring communities.

All of Peñoles' mines have a conceptual closure plan that includes dismantling, demolition, remediation and site care once the infrastructure has been removed. The closure programs are dynamic processes that are updated every year in order to have the monetary reserve for their timely execution.

In the closed units at Cuale, Sultepec, Monte and Minita, maintenance and safeguarding activities were carried out, thus helping the ecological succession stages for the development of habitats in the sites that were intervened by the mining activity.

Since 2020, we systematically carried out closure activities at the Bismark unit, beginning with organization and cleanup activities, equipment recovery and the dismantling of infrastructure for further characterization, remediation, and reforestation of these areas.

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Fresnillo plc subsidiary

About this report

Social performance

We strive to achieve social development, harmonizing and recognizing the guiding and managing role of the state, and the co-responsible action of the community in the construction of social welfare.



Human resources

101-2.2, 101-2.5, 103-1, 103-2, 103-3

Performance notes



	%
 Good performance 	75
 For follow-up 	21
 Unsatisfactory performance 	4
TOTAL	100

Our employees are Peñoles' greatest strength. Because of this, we are committed to providing a safe workplace environment in which they can attain their full potential and creativity.

We offer competitive and fair compensation and benefits. We hire, train and retain the most competent people, to whom we offer recognition and opportunities to update their professional development. Raises and promotions are based on capacity, performance and merit, and we promote and maintain safe and healthy workplaces, free of any type of discrimination or harassment, with respect for freedom of association.

TALENT DEVELOPMENT

Talent integration

Peñoles has a recruitment and hiring process whose purpose is to make sure we bring in talent—unionized and non-unionized—whose know-how and skills contribute to the organization's challenges and needs, demonstrating an ethical conduct in keeping with our institutional values. Key to this process is seeking candidates first among our workforce, which also helps to build a culture of growth and advancement in the company.

Our Engineers-in-Training Program supports the strategy of employee incorporation, after being trained in behaviors and skills that ensure optimum development of key business operations. Since 2003, 2,121 engineers have joined the program, primarily in the fields of Mining, Geology, Electrical, Civil, Metallurgical, Mechanical, Chemical and Industrial Engineering, as well as Accounting and Administration. This represents a total of 90 generations of engineers trained in the program. In 2021, Peñoles hired 65 engineers-in-training.

Performance evaluations 404-3a

Aware of the importance of conducting a formal exercise of target setting and performance evaluation, we have carried out this process uninterruptedly since 2009. In 2021 this exercise involved 100% of our non-unionized employees. One of the main purposes of this evaluation is to have a clear and measurable alignment of priority strategic goals for each year with specific goals and operating targets for each area and employee. The results of this important process are a key component in determining raises and in deciding on employee training, development and retention plans.

Also, in order to have a timely follow-up, intended to achieve the established goals, we have a system of performance notes that formalizes prompt feedback on the employees' progress during the year. This process provides evidence to ensure that evaluations are fair and clearly documented.

Environmental performance

103.05

Social performance Fresnillo plc subsidiary

About this report

The Engineers-in-Training Program aims to support the strategy of incorporating employees trained in behaviors and skills.



2,121

engineers have been integrated since 2003, through the **Engineers-in-Training Program.**





Message from the CEO F

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Social performance

Fresnillo plc subsidiary

Employee skill formation and advancement 404-1, 412-2

One of Peñoles' fundamental interests is the advancement and training of its personnel. We have internal and external training programs, aimed at detecting needs based on the annual performance evaluation. These programs allow us to face current and future challenges in technical, administrative and human competencies, and to obtain better indicators that distinguish us in productivity, quality and competitiveness.

404-2

Management skills development programs were offered at ITAM, aimed at different levels of responsibility in the organization. Since its inception, this program has covered more than 350 employees, 19.5% of them women. In the different generations, 71% of executives, 44% of managers and 45% of leaders have participated. In 2021, 78 participants were registered.

Aware of the importance of leaders' performance in achieving extraordinary results, we have the training program School for Leaders, based on the Peñoles Leadership Model, which promotes and develops behaviors aligned with the four essential characteristics of the model: inspire, facilitate, motivate and recognize. The program continued in 2021 with 31 participants.

Also committed to the professional development of our employees, during the year, 39 of them received scholarships for secondary, higher and postgraduate studies.



In 2021, a total of **366,876** hours of training were given, equivalent to an average of **44.3** hours per employee, **44.7** of them men, and **41.0** women.

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Retention and development plans

Peñoles has established a system for recognizing our employees, among them the following:

 Academic achievement bonus, for employees who satisfactorily completed their studies with high grades; 52 bonuses were given during the year.

Identifying positions that are critical for the operating continuity of the business is a high-impact, highly relevant strategic human resource action. Because of this, since 2012, we have been identifying key positions and preparing succession and career plans that guarantee the timely preparation of people that will occupy vacant positions. In 2021, 402 key positions were logged, and succession plans were developed and updated for 96% of these, corresponding to 386 positions. We expect that in the next five years, some 121 key positions will open up due to retirement, and are therefore preparing 280 candidates with leadership training and technical knowledge, an average of two candidates for each position.

Recognitions for academic achievement

Level	2019	2020	
Diploma	72	59	
Undergraduate	11	3	
Postgraduate	20	20	
High School	_	_	
TOTAL	103	82	



280 candidates prepared in leadership training. 2021

34

14

52

Social performance

Fresnillo plc subsidiary

LABOR RELATIONS

103-1, 103-2, 103-3, 402-1, 407-1

The company abides by all laws, treaties and international conventions on labor matters to protect the rights of workers, including the right to free association and collective bargaining. Our unions regularly appoint review committees which, together with the company, analyze and negotiate the existing collective bargaining contracts.

Peñoles maintains a constant dialogue with union representatives at the local and national levels, which allows interaction between the company and the unions. We share the values of safety and labor competitiveness that distinguish us and we favor a permanent commitment to open dialogue and continuous improvement of all our processes. Our labor relations are based on trust, a permanent focus on ethical conduct, and the constant pursuit of mutual benefit. Each of the collective bargaining contracts signed with our national unions incorporates the rights and obligations of both parties, and a shared commitment to safety, productivity, and quality of life on the job.

Union organizers have free access to the assigned areas and are given facilities to meet with workers. At the unions' request, the company agrees to allow union meetings to be held as long as they comply with safety and hygiene measures.

EM-MM-310a.1, 102-41

Collective bargaining agreements cover 59% of our active workforce; all of our employees are Mexican.



EM-MM-310a.2, G4-MM4

Due to our good working relationship, the contractual, salary and external party agreement reviews were carried out without any setbacks; that is, without strikes or work stoppages.

402-1

Our constant and ongoing dialogue with union representatives enables us to provide timely notice of any significant operational changes, share business information in a transparent manner, and fulfill our commitments to this stakeholder group.

At the same time, our systems of continuous improvement, evaluation and incentives for results in productivity, costs, safety and environmental protection favor the achievement of our company's goals and objectives.



Governance

Economic performance

Safety 101-2.2, 101-2.5, 103-1, 103-2, 103-3



Peñoles maintains a culture of prevention focused on the safety of our people and on business continuity. Our safety philosophy is based on the design, maintenance and safe operation of our processes toward a zerodisabling accident rate, based on a strategy that guarantees efficient, safe and clean operations within an ethical framework. Safety management covers all 37 work centers and all risks inherent to our operations.

403-1, 403-8

Our management system is grounded in a culture of prevention and responsibility toward our workers, which is set within our Sustainable Development Policy.

Historically, the management system has been carried out through the 12 best health and safety management practices and the 14 elements of Process Safety Management. In 2021, all safety efforts were integrated to evolve towards a comprehensive risk management strategy considering its main prioritization focus: critical risks—high potential—and catastrophic risks. Progress has been made in the implementation of the critical risk management strategy and its controls in 13 work centers in Peñoles, with the participation of workers at all organizational levels.

Workers covered by Management System

Work and/or workplace controlled by the company			Covered by Management System		Internally audited		Certified independently audited	
Employees	Contractors	Total workers	Number	%	Number	%	Number	%
8,290	5,872	14,162	14,162	100	4722	33	1918	14

*Due to the public health contingency, only five work centers were audited: Velardeña, Capela, Tizapa, Sabinas and Met-Mex smelter, through critical control verification tools.

Environmental performance

Social performance Fresnillo plc subsidiary

About this report

Safety management covers all 37 work centers and all risks inherent to our operations.

CERTIFICATIONS AND RECOGNITIONS

Our units work to establish preventive measures in accordance with the Occupational Safety and Health Self-Management Program promoted by the Ministry of Labor and Social Welfare. This contributed to achieving recognition as a Safe Company.

In 2021, Química del Rey obtained the Jorge Rangel Zamorano Silver Helmet recognition in the category of More than 500 Workers. This award recognizes the safety performance of companies that are members of the Mexican Mining Chamber (Camimex).

Sabinas and Industrias Magnelec maintained certification in the ISO 45001:2018 standard for their Occupational Health and Safety Management System.







Economic performance

Química del Rey and Fertirey continued to be certified in the Comprehensive Responsibility Management System by the National Association of the Chemical Industry.

SAFETY ORGANIZATION

403-4

Peñoles' management structure is modeled on a high-performance team and committees. The leadership team is responsible for providing resources, facilitating and ensuring followup, and improving safety and management processes in the business units.

At all levels of the organization, our workers have specific roles and responsibilities

to comply with safety guidelines, hazard aid, and handling of hazardous material identification processes, risk assessment emergencies and evacuation. and the establishment of controls. There Furthermore, as mandated by law, every are different models of collaborative business unit has a Safety and Hygiene work, participation and consultation, such as committees, work teams, health and Committee made up of union and non-union members. Mining units have committees safety committees, emergency brigades, mixed training and education committees, made up of contractor personnel, which conduct regular checks to identify hazardous company-union relations, among others, whose programs include safety-related conditions and unsafe actions, proposing activities, dissemination of results and relevant measures to prevent labor risks and information, as well as risk management. investigate accidents.

All business units have safety specialists responsible for training and advising workers, as well as emergency brigades trained in mining rescue operations, firefighting, first



Environmental performance

Social performance

Fresnillo plc subsidiary

STRENGTHENING SAFETY CULTURE

We promote a culture of prevention regarding our employees' safety, according to our Sustainable Development Policy, whose framework is based on our Code of Conduct and on the organizational values of trust, responsibility, integrity and loyalty.

403-7

We also promote this culture with our business partners through our Third-Party Code of Conduct. The Code establishes guidelines regarding the behavior expected from external parties, ensuring that all business interactions are conducted with a solid foundation of integrity, awareness of environmental care and preservation, and a commitment to occupational health and safety.

The organizational safety culture is lived through the visible and demonstrated leadership and commitment of our CEO, division heads, management and the alignment of all business units.

Since 2020, we have faced the challenge of keeping our lines of action active in the face of the health contingency with all the physical and administrative measures necessary to guarantee safe practices in the work centers, making use of IT resources to continue with the dissemination, training and coaching activities, as well as counseling, support and performance follow-up.

For eleven years, we have been working to build a positive safety culture based on the synergy between employers and union. The main results have been the professionalization of the health and safety committees through the certification and recertification of their members, the certification of jobs—forklift operators in metallurgical plants, and operators of specialized equipment for work in mines such as trucks and low-profile loaders, and drilling equipment.

An interdivisional team was formed to follow up on agreements and commitments with the National Mining and Metallurgical Union FRENTE to strengthen the safety culture through human skills development, standardization of practices, training, leadership workshops for local committee members, new members and prospects, and behavior-based safety reinforcement. We carry out tours that include the company, the union, and health and safety committees to verify the safety conditions of the facilities, and we have followed up on the synergy between each local executive committee and the leaders of the work centers.



In **2021**, Química del Rey obtained the Silver Helmet recognition in the category of More than 500 Workers.



72


182,279

hours of training in the area of safety.



Environmental performance

Social performance

Fresnillo plc subsidiary

About this report

The high-potential risk management strategy includes a line of action focused on leadership and behavior management, which promotes cultural transformation through leadership practices in the field and communication processes that promote human, face-to-face and proactive leadership to solve situations in a timely and preventive manner.

Based on the framework of the high-potential risk management strategy the preventive culture is encouraged through the reporting of near accidents with the participation of workers at all levels of the organization, identifying and reporting preventive or failed controls. This process began in 2021 and aims to ensure the involvement of workers in an early warning mechanism that allows us to know the safety environment of the operating areas and to take timely action.

TRAINING

403-5, EM-MM-320a.1

In the area of safety, 182,279 hours of training were provided in 2021. Some of the topics were safety induction; fire prevention and firefighting; search, rescue and evacuation brigade; high potential management; critical control verification tools; Bow Tie software; hazard identification and risk analysis; contingency training program; defensive driving; safety at work system through preventive observation (STOP); emergency and evacuation; safety in the handling of tools, machinery and equipment; safe handling and storage of chemicals; personal protective equipment; exposure to physical agents—noise, lighting, vibrations, temperatures; applied



ergonomics; prevention of musculoskeletal disorders; safety induction for contractors; legal compliance; zero tolerance rules; card padlock, clearance and testing; emergency care—electrocution; accident/incident investigation; fire prevention and protection in workplaces NOM-002-STPS-2010 standard; safety and hygiene colors and signs NOM-026-STPS-2008 standard; requirements to constitute, integrate and organize the operation of safety and hygiene committees in NOM-019-STPS-2011 standard; among many other regulatory issues.

Members of the health and safety committees and other workers receive training in competency standard EC0391.01 "Verification of the safety and hygiene standards in work centers." However, the evaluation process was stopped to reduce employee exposure.

RISK EXPOSURE

403-2

For the transition and implementation process of the high potential risk management strategy, intense work was carried out throughout the organization in 2021 for identification, prevention-mitigation, leadership and reporting processes with general managers, operational managers, work center leaders and all personnel, in a co-creation process—workshops in the units. A Bow Tie critical risk identification analysis and deep dive reviews were developed for the main risks; a cross-cutting line of action was established with teams of specialists; incident analysis and investigation were carried out using specific methods for high potential; the implementation of leadership and communications practices was introduced, as well as the preventive reporting tool—



During 2021, there were no fatal accidents nor injuries with major consequences due to accidents.

flash report—and a reporting process with weekly and monthly cuts, which allows analysis, decision making and allocation of resources in a timely manner, favoring prevention.

The elements of the current and transition strategy are aligned with the internal regulatory framework, comply with national and international standards and include internal verification processes, which can also be externally verified.

Workers are trained and participate in hazard identification and risk assessment processes for both routine and non-routine work. They have mechanisms to report any work-related hazard and the authority to stop any activity that may put their own life or those of their coworkers at risk.

We guarantee the families of our personnel that our operational processes are designed and operated to safeguard their health and physical integrity.

In the event of any accident, a report is drawn up and investigation and analysis ar conducted. The information is entered into Safety and Health System, in order to follow on recommendations and avoid the recurr of the accident. This information is also use the reporting and analysis process.

403-9a, 403-9b, EM-MM-320a.1

With the risk management strategy that be in 2021, we can identify, report and classi high potential incidents and prioritize their attention and management. During the year, 345 high potential accidents occurred across the group, broken down by divisions as follows: 132 in the Metals Division, 158 in the Mines Division, 10 in the Chemicals Division, 37 in Projects and 8 in Explorations.

In the past three years, the Accident Inc (AI) has gone from 1.66 to 1.59, the Day Lost Index (DLI) went from 0.70 to 0.47, the Accident Rate (AR), from 0.93 to 0.6 marked downward trend in all cases.

We celebrate this result, which demons Peñoles' commitment, from the Board of Directors to all organizational levels, to guarantee zero fatalities in our operatio as part of a business strategy but as a moral commitment, our commitment to life.



Environmental performance

Social performance Fresnillo plc subsidiary

About this report

Direct employee safety indicators*			
	2019	2020	2021
Number of A accidents (without lost time)	362	338	334
Number of C, D, and E accidents (with lost time)	148	110	142
Number of F accidents (fatal)	2	2	0
Lost day index (LDI)	0.74	0.81	0.53
Accident index (AI)	1.71	1.37	1.78
Accident rate (AR)	1.01	0.86	0.76
Fatality frequency rate (FFR)	0.09	0.1	0
Total recordable injury frequency rate (TRIFR)	23.4	21.6	23.94
Lost time injury frequency rate (LTIFR)	6.76	5.28	7.14



zero fatalities and disabling accidents:

our goal

Indirect employee safety indicators*

ndex		2019	2020	2021
ys	Number of A accidents (without lost time)	279	160	157
7, and	Number of C, D, and E accidents (with lost time)	127	88	78
.60, a	Number of F accidents (fatal)	0	4	0
	Lost day index (LDI)	0.66	1.26	0.39
	Accident index (AI)	1.6	1.62	1.33
nstrates	Accident rate (AR)	0.85	1.58	0.42
of	Fatality frequency rate (FFR)	0	0.28	0
0	Total recordable injury frequency rate (TRIFR)	20.47	17.44	16.03
ions, not	Lost time injury frequency rate (LTIFR)	6.4	6.09	5.32
	* Data includa information only from Dañalas anarations. To	tal haura warkad f	ar the year ware 10.00	20 CAO for direct

Total hours worked for the year were 19,880,640 for direct * Data include information only from Penoles operations. employees and 34,527,168 for indirect employees. The rates were calculated based on one million hours worked. To calculate the number of employees, the annual average of 7,963 was used.





Governance

Economic performance

Health

101-2.2, 101-2.5, 103-1, 103-2, 103-3, 403-3, 403-6, 403-7



An essential part of our sustainabil and strategic objectives is our ann plans and programs aimed at preve occupational accidents and illness plans are an integral part of our ma systems. The occupational health include activities and resources air guaranteeing the employees' indiv and group health, and are develop comprehensive and interdisciplina in the respective work centers. We protect personnel from occupation and promote a culture of self-care prevention of general illnesses, as optimal physical and mental state.

The health contingency that began forced us to introduce substantial ch epidemiological monitoring of our pe health. Based on the experience of the of the pandemic, during 2021 we mai the governmental protocols and stre the internal protocols of sanitary m as well as the instruments for surve and follow-up of personnel expose disease. Vaccination campaigns w types of immunization allowed us more encouraging outlook, guara operation of our work centers.

103-10 Cases of work-related illnesses

403-10 Cases of work-relate	eu minesses										
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020
Hypoacusis	9	18	6	18	12	6	25	26	28	15	11
Silicosis	1	24	5	6	11	1	11	23	11	4	9
Accident after-effects	9	1	0	5	4	7	1	4	8	3	0
Musculoskeletal disorders*	-	-	-	-	-	-	-	-	-	2	6
Total	19	43	11	29	27	14	37	53	47	24	26
*Musculoskeletal disorders were regis	stered as of 2019.										

Environmental performance

Social performance

Fresnillo plc subsidiary

About this report

ility policy	EMPLOYEES' HEALTH MONITORING	Gy
nual	According to the International Labor	Jul
venting	Organization, mental health problems are	afte
sses; these	currently one of the main incapacitating	COI
anagement	causes, together with cardiovascular diseases	the
n programs	and musculoskeletal disorders, as are also	fen
limed at	anxiety and stress. One out of every four	of
ividual	sick leaves of the working population in our	atte
ped in a	country is caused by stress, being the second	
ary manner	reason after muscular and bone ailments.	Oc
e seek to		tov
onal illnesses	Monitoring the health of employees is crucial	hal
and	to prevent, reduce or control the risks that	dis
s well as their	historically have meant an exposure in the	hav
).	workplace, with serious consequences for	be
•	health.	epi
n in 2020	nearth.	gui
hanges in the	Due to the continuity of the COVID health	det
personnel's	contingency, the preventive measure of	act
the first year	suspending medical exams—including	40
aintained	periodic and executive check ups—was	The
rengthened	maintained during 2021. They were only	hav
measures,	carried out in workplaces where pandemic	hyp
veillance	conditions permitted. Entrance exams	res
sed to the	were conducted as requested, and routine	and
with different	•	dis
to have a	monitoring activities continued to ensure the	effe
anteeing the	comprehensive health of employees.	CIII

synecological exams were resumed in uly according to the established protocol, ter ensuring that the assigned hospitals omplied with safety measures to minimize ne risk of contagion. The response from emale personnel was good; out of a total 120 women scheduled for the exam, 110 tended, or 93%.

occupational diseases are often related various risk factors, including lifestyle, bits and individual susceptibility. Currently, iseases that are considered work-related ave a complicated etiology that can e elucidated only through adequate oidemiological studies, through which uidance can be provided for the early etection and control of such diseases.

03-10

he main occupational diseases that ave been recorded in the company are poacusis—hearing loss—and silicosis espiratory disease—which are monitored nd treated, as well as musculoskeletal isorders and work-related accidents afterfects.



In **2021**, we maintained and strengthened sanitary measures during the

contingency.







Economic performance

The objective of health surveillance is to prevent and reduce workplace hazards that have health consequences.



Official Mexican Standard NOM-047-SSA1-2011, Environmental health workplace biological exposure indices of personnel occupationally exposed to chemical substances. Lead occupational exposure limit: 30 µg/dl.

Average blood lead levels in occupationally exposed persons (μ g/dl).

*This data includes information related exclusively to Peñoles operations.

Another factor that we watch is the biological monitoring of blood lead levels in occupationally exposed personnel.

Blood lead levels in occupationally exposed personnel

	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020
Blood lead levels (number of cases over 50 µg/dl)	3	1	0	0	0	0	1	0	0	0	0
Workers occupationally exposed	1,114	1,102	1,090	1,155	1,149	1,163	1,170	1,198	1,155	1,180	1,155
Disabilities because of blood lead levels >50µg/dl	3	0	0	0	0	0	1	0	0	0	0
Number of disability days	166	0	0	0	0	0	21	0	0	0	0
Average blood lead levels in occupationally exposed personnel (µg/dl)	19.4	17.9	17.3	15.5	15.3	14.7	14.8	14.4	14.3	14.4	14.3



Delta

was the outstanding variant during the year, so procedures were reinforced for all personnel.

Environmental performance

Social performance Fresnillo plc subsidiary

About this report

During the year, 39,122 diagnostic tests were performed at the work centers.

EPIDEMIOLOGICAL HEALTH MONITORING

The health contingency continued during the year and the number of contagions was exacerbated by the different mutations of the virus, among them the Delta variable. We continued to apply government health protocols, reinforced procedures for personnel who had to travel to other work centers, maintained the home-office mode for administrative personnel, increased the number of diagnostic tests, and updated the electronic platform for registering and monitoring cases.

Various diagnostic testing schemes were offered to personnel by accredited outsourced laboratories to detect symptoms in the sanitary filters, find out if anyone was in contact with positive cases, or if they had symptoms while working from home, and followed up on infected persons and travel protocols, as well as random campaigns for asymptomatic personnel indicated by the head of medical services at the work center.









Governance

Diagnostic tests



26,969	646
PCR	positive
6,343	108
antigen	positive
5,810	189
antibody	positive



Diagnostic tests

The first diagnostic option was PCR testing; this was performed either at the respective work center or in laboratories close to the facilities. The second option was antigen testing, which was performed directly at the work center by trained personnel, understanding its limitations for asymptomatic personnel.

During the year, 39,122 tests—PCR and antigen—were performed at the work centers; antibody tests were also performed to corroborate the number of contagions or to follow up on infected persons.

During the first quarter of the year, the federal government instituted a nationwide vaccination program to contain the Vaccination pandemic. Aware of the need to have The National Vaccination Program includes vaccinated personnel, Peñoles conducted the application of two immunizations to each awareness campaigns and offered the person and, at the end of the year, a booster Torreón Community Center as a vaccination dose. Pfizer and Astra Zeneca vaccines were headquarters. mainly applied.



Environmental performance

Social performance

Fresnillo plc subsidiary

The following table shows the results of the company's vaccination program recorded in the platform at the end of 2021.

Contagions

During the year, 1,617 infections were recorded, 35 with hospitalization, and ten unfortunate cases of death. Due to the necessary days of isolation, a total of 13,939 days were lost.

Of the total number of infected persons,

- ▶ 35.06% (567) had received at least one dose at the time of infection.
- ▶ 54.97% (889) had not been vaccinated.
- ▶ 9.95% (161) cases occurred before February 1, when the vaccine was not yet available in our country.

These results contributed to generating a climate of trust among employees, in addition to maintaining the company's operations.

Vaccination program

Doses	Unionized	Non-unionized
Fully vaccinated	4,175	3,265
One dose	497	221
No information	140	68
Total	4,812	3,554



We also implemented the Psychological Anti-Stress and Relaxation Orientation Program, which helps measure stress levels and detect signs of depression and anxiety.

PSYCHOLOGY

Psychosocial risks are emerging risks in the field of labor relations. They are so defined because, unlike physical or biological risks, their inclusion in preventive regulations was practically nonexistent until very recently. The impact on health due to an inadequate psychosocial situation can affect various levels of health: physiological alterations—cardiovascular diseases, gastrointestinal disorders, skin conditions, musculoskeletal disorders—psychological alterations in behavior, cognitive abilities-or emotional. They can occur directly or can be related to a situation of stress or to the interaction with other factors, for example, the physical environment.

Derived from the above, on October 23, 2018, the Ministry of Labor and Social Welfare published the Mexican Official Standard NOM-035-STPS-2018, "Psychosocial risk factors at work - Identification, analysis and prevention" in the Official Gazette of the Federation, which established provisions to be adopted in workplaces, in order to identify and prevent psychosocial risk factors, as well as to promote a favorable organizational environment.

In accordance with the standard, Peñoles created a monitoring committee which came into effect one year after its publication in 2020; in its first stage, it has carried out the following actions:

- **1.** Implemented the psychosocial risk prevention policy and procedures that guarantee employees' wellbeing at work.
- 2. Carried out, in the months of October and November, the second stage, which consisted in the application of the reference quides (questionnaires I, II and III).
- Prepared and implemented the work plan to address psychosocial risk factors, with the purpose of fostering a favorable organizational environment and preventing acts of workplace violence.

We also implemented the Psychological Anti-Stress and Relaxation Orientation Program, which helps measure stress levels, signs of depression, anxiety and suicide risk, starting from the first interview.

The program addressed various aspects, such as individual psychological sessions via remote communication for people infected with COVID, who lost a family member due to this disease, or who were suffering from stress, anxiety or depression due to their confinement

Conferences on anti-stress first aid and mental health were also given to liaison offices, as well as a preventive workshop on emotional health risks in five group sessions.

Social performance

Formal establishment of a local commission in each work center, in charge of compliance with NOM-035.

a. Formal constitution of a local committee in each work center, in charge of verifying compliance with NOM-035 standard, and of implementing a program to address psychosocial risk factors.

Main actions carried out

- **b.** Information on the diagnostic results obtained from reference guides I, II and III in each work center.
- c. Design measures to prevent and control the risk factors identified in the results of the reference guides.
- d. Identify employees who have suffered severe traumatic events in order to provide them with psychological care.
- e. Build awareness and train personnel on:
 - existing policies and procedures for the prevention of risk of psychosocial factors.
 - mechanisms to combat poor labor practices and acts of violence in the work environment.
 - health conditions that occur due to frequent exposure to psychosocial risk factors.
 - clear records of analyses, results, measurements and evaluations.
- Develop standard practices for health care derived from exposure to psychosocial risk factors and severe traumatic events.

Due to the continuity of the health contingency, psychological care was provided in various remote forms:

- Individual psychological counseling by video call.
- Individual and group anti-stress workshop via Webex.
- Group workshop on emotional health risks via Webex.
- Emotional support to patients with anxiety or depression due to COVID after-effects.

Also, videos were prepared dealing with issues like anxiety, consequences and lessons of COVID-19, advice on how to teach children about the pandemic, phases of grief, bad habits resulting from the pandemic, and coming out of confinement These were shared with the community over social media.



Psychological support	202
New patients	94
Sessions	634
Patients that attended up to five sessions	93
Patients that reduced risk factors	81









Economic performance

403-6

PREVENTIVE HEALTH: HEALTHY LIFESTYLES

and 61 years of age. The largest population was found in the 31 to 40-year age range Wellbeing Always with 60 patients, followed by the 41 to 50-The Bien Estar Siempre (Wellbeing Always) year age range with 21. By weight, they were program promotes self-care for the health and wellness of our employees and thus categorized in six levels according to their body mass index (BMI), with the overweight contributes to their development and category having the highest number of productivity, and to the competitiveness patients (47), followed by the normal weight of the company from a spiritual, emotional, intellectual and physical approach. The tools category, with 27. of this program enabled us to objectively measure aspects that currently pose a risk to The intensity of physical activity is closely related health. The operating actions of the program to the BMI levels of each person: the lower established in the 2021 work plan had to the BMI, the more intense the physical activity be put on hold because of the pandemic. practiced, while the higher the BMI, the greater the sedentary lifestyle and increase in abdominal However, the lessons we learned from it helped us to restructure the program in order perimeter. These two variables contribute to the to adapt to and meet the new needs arising development of metabolic syndrome. Regarding weight, a marginal decrease in weight was from COVID.

achieved at all BMI levels. Nutrition The nutritional counseling consultations were The results show progress in the patients carried out remotely by means of video calls, who attended nutritional follow-ups. We thus achieving personalized follow-up of the know that the pandemic was a strong nutrition plans. New schemes for recording challenge in all senses and the confinement and monitoring anthropometric data were brought about problems of weight gain, used and two options were considered: the sedentary lifestyle and psychological commitment and responsibility of each patient alterations in our personnel, for which reason to register their weight and anthropometric we must continue to promote programs measurements from home or the attendance aimed at achieving their wellbeing. of patients to the doctors' offices located in the company's corporate offices, taking care During 2021, the Comprehensive Health of all the sanitary protocols. Program was designed and implemented

We published the Diabetes Manual and the guide "Nutrition is easy if you know how", a health and wellness guide that includes topics on activation and physical exercise, healthy eating and nutrition.



Environmental performance

Social performance

As a result of the program, 113 employees

were divided into five categories between 21

attended 597 consultations. Age ranges

Fresnillo plc subsidiary

About this report

as a pilot project, whose objective is to be a health model that supports and optimizes the physical and emotional health of employees.

The program, which included several activities, is coordinated by the Nutrition Department of the Corporate Occupational Health Department and involves the areas of Psychology and, on an outsourced basis, Physical Training.

- Design of a nutritional plan and its followup, according to physical objectives and health variables, linking the plan to their training progress.
- Creation of a personalized physical training plan by a professional instructor, evaluating the intensity and degree of effort made during the sessions.
- Individual and group psychological support, with social skills tools to face work and personal stress situations.

In this first stage, which lasted six months, participation and adherence to the program were evaluated, as well as the usefulness of video calls as a central axis. The results were encouraging, and we plan to strengthen and increase the participation of different areas for the next stage.

Prevention

In order to raise awareness among employees on prevention, timely detection and followup of diabetes, we published the Diabetes Manual and the guide "Nutrirse es fácil si sabes cómo" (Nutrition is easy if you know how), the latter a health and wellness guide that includes topics on activation and physical exercise, healthy eating and nutrition. The manuals were promoted among all Peñoles personnel on the internal communication website.







Governance

Economic performance

Dining rooms

As the pandemic continued, the measures already established in the protocols issued by the health and labor authorities for using the dining rooms were reinforced and maintained, thus preventing the risk of contagion.

As part of the 2021 Healthy Dining Room Program, the heads of medical services carried out monthly internal evaluations in the work centers that have outsourced employee dining rooms, in addition to semi-annual virtual audits conducted by the Corporate Occupational Health Department, in keeping with NOM-251-SSA1-2009 standard: "Hygiene practices for processing food, beverages or dietary supplements." The personnel in charge of the dining rooms were also trained in the hygienic handling of food and knowledge of the standard. Surveys of outgoing diners were conducted regarding food, facilities, service and staff. The survey, which was applied to a sample

of diners at the work centers, considered the following variables: friendliness, personal treatment, efficiency, trust, speed of service, hygiene and dress.

Out of a total of 100%, the sample had the following weighings: 30% facilities and equipment; 30% processes and personnel; 20% diners; and 20% contractor training.

Certifications

Since 2018, five Peñoles offices have been certified as 100% Smoke-Free Buildings, in accordance with the General Law on Tobacco Control. Due to the health contingency, the program of activities related to the certification of the total number of buildings could not be completed. However, actions were taken to maintain certification for the buildings that had already obtained it.

As for the Certification of Cardioprotected Spaces, six spaces have been certified with automatic external defibrillators installed in the Met-Mex metallurgical complex, the Gómez Morín offices and the Planning and Construction Department. Monitoring is continuously carried out to verify that the automatic external defibrillators are in good condition and to update certified healthcare personnel and non-healthcare personnel trained by official entities in cardiopulmonary resuscitation and automatic external defibrillation maneuvers. These spaces provide the first response to a cardiovascular emergency event, acting in coordination with the internal emergency system, as well as with external providers.

All work centers have the Health Safety Distinction in relation to COVID-19, issued by the Mexican Social Security Institute (IMSS).



Environmental performance

Social performance

Fresnillo plc subsidiary

red the Health training

We continued with online training, using mainly the virtual campus and the Webex platform for synchronous sessions, some related to COVID topics, established as part of the government protocols for returning to work activities. All medical and security personnel, as well as psychologists at the work centers were trained in standard practices on psychosocial risk factors and attention to severe traumatic events, in accordance with NOM 035-STPS-2018 standard.

Preventive health campaigns

 We strengthened awareness-building on prevention, early detection and tracking of the most relevant pathologies through institutional e-mail and Peñoles internal communication webpage: flu, zika, chikungunya, dengue, diabetes (World Diabetes Day), cardiovascular and chronic degenerative diseases. Talks were given on physical activation and exercise, healthy eating and nutrition, among others, in addition to information about how the pandemic emerged, videos and presentations by experts on how to avoid contagion.

The health topics presented in the Entérate
en Vivo program were designed to inform
employees of the actions taken by Peñoles
in response to COVID. Twenty talks, with
an average duration of one hour, were
transmitted online to a total of 4,965 people.
The talks were distributed as follows:



Entérate en Vivo health talks

Торіс	Number of talks
COVID-19	9
Nutrition	3
Psychology	2
Occupational medicine	2
Medical doctors	4
Total	20

EVALUATION OF LEGAL OCCUPATIONAL HEALTH REGULATIONS

Internal audits on compliance with regulations scheduled every year had to be suspended. However, each work center developed its work plans to address and comply with the findings detected in its most recent audit. Evaluation of regulatory compliance and epidemiological monitoring programs was restarted at the end of the year.





Community engagement 101-2.5. 103-1. 103-2. 103-3. 413-1. EM-MM-210b.1

Communities are one of the five stakeholder groups we define as a priority. Our commitment is to be a socially responsible company, respectful of nature and supportive of the self-development of the communities where we operate and of which we are part.

Peñoles' social performance in relation to local communities is aimed at improving trust and respect for human rights, managing our



Social performance

Fresnillo plc subsidiary

About this report

commitments and impacts, and establishing a permanent dialogue for the creation of value and community wellbeing.

EM-MM-210a.3

Peñoles' social performance is based on our Code of Conduct, policies and guidelines that abide by the principles of the United Nations Global Compact and OECD and CSR guidelines regarding sustainability, good practices and domestic and international standards on human rights, culture, traditions, regional vocation, and the sustainable development of local communities.

In our community engagement, our management system is grounded in a strategy of sustainable community development, and in respectful and coordinated work with the community and authorities, in order achieve our purpose of **Living our Community.** In this way, we contribute to social welfare, as stipulated in our Sustainable Development Policy, which seeks to balance economic, social and environmental performance.

This management system is consistent with with all laws, best practices and an internal system of standards that stresses our social commitment. We have a Code of Conduct, a Sustainable Development Policy, social development guidelines and our system of values, among others. The crisis caused by the spread of COVID-19 has had multiple impacts on health and the economy. In order to reduce such impact, we increased our efforts to protect the health of our people, support the communities we are part of and our suppliers, with the purpose of giving continuity to our operations, complying with official regulations and our commitments to our customers and shareholders.

In our relationship with communities and authorities, we maintained dialogue, presence and coordination by refocusing social actions through online and partly face-to-face mechanisms. The solidarity of community, authorities and company allowed us to jointly address the health contingency and adapt to the new normal; we modified our social engagement, complying with the protocols and sanitary measures established by the Mexican government and international organizations.

Our social development guidelines embody our commitment to respect culture, traditions, regional vocation, dialogue, skill-building and sustainable development, in an environment of trust with local communities and authorities.





The social development model starts with the social structure, in which Peñoles is an active member of the community. We involve ourselves in efforts to achieve social development and support the goals of society at large, harmonizing and recognizing the guiding role of the State as administrator, and the shared responsibility of the community in building social wellbeing. This model includes general training and awareness-raising of our domestic and international communities, so as to generate shared knowledge, reflections and dialogue.



Authorities

Peñoles

Leaders

Community

NGO / Nonprofits

Peñoles integrates social performance in accordance with its Code of Conduct, policies and guidelines, which include the principles of the United Nations Global Compact and of the Organization for Economic Cooperation and Development (OECD).

Environmental performance

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About this report

Social Development Model





122

people responsible for operating social development strategic plans.

The Social Development Model is based on the social structure, Peñoles being an active member of the community.









Our strategy Living our Community helps to maintain a cordial relationship with the communities of which we are part.

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About this report

G4-MM5, G4-MM8, G4-MM9, EM-MM-210a.3, 413-1a.i

Our Social Development Model fosters continuity, integration and a cross-cutting approach in managing operating processes, considering each stage in Peñoles' value chain. We have social diagnosis mechanisms that determine the economic, social and environmental impact of our operations, whose aim is to magnify the positive impact of our operations, and to avoid, mitigate and/or remediate any negative impact they might have on people, the environment and society. Diagnoses are spaces for dialogue where people's concerns and aspirations are listened to, and on which management plans can be prepared with the involvement of our operations leadership teams.

Impact assessment is focused on respect for human and indigenous rights, according with our management model. Peñoles has no operations adjacent to indigenous lands or where artisanal and/or small-scale mining is practiced; nor have there been any resettlements or mobilization of communities because of such operations.

Managing the Living in Community strategy implies maintaining a harmonious relationship with the communities, contributes to good understanding, the strengthening of relationships of trust, cooperation, local development and the generation of wellbeing, and is guided by the following principles:





Governance

Economic performance

The Social Management System, which we share below, ensures the creation of shared value for the communities and authorities in a continuous improvement cycle:

Peñoles contributes to social welfare and development through a strategy, operating plans and leadership management indicators led by our executive team and operated by an ecosystem of 56 direct and 83 indirect leaders.





413-1a.v, 413-1a.vi, 413-1a.vii,

The Social Development Management System is designed to ensure the efficacy of planning and value creation for our stakeholders. Local community beneficiaries receive information from the company, participate in the design of projects, express their viewpoints and make decisions through various mechanisms.

- Community committees that provide training and design social solutions for the various problems and needs of local communities.
- Image and reputation surveys and social impact assessments, where communities can offer their opinion on needs, problems, socio-

Environmental performance

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economic status, expectations and concerns; on this basis, diagnoses, profiles, indicators and impact statements are prepared.

- Mechanisms through which the community can manage problems and design social solutions in coordination with the company and authorities.
- Sharing our technical expertise in various specialties with authorities, community committees, ejidos and inhabitants, to design and create technical-administrative projects for public tender processes and the mining fund, among others, and assisting them throughout the process.
- Addressing commitments, requests and complaints from the community and other stakeholders and taking action to prevent, remediate or mitigate them.
- Institutional communication through mass media, direct dialogue with the community, fairs, presentations, activations and campaigns.
- Community development institutional programs.
- Strategic allies for social development and engagement.



The purpose of the **Social Development** Management System is to ensure the effectiveness of the commitments and actions established.

Social engagement and development ecosystem





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413-1a.iv

These mechanisms allow us to support the improvement and evaluation of institutional programs, which operate on five axes of acion for social development:

Axes of action



EDUCATION

Improve educational performance: focus on science-technology and human development-values, school retention and support for culture.

ENVIRONMENT

Environmental awareness-building, training and campaigns to identify and mitigate impacts and encourage positive environmental behaviors.



SELF-DEVELOPMENT

Develop capacities and skills for being self-sustainable and starting businesses.



FAMILY

Health and dietary habits, personal advancement, women and older adults, sports and recreation.



INFRASTRUCTURE Shared vision and management of public services.

Results

*1,83*4

social development actions

10 states in Mexico and

7 departments in Peru

82

communities

405,332 participants





Governance

4 CUALITY EDUCATION Education Axis

EDUCATIONAL EXCELLENCE

For 17 years now, Peñoles has allied with the Instituto Mexicano para la Excelencia Educativa, A.C., a nonprofit organization dedicated to improving educational quality, to create a professional refresher program for teachers, administrators, authorities, parents and students of schools in areas neighboring our mining units, benefiting children and youth in these communities. We continued supporting education through digital platforms.

Training path for teachers



"...to value the importance of appropriate learning experiences for my students, and support them in their task of learning to learn..."

– Tania Elizabeth Gallardo García, teacher



https://www.youtube.com/watch?v=36TxnBjeCCU

Environmental performance

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About this report

34,681 students benefited by teachers trained in the Educational Excellence program.

- Sonora
- Chihuahua
- Coahuila
- Durango
- Zacatecas
- State of Mexico
- Guerrero
- Oaxaca

Peñoles is also coordinating with school authorities for a safe return to school, sharing sanitization, vaccination and preventive health campaigns in the event of the contingency.

We continued with virtual workshops to address new learning challenges derived from the new normal, with the participation of 220 administrators and teachers from

local communities, which impacted 34,681 students from 153 educational institutions at different levels.

We also continued the training program for parents through capsules that promote values, in coordination with the Universidad Iberoamericana Torreón, which invite them to reflect on the current situation and experiencing of values.



administrators and teachers from local communities participated in 2021.









4 CUALIFY EDUCATION Education Axis

PEÑOLES FIRST ROBOTICS PROGRAM

On the premise that "the robot is the pretext", through the partnership Peñoles-FIRST, we encourage young people to acquire the tools and experience necessary to stimulate their academic performance and their passion for science, in order to support the development of local communities and the country.





https://www.elsiglodetorreon.com.mx/noticia/2021/destacan-equipos-de-penoles-yfresnillo-plc-en-first-robotics-mexico-2021.html

Environmental performance

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The international organizing committee decided to carry out the program in a digital environment after developing a plan and security protocols because of the pandemic. In the virtual challenges carried out during the year, in which 13 awards were obtained, 461 students participated—183 women and 278 men—plus mentors and lead coaches from 23 Peñoles teams.

Since 2011, FIRST has been aimed at high school students to encourage their interest in STEM (Science, Technology, Engineering and Mathematics) with a focus on the value of "coopertition", which combines mutual cooperation and competition. Participants receive advice from company mentors to meet the challenge of building a robot for social impact activities, which generates an enriching experience for developing their talent and skills. Generating value to this initiative, other activities have been integrated that involve the strengthening of technical and human competencies among the schools, as well as virtual exhibitions of knowledge in regional and global events. Peñoles promoted a mechanism for sharing and generating intellectual capital in the La Laguna region, which strengthens the STEM focus of the participants' competencies.



An additional added value is the social service **PEÑOLES CHORUS** of the young people, which fosters their social awareness and volunteerism as part of their competence.

In 2008, Peñoles promoted the creation of a children's choir in the Comarca Lagunera, convinced that this can help youth build self-respect and talent and strengthen the social fabric. Through singing classes, children enjoy and strengthen their life skills. Due to the contingency, only 30 children from the neighborhoods surrounding Met-Mex could attend.



https://www.facebook.com/watch/?v=244642094115193



4 CUALITY EDUCATION Education Axis





https://bit.ly/31MNwps #CienciaYTecnologia Charla Volcanes de México



https://bit.ly/3oHRfNC *#ElMuseoContigo Panel de influencers vocacionales*



https://bit.ly/3oXJx29 #LaboratorioEnCasa

METALS MUSEUM

For 14 years, the Metals Museum, located in the heart of Metalúrgica Met-Mex Peñoles, Facebook, Instagram, Twitter, Tik Tok and has been a place to come together and learn. 223,756 reproductions and 561,764 likes. In its ten permanent exhibition halls, visitors can learn about geology, mineralogy and the Remodeling of the "Origin, uses and history of metallurgy, as well as current mining applications of minerals and metals" room and metallurgical processes, sustainable was completed. The exhibits have a variety development, art, and the uses of minerals, of resources such as virtual and augmented metals and chemicals in daily life. Here we reality. Sculpture, metal engraving, painting instill an interest in science and showcase and illustration were incorporated as mining and metals as opportunities for museographic elements of the room. development, in an environment open to all.

The Metals Museum offered services to the community throughout the year, using social networks and videoconferencing platforms. School visits, lectures and panels were also conducted through Webex or Meet for 26 school groups, reaching 731 students and 28 teachers.

Teacher training

Courses and workshops on innovation were held for 151 teachers from the surrounding neighborhoods, with topics such as the following:

- Educational forum: hybrid mode and inperson classes
- Laboratory practices
- Selected topics in physical chemistry
- Evolution, a look from biology

Dissemination of science, technology and art

- ► Workshops were held for adults, children, young people, employees and former employees with the participation of 207 people.
- ► Topics on science, technology and art were shared through social media.

Environmental performance

Social performance Fresnillo plc subsidiary

Animations, infograms, articles, videos and live programs were produced and shared on Blog Word Press. **199** productions reached

CENTRO DE ESTUDIOS TÉCNICOS LAGUNA DEL REY A.C. (CETLAR)

Since 1993, under a dual training scheme, CETLAR has been providing a well-rounded education to our students, young people from the communities where Peñoles is present, with a focus on science and technology, as well as human, technical, administrative, business culture and volunteer skills. Students strengthen their personal and professional development while meeting Peñoles' need for highly qualified employees in mechanical maintenance and electrical instrumentation,

as they are certified through a comprehensive, excellent education. Classroom and on the job training give them a competitive advantage of performance in keeping with international standards.

Upon entering CETLAR, students obtain the following incentives:

- Food and lodging
- Recreational spaces
- Education based on a German dual scheme
- ► Full scholarship
- Job opportunities at Peñoles

CETLAR has graduated 840 certified technicians to date. In 2021, 115 scholarship students were enrolled in electricalmechanical and electricity-instrumentation skills for the mining units.

In order to create synergy with the Mexican government and together contribute to better development and incorporation of these young people into the workforce, in 2019, the Peñoles and Fresnillo plc work centers, located in different states of the Mexico, joined the program "Jóvenes construyendo el futuro" (Youth building the future).

Program graduates can then join Peñoles for work in various positions in the business units. This also contributes to the company's ability to hire certified local labor.



The "Peñolero Pride Room" was remodeled. using zinc sheets for its design. The exhibit of certifications and recognitions received by the company in different aspects such as safety, quality, sustainability and social responsibility was expanded.



https://bit.ly/3oXJx29 Sala Origen, usos y aplicaciones de los minerales y metales



Governance

Economic performance



Environment Axis



Revisa que las llaves queden siempre bien cerradas



We help build environmental awareness in local communities and in the company through in-person and online campaigns.



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BUILDING ENVIRONMENTAL AWARENESS

We help build environmental awareness in local communities as well as in the company through campaigns both in person and online that deal with water stewardship, biodiversity, reforestation and forest rehabilitation, tree donation, waste management campaigns and recycling talks, among others. The purpose of this awareness-building effort is to encourage communities to celebrate, volunteer and take collective action for the environment, in line with the UN's Sustainable Development Objectives.

These are some of the highlights of the 136 environmental actions carried out during the year, which involved more than 19,782 people:

- ▶ World Water Day, March 22 with the topic "Valuing water."
- ▶ World Environment Day, June 5, whose goal was building awareness about ecosystem restoration.

SRS 413-1-a.ii, SRS 413-2

In the Torreón community near Met-Mex, we constantly monitor lead concentrations in ambient air, because even when levels are kept below regulatory limits, an environmental contingency might cause inconvenience to local residents.

In a parallel effort, Peñoles' Environmental Health Unit monitors blood lead levels in residents neighboring the plant, particularly children.



- * The latest samples were taken from January 1 to December 31, 2021.
- * The database was generated on January 4, 2022, with a total of 6,001 people reported in the general population, and 5,409 children
- * Due to the contingency, precautions continued for sampling; even so, it was decided to take samples in some neighborhoods, which registered an increase of 37% with respect to 2020.







Governance

Economic performance



Normalization of the second constraints o Axis





https://www.youtube.com/watch?v=So0y4FnsuGk



https://www.facebook.com/cecompenoles/

PEÑOLES – PROEMPLEO

Five years ago, the Peñoles Torreón Community Peñoles, in partnership with Fundación Center was inaugurated, directly benefiting ProEmpleo A.C., holds workshops that help building a community of entrepreneurs and the residents of the twelve neighborhoods businesspeople with the talent and drive to surrounding Metalúrgica Met-Mex and the get ahead, and the commitment to strengthen inhabitants of the Comarca Lagunera. means of subsistence for local communities.

During the year, 264 people received training in workshops on "Enterprise," "Improve your business" and "Start your business," which covered topics like human development, administration, marketing, finance, sales and social responsibility for businesses. Also, specialized business consultants gave 51 business advice workshops.

We encourage people who want a more dignified, productive life through training and advice on self-employment or on starting up or improving family micro-businesses; on creating jobs, helping them keep existing jobs, and promoting enterprising ideas that strengthen environmental, social and economic development.

By having entrepreneurs participating in the workshops, we seek to determine their areas of opportunity, with the purpose of developing their entrepreneurial and business skills.

Social performance

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PEÑOLES COMMUNITY CENTER

Because of the health contingency, and in keeping with the sanitary measures imposed by the authorities, Peñoles temporarily closed its community centers to protect people's health, although we continued to interact virtually with our neighbors and community, and the community center became a successful vaccination center together with the efforts of the Ministry of Health.

Community centers are spaces for social integration that build community visions, create togetherness and promote development through workshops in computers, cooking, sewing, beauty care, English, personal advancement, tae kwon do, computers for kids, music, drawing, tai chi and crafts. Over the course of the year, 364 people attended the center in person, and 294 of them received diplomas.

The purpose of this space is to build relations between the company and the community in a place where people can learn life and work skills, develop abilities, promote culture, practice sports and pursue their talents, all of which leads to a harmonious meeting of stakeholders.

The virtual activities of the community center conducted via Facebook—registered a 61% increase in followers.



COMMUNITY COMMITTEES

At present Peñoles is working with 14 committees from communities near its facilities, helping to build sustainable communities, strengthen local organizations and social leadership, promote teamwork and shared responsibility, and design solutions to social challenges and problems.

VOLUNTEER WORK

Since August 2002, through a partnership with the Mexico United Way Fund, we have encouraged volunteering, helping solve the problems of our community by directly involving company employees in these efforts Peñoles created one of the first volunteering programs in the mining industry in Mexico.

In 19 years of operation, Peñoles' Volunteer Program with United Way Fund, committed *peñoleros* have participated donating talent and resources. Through volunteer

committees, and together with nonprofit organizations working in communities near our operations, we carried out projects with funds donated through employee payroll deductions.

In the area of health, we continued donating equipment, supplies and medical instruments to institutions in various parts of Mexico, like support to the General Hospital in Zone 1 in Saltillo, Coahuila and the General Hospital in Zone 51 in Gómez Palacio, Durango, both belonging to the Mexican Social Security Institute (IMSS).

In the sphere of education, we channeled support for the advancement of disadvantaged youth, renovating school and recreational spaces, and supporting several nonprofit organizations in Coahuila, Zacatecas, Sonora, State of Mexico and Durango. Some outstanding projects were the Ludoteca Centro Cultural Francisco I. Madero, the refurbishment of the media classroom at Cecyted Velardeña, and the rehabilitation of the chemistry laboratory at Tomás Alva Edison secondary school in Zacazonapan, State of Mexico.

Social investment through Peñoles' employees benefited 4,294 people in vulnerable situations: youth, children, senior citizens and COVID hospitals patients.

During the United Way annual meeting, a member of the Tizapa committee was recognized as "Volunteer of the Year", and several committee members were nominated for other awards.





Axis

9,898 medical consultations 3,788 men 6,110 women

ZINC SAVES KIDS

Peñoles is currently involved in the project Zinc Saves Lives, a strategic partnership with UNICEF and the International Zinc Association (IZA) and its members in Mexico. Peñoles signed this agreement as a member of IZA in 2016.

The project's goal is to have enough scientific evidence to help update Mexican regulations regarding the use of zinc in acute diarrheic illnesses in children under five years of age, in the third poorest segment of Mexico's population.

The study had to be interrupted because of the health contingency. Among its strategies is the prevention and control of zinc and iron deficiency, particularly under the age of two in socioeconomically deprived areas, a crucial age at which their growth and development may be compromised.

> Participants in soccer academies



"It has awakened interest in culture, music and discipline; the children who attend the chorus are outstanding children."

– Liliana Torres, teacher



Social performance Fresnillo plc subsidiary

About this report

PEÑOLES-UNAM FOUNDATION ALLIANCE

Peñoles actively promotes a culture of preventive wellness through healthy lifestyles and support for health authorities' actions in the community, offering free services, specialized attention and general checkups for vulnerable children, youth and adults in the communities neighboring our operations.

Through FUNAM's medical social service, and in coordination with health authorities, we offer health services in communities surrounding our operations in the states of Durango, Zacatecas, and the State of Mexico, where we provide medical attention and carry out community actions to reduce preventable deaths of newborns and children. We also promote mental health and the treatment of substance abuse, including drug abuse and harmful alcohol consumption through wellness campaigns that include talks on



SANTOS-PEÑOLES SOCCER ACADEMIES

We have 11 Santos-Peñoles soccer academies, attended by 1,139 boys and girls in six states of Mexico. Due to the health emergency, the Santos-Peñoles Soccer Cup was canceled, along with in-person training in the various academies. However, a virtual education plan was structured to provide continuity to the program, which includes audiovisual materials and virtual capsules on physical activation, through which information, knowledge and tools were transmitted via official external channels.



https://elsiglo.mx/noticia/1887925. mantienen-academia-santos-encomunidades.html

Participants Business unit Metalúrgica Met-Mex 190 95 ♦ Magnelec 48 ♦ Bermejillo 69 San Agustín 103 Capela 118 Velardeña 96 Sabinas ♦ Tizapa 119 52 Fuerza Eólica del Istmo ♦ Fresnillo 249 TOTAL 1,139





Axis

SANITARY CONTINGENCY

We addressed needs arising from the pandemic in the states of Guerrero, **AND NEW NORMAL** We continue to manage the challenges of Chihuahua, Sonora, Coahuila, Oaxaca, the sanitary contingency and new normal. Durango, Zacatecas and the State of Mexico, providing supplies, equipment and material In accordance with the Best practices guide: health contingency 2020 and the government's for medical personnel in hospitals and health centers. We also provided food aid, water, gel, technical guidelines for health safety, we contributed to a culture of prevention and preventive campaigns, sanitization, cleaning of public spaces and masks to vulnerable health care. groups and the community.





https://bit.ly/3wU4GOX



201,793 beneficiaries of donations.

Environmental performance

Social performance Fresnillo plc subsidiary

About this report

PARTNERSHIP IN THE NATIONAL VACCINATION STRATEGY

The vaccine brought us hope, and to meet the challenge of its application, because of the required infrastructure and the process to distribute it. Peñoles offered the authorities its facilities, where a module was set up to inoculate the population surrounding Met-Mex. A team of more than 150 volunteers from Peñoles, Baluarte Minero and Fresnillo plc was set up, joined by other people, including students, family members of our employees and neighbors of the metallurgical plant, who donated approximately **112,464** hours of their time.

153,962 doses were administered during nine days, from May to December 2021, a joint effort between the authorities and Peñoles to protect the people of La Laguna and where the participation of all was very important. As part of the information that was shared with the community we can mention sanitary measures, suggestions to move safely, properly assess risks and make the best decisions to reduce contagion.

Today, the world is different, our interactions and habits have evolved, we have developed new digital skills, and we have adapted work structures.

For Industrias Peñoles, contributing to the vaccination campaign in the context of a pandemic was a challenge, but also an opportunity to reiterate our commitment with the people of Mexico.











Grievances and requests

413-1a.viii

The administration of grievances and requests, a mechanism for open dialogue with stakeholders, is part of our Social Development Management System. In 2021 we received three grievances from local communities, which were addressed and solved.

Through joint work with communities and authorities, 262 requests were received regarding support for sports, educational and cultural activities, infrastructure, health and family togetherness, among others.





Environmental performance

Social performance

Fresnillo plc subsidiary

About this report



262

requests were received regarding support for sports.



Governance

Economic performance

Community engagement is aligned with

Peñoles' social contributi

8

economy and social development.

Awareness, trust, cooperation, co-responsibility and solidarity are Living our Community principles, which drive us toward sustainability.



	Environmental performance	Social performance	Fresnillo plc subsidiary	About this report
th the	e Sustainable Developme	ent Goals (SDG)		SUSTAIN
tio	n to the Sustain	able Development Goals		GOA
	SDG	Goal		
	1 NO POVERTY	We develop social capacities through p co-management of social infrastructure		.
	8 DECENT WORK AND ECONOMIC GROWTH	We promote entrepreneurship and impr human skills as well as consulting, interr	-	n training in technical, administrative and
	3 GOOD HEALTH AND WELL-BEING	We help improve health systems, sanita sports, family togetherness and emerge		bits, preventive health care, promotion
	4 QUALITY EDUCATION	We contribute to academic excellence, technology and infrastructure.	support arts and culture, help prote	ct cultural heritage and promote scienc
	15 LIFE ON LAND	We help build environmental awareness reforest species of flora and fauna in the and we have land and facilities for hand	e places where we operate. We prod	luce forestry species in our own nurseri
	11 SUSTAINABLE CITIES AND COMMUNITIES	We manage a system for social engage development of social skills, strengther educational excellence, family together infrastructure.	ning entrepreneurship and micro-bu	sinesses, protection of cultural heritage
	17 PARTINERSHIPS FOR THE GOALS	We have strategic partnerships for purs	uing the SDG, which strengthen our	^r commitment to the environment, the





Governance

Economic



Environmental performance

Social performance Fresnillo plc subsidiary

About this report

Fresnillo ple subsidiary

Our purpose is to contribute to the wellbeing of people through the sustainable mining of silver and gold.



Our sustainable approach to mining

Precious metals play a key role in the wellbeing of people, and our operations offer opportunities to our people and communities where we operate. At Freshillo plc, we are committed to supply precious metals in a sustainable manner. This means embedding a safe and ethical culture, implementing innovative and compatible mining practices with

communities and the environment and sharing the benefits of mining with wider society. This underlines the importance of responsible business practices being deeply integrated into our business model, and of factors that affect stakeholders being considered at every critical decisionmaking level.



Environmental performance

Social performance

About this report

Measures

- Operating committees: Through fortnightly virtual meetings, statistical trends are reviewed, and commitments are established to prevent contagion, with management and the executive team updated accordingly.
- ► **Protecting the vulnerable workforce:** We identified vulnerable members based on criteria issued by the federal government in 2020 and sent them home at full pay. We continue to monitor their glucose levels, blood pressure and nutritional status and pregnancies, among others, to remain prepared in the event of new contagion waves or variants.
- **Raising awareness and enforcing vaccination:** We launched permanent communication campaigns to educate our people about preventive measures, raise awareness and combat misinformation. In addition, during municipalities' vaccination campaigns, we provided support to ensure personnel attendance, such as transportation, medication for side effects and giving employees time off.
- Social distancing in the workplace: We adopted social distancing measures and appropriate protection equipment at all our facilities. To support compliance, we use floor markings in common areas; limit capacity in dining rooms to avoid crowding, install protective barriers between seating, and provide packaged cutlery; personnel commuting services work at minimum capacity with staggered seating; the group size in training sessions and work meetings has been limited, favoring ventilated spaces, while we also supply antibacterial gel and chlorine wipes, and encourage video conferences when possible. Additionally, nonessential personnel with administrative duties work from home.
- ► **Hygiene and sanitation:** We mandated the use of masks and hygiene measures, notably handwashing and the use of anti-bacterial gel. In addition, we implemented a daily sanitization program for work areas, accommodation and transportation.
- Sanitary filters: We established checkpoints to control access, monitor body temperature and enquire about symptoms or contact with people suspected to have the disease. Additionally, random testing is deployed across all units. For workers in remote locations, monitoring takes place before transportation and on arrival at site.
- Testing, monitoring and contagion traceability: We test regularly for contagion and to ensure traceability. Furthermore, we monitor the progress of confirmed cases daily, and offer psychological care and emotional support.

HEALTH

COVID-19

In 2020, at the beginning of the COVID-19 outbreak in Mexico, we engaged with the authorities and our industry peers to develop a preventive protocol based on international best practices. During 2021, we maintained these protocols as well as the Health Safety Certification provided by the Mexican Social Security Institute (IMSS), having incorporated them permanently into our day-to-day operations.



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Occupational health

We have a comprehensive strategy in place to safeguard the health of our people. Our focus is on prevention and emergency response, the promotion of healthier lifestyles, and the enhancement of wellbeing through the early identification and management of health risks to prevent occupational and chronic diseases.

Key activities:

- ► Identify and monitor the level of exposure to physical and chemical risks to the health of our people (noise, dust, vibration, heavy metal contamination, extreme temperatures, etc.).
- **Determine** operating procedures, equipment, training and controls.
- **Evaluate and improve** the ergonomics to prevent musculoskeletal disorders.
- **Ensure** that everyone entering the workforce has a health check, including physical and psychosocial evaluations.
- ▶ Perform regular check-ups to screen for occupational diseases and advise on preventive care measures.
- ► Manage our own rehabilitation facilities to accelerate recovery from injuries.
- Implement our Healthy Lifestyles program to support good dietary habits and the prevention and control of obesity-related diseases.
- Carry out biological monitoring to prevent sanitary risks.
- **Hold** behavioral change workshops, facilitated by psychologists who provide guidance and counsel on personal issues that may lead to accidents or workplace stress.

Occupational health certification

Facility	Healthy Company	Health
Juanicipio	_	Certi
San Julián	_	Certi
Fresnillo	Certified	Certi
Saucito	Certified	Certi
Ciénega	_	Certi
Penmont	Certified	Certi

Environmental performance

Social performance Fresnillo plc subsidiary

About this report

Our focus is on prevention and emergency response, and the promotion of healthier lifestyles.



h Safety

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During the COVID-19 outbreak, we have continued to prioritize our employees' and contractors' health and wellbeing across our operations.



Economic performance

Our "I Care, We Care" program enables our risk management strategies to drive safety performance in every operation.



SAFETY

We believe that safety is a way of life. Our "I care, we care" program enables our risk management strategies to drive safety performance in every operation, and to help protect all our people, at all times.

Leadership: Values-driven leadership

- Higher-education courses for senior leadership.
- Education courses for supervisors.
- ► Training for our people.

Accountability: Integrating safety and operational management systems

- Promoting recognition of safety as the responsibility of line management.
- Senior management involvement in monitoring processes, systems, operations and reporting policies.

Environmental performance

Social performance

- - Internal documentation aligned to ISO standards.
 - organizational deployment.

Behaviors risk competencies: A mature and resilient safety culture

- Stepback, a method used to raise awareness and identify safety risks in work areas.
- ► Positive recognition.

Systems risk competencies: Establish a risk-based management system

- Critical Risk Control Standards and

Learning environment: Reduce risks through engineering, systems, behaviors and lessons learnt

- Communicate and implement improvements and corrective actions.
- ► Investigation Eyes on Risk.

Key activities:

- **Continue** to implement the "I care, we care" program with its five risk-management strategic pillars.
- Strengthen safety objectives by monitoring leading KPIs to improve our ability to foresee and prevent incidents.
- Implement critical controls and performance standards in every operation to provide 100% of personnel with verification tools to reduce risks.
- **Reinforce** our approach of holding our people accountable for safety performance.



Safety certification

Facility	ISO 45001
Juanicipio	In process
San Julián	_
Fresnillo	Certified
Saucito	Certified
Ciénega	_
Herradura	Certified
Noche Buena	Certified



Governance

We optimize our use of resources, curb any negative impact of our activities and are transparent and accountable regarding our environmental footprint.

ENVIRONMENT

Optimizing our use of resources, curbin negative impact of our activities and be transparent and accountable regarding environmental footprint are crucial eler of sustainable mining and help us to re social license to operate.

Before developing any mining project,
we conduct environmental impact
assessments, which identify potential
impacts and the actions required to manage
them. Environmental impact assessments
address many issues, such as surface
and groundwater resources, water quality,
air quality, soils, biodiversity (including
threatened or endangered species),
landscape and socio-economic conditions.Through the Silver Institute, we participate
in an industry-wide initiative on silver and
the low-carbon economy. The objective is to
produce more carbon footprint information
for industry stakeholders, showcase carbon
abatement best practices and further study
silver's lifecycle and its role as a climate-
smart metal. In addition, we collaborate with
our peers in the Colorado Mining Cleantech
Challenge to promote innovative solutions



Environmental	Social	Fresnillo plc	About this report
performance	performance	subsidiary	About this report

bing any being	impact assessments form the foundation for our Environmental Management Plans and systems such as ISO 14001.
ng our	
ements	Our operations at Herradura and Noche
retain our	Buena are certified by the Cyanide Code,
	which accounts for each of their Merrill-Crowe
	processes and the dynamic leaching plants.
et,	
	Through the Silver Institute, we participate
al	in an industry-wide initiative on silver and
nanage	the low-carbon economy. The objective is to
nents	produce more carbon footprint information
е	for industry stakeholders, showcase carbon
uality,	abatement best practices and further study
ng	silver's lifecycle and its role as a climate-
-	

Environmental certification

Facility		ISO 14001	Clean Industry	Μ
Exploration		Certified	_	
Juanicipio			In process	
Juancipio		In process	Level 2	
San Julián		In process	In process	
San Julian		In process	Level 1	
Fresnillo		Certified	In process	
TTESTINO		Centilleu	Level 2	
Saucito		Certified	In process	
Saucito		Centineu	Level 2	
Ciénega		In process	_	
	Herradura	Certified	Certified	
Penmont	Пенациа	Certified	Level 2	
	Nacha Puona	Cartified	Certified	
	Noche Buena	Certified	Level 2	
				-

for energy efficiency and other environmental challenges.

Our engagement initiatives also extend to companies and organizations in other industries. For example, we take part in the World Environment Center (WEC), which enables us to learn best practices on climate change strategy from leading international companies. In Mexico, we are part of Cespedes (Mexican Chapter of the WBCSD) which shares best practices and engages with governments and society at large. During 2021, we also participated in the Carbon Trust's event Route to Net Zero in Latin America to help organizations understand the steps needed to transition towards decarbonization by learning from the region climate leaders' initiatives. Finally, we joined the Mexico TCFD Consortium—following the success of the Japanese model created to share lessons learnt and assist companies that are starting to adopt these recommendations to shorten their learning curve, build capacities, and improve the country's engagement levels.

99

International Cyanide Management Code

> – – – – Certified

Certified

Governance

Economic performance



2020

We became a registered supporter of the TCFD in 2020 and we disclose our performance in the CDP and GEI Mexico, a voluntary disclosure program with the Mexican regulators.

We became a registered supporter of the Task Force on Climate-related Financial Disclosures.



Environmental performance

Social performance Fresnillo plc subsidiary

Key activities: Climate change

- **Full incorporation** of Climate-related Risks and Opportunities (CRO) in our Enterprise Risk Management and Energy Strategy; it also forms part of the agenda at all the board's Health, Safety, Environment and Community Relations Committee meetings.
- Comprehensive identification of CRO in our business model, connecting our people in interdisciplinary working groups and enhancing the use of scenarios to evaluate and prioritize them.
- Increase in the use of renewables in our energy mix over the years, accounting for almost half of our demand in 2021.
- Seize technological opportunities to reduce both our carbon footprint and costs by leveraging state of the art technology such as dual (diesel-LNG) systems for trucks at Herradura open pit mine, reducing the consumption of diesel.

Water stewardship

- Implement efficient closed water circuits, eliminating the need to discharge processed water into water streams.
- **Reuse** wastewater from municipalities and our own operations and accommodations.
- Implement our new technology strategy to evaluate and adopt upstream and downstream mineral processing technologies able to have positive impacts on safety (tailings), carbon and water footprint.

Biodiversity

- Identify species of special concern as well as protected ones, capture and release wildlife and relocate plant species, map them and provide periodic follow up.
- Carry out soil conservation work and plant material for erosion control.
- Partnerships with state governments to protect endemic endangered species, such as the Sonoran pronghorn, near our Penmont operations, and the golden eagle, in the Fresnillo district.



Tailings & Mineral Waste Management

- Our governance framework establishes the roles, responsibilities and accountability of the groups involved in the design, construction, operation, maintenance and surveillance of tailings storage facilities.
- Maintain the high standards of safety and environmental protection of tailings storage facilities through an ongoing process that requires continuous evaluation through the lifecycle of each facility. Design, construction, surveillance, maintenance and external reviews follow the best practice guides of the Mining Association of Canada (MAC), the Canadian Dam Association (CDA), the International Commission of Large Dams (ICOLD) and the International Council of Mining and Metals (ICMM).
- Measure our implementation of Tailings Management Systems, a center of excellence that provides shared services, formal planning and resourcing, training and a disciplined approach to investment in tailings technologies.



Governance

Economic performance

COMMUNITY RELATIONS

We earn and maintain the trust of our communities through meaningful engagement and by being accountable for our impacts. We recognize the strategic importance of going beyond maintaining our social license to operate—supporting the issues that matter to our communities and working with them for the long term.

Our community strategy, which embraces all phases of the mining lifecycle, aims to build mutual understanding between our operations and local communities, ensuring that we engage, develop and grow together. In addition to effective stakeholder engagement, sharing the benefits of mining plays an important role in the wellbeing of people. We create value in the regions where we operate in the form of employment, procurement, talent development, strategic community investment and the payment of our fair share of taxes. We work with our communities to develop a purposeful social investment portfolio aligned with the relevant UN SDG. Over the years, we have increased our partnerships with civil society organizations in order to build capacity in the communities where we operate.

The COVID-19 pandemic remains an unprecedented challenge, with social and economic consequences to the communities where we operate. In the first year of the pandemic, we adapted our engagement and social investment strategy to raise awareness, support the most vulnerable and collaborate with authorities through strategic donations of equipment and supplies to the health authorities in the communities where our people and their families live and work. In the second year of the pandemic, we remained flexible and adaptable to support the issues that matter to our communities.

Education

Our goal is support inclusive and quality education as a key lever to reduce poverty and inequality. The COVID-19 pandemic has had a negative impact on education in Mexico. In 2020, our response was to migrate our education programs to digital platforms. In 2021 we partnered with our communities to support the safe return to schools.



How to protect yours and others from COVID-19? training module with short vide

Education | Key activities:

- **Collaboration** with our communities to support the safe return to school.
- Our STEM education activities continued, and we followed-up our "How to protect yourself and others from COVID-19?" training module with a new set of short videos. Produced with the assistance of Innovec and Director David Revilla, these films educ school students on issues including the science behind the prevention and awarene of COVID-19, caring for others and managing our emotions.
- We launched an education-based internet pilot project in remote communities neighboring our San Julián and Penmont units. The project aims to engage teachers provides educational content that can be accessed through wifi.
- In alliance with Larousse, we donated books for the second year in row through the "Imagine, create and transform" and "Reading is growing, so let's grow together" campaigns, which were supported by all our operations.
- All students with scholarships at LaSalle University continued their classes digital and then in hybrid mode.
- ► Our First Robotics teams enrolled in the 2022 competition.
- We supplied equipment including playground furniture and sports equipment to schools. We also worked with the federal government's The School is Ours program to help provide infrastructure such as restrooms, a pedagogical classroom and multipurpose sports court.
- With support from Innovec, we launched two pilot projects to enhance the wellbei of children living near our Penmont mine.

	Environmental performance	Social performance	Fresnillo plc subsidiary	About this report
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Governance

Health

Our goal is to ensure healthy lifestyles and promote the wellbeing of local people. The COVID-19 pandemic has continued to be challenging for our communities. In 2020, our response was to collaborate by donating personal protection equipment, ventilators and raising awareness on the use of masks. In 2021, we partnered with health authorities to support vaccination logistics in our communities.



Health | Key activities:

- We supported municipal vaccination logistics to encourage higher vaccination rates among our workers, families and communities.
- We supported rapid testing in remote communities, donating masks and raising awareness.
- We shared our knowledge, measures and advice to help reduce the spread of COVID-19 in our communities.
- We supported a safe return to school by donating masks and supplies of hygiene equipment.
- We organized campaigns to donate 550,000 N95, surgical and artisanal masks to communities near our operations, and also raised awareness about their usage.
- We donated food to vulnerable people in local communities and also through the Food Bank in the municipality of Fresnillo.
- We provided first-aid training to volunteers in community health centers and donated an ambulance to the Red Cross Caborca, in collaboration with civil society and authorities, to improve emergency response in neighboring communities.
- We collaborated with civil society and health authorities to organize our sixth Health Week in Penmont.

Social performance

Fresnillo plc subsidiary

About this report

Water | Key activities:

- Treatment of municipal wastewater to reduce our freshwater consumption for mineral processing. Municipalities benefit from savings in wastewater treatment costs.
- At Ciénega, we supported the water network in the El Metate community, benefitting 15 families.
- At San Julián, we monitored 300 rainwater collection systems, providing recommendations to users and planning future interventions.
- In the Sonora region, we provided water tanks to communities experiencing maintenance issues with their water pumps, ensuring continued availability of water for handwashing to prevent contagion.

Water

Our goal is to reduce our freshwater footprint and ensure that our communities have access to safe water.

Capacity building

Our goal is to generate skills in local communities, enabling people to participate in the mining value chain, and to foster the diversification of the local economy to enable an effective economic transition after mine closure. We are members of the regional mining clusters of Zacatecas, Sonora and Chihuahua, and work with them to help promote regional procurement capacities and talent development. The clusters are also an effective mechanism to maintain relationships with key stakeholders such as state governments.

Capacity building | Key activities:

- CETLAR and CETEF schools develop the necessary technical skills for participation in the mining value chain.
- **Entrepreneurial programs** in our operations and projects.
- Mask, uniforms and equipment workshops were held at San Julián and Juanicipio.
- At Penmont, we partnered with the Center for the Study of Deserts and Oceans (CEDO) to support the School of the Sea project, a community initiative to support fishing-related activities and deliver educational programs around marine ecosystems conservation.
- At Ciénega, we provided entrepreneurial training to enable women to develop small businesses.
- At Juanicipio, we delivered food-based projects and helped develop micro-businesses.









Social performance

About this report

ETHICS, CULTURE AND DIVERSITY

Ethics

We believe that our actions and behavior should always manifest our ethical culture, and that our workforce and related third parties must embody and be consistent with our corporate values of confidence, responsibility, integrity and loyalty. Our Step-Up Culture Framework enhances ethical decision making by engaging our people and aligning their behavior to our strategy, and we use Ethisphere's Ethics Quotient survey to monitor our ethics culture and track our progress.

During 202, we developed a company-wide scheme to build a culture of prevention and wellbeing at work that discourages harassment. It was comprised of online courses, awareness workshops, and face-to-face workshops for unionized and non-unionized personnel.

Diversity

We aspire to develop an inclusive culture where our people value diverse backgrounds, feel respected and are inspired to realize their full potential. Equity and inclusion can lead to improvements in the attraction, retention and development of talent, as well as promoting innovation and creativity. Our approach is inspired by the principle of equality and recognizes the importance of treating people appropriately and providing equal access to opportunities. Our aim is to foster an inclusive workplace where openness, belonging, and respect allow people to have a meaningful impact on the workplace.

During 2021, our gender equity program took an important step forward. Working with Aequales, we carried out a Diversity, Equity and Inclusion (DEI) diagnosis and held a workshop to implement recommendations to achieve greater equity across the company. We also designed our Women's Leadership Program with the support of KPMG, to strengthen a culture of inclusion that promotes the attraction and development of female talent.

AWARDS

During 2021, we were part of the FTSE4Good Index, named as one of the world's most ethical companies by Ethisphere and ranked first in the Corporate Integrity Ranking in Mexico. We also received recognition from other organizations during the year, including: Ethics and Values in Industry from the Mexican Confederation of Industrial Chambers (Concamin); the Socially Responsible Company award from the Mexican Center for Philanthropy (Cemefi); and Exceptional Company on the Social Support and Commitment, and New Ways of Working categories from the Communication Council and the Business Coordinating Council (CCE).

During 2021, we were part of the FTSE4Good Index, named as one of the world's most ethical companies by Ethisphere and ranked first in the Corporate Integrity Ranking in Mexico.



Message from the CEO

Profile

Governance

Economic performance

21st Annual Sustainable

Annual Sustainable Development Report.



Environmental performance

Social performance

Fresnillo plc subsidiary

About this report

About this report

With this 21st Annual Sustainable Development Report, we want to show our stakeholders Peñoles' performance as a socially responsible company.





About this report

101-2.6, 101-3.1, 101-3.2, 101-3.3, 101-3.4, 102-50, 102-51, 102-52, 102-53, 102-54-a.i.

Environmental performance

Social performance Fresnillo plc subsidiary

With this 21st Annual Sustainable Development Report, which covers the period from January 1st to December 31st, 2021, we want to show—shareholders, customers, suppliers, employees and communities— Peñoles' performance as a socially responsible company, on environmental, social and governance issues, according to the principles established by the Global Reporting Initiative (GRI) (2016-2018) under the essential compliance option. No material information was overlooked and we notified GRI about the use of its standards to prepare this report.

For the second time, we also prepared the report in accordance with the sustainability standards of the Sustainability Accounting Standards Board (SASB) for the Metals and Mining sector, version 2018-10.

Please send your comments on the content of this report to **penoles_sustentable**@ **penoles.com.mx.** Both this and previous reports are available for consultation under the sustainability section on our website: www.penoles.com.mx

102-45

The financial information presented in this report includes the same entities as in the consolidated financial statements. For more details on the entities included, please refer to our Annual Report published on our website.

102-46-a

The definition of the topics included and their coverage was made by applying the content reporting principles of GRI standard (sustainability context, the organization's activities and impacts of the organization, as well as expectations and interests of stakeholders). These principles are considered in the materiality analysis presented below.

MATERIALITY ANALYSIS

101-1.1, 101-1.2, 101-1.4, 101-1.3.1, 101-1.3.2, 101-2.3, 101-2.4, 101-2.5, 102-44, 102-46-b, 102-47

The materiality analysis was carried out using the following methodology:

- a. Relevant topics were identified for the main stakeholders.
- **b.** Positive and negative impacts of the organization were considered.
- c. The external context of sustainability was considered by researching reports from recognized organizations and recognized experts in the field.
- d. Risks to the business were considered.

In order to establish the priorities included in the list, a weighting was carried out based on the relevance of the topic for the different stakeholders and the organization's influence on each stakeholder group. They were ordered from the highest to the lowest, based on the result of the calculation obtained.



Evaluation of ESG issues

- Efficient use and consumption of energy
- Water
- Occupational health and safety
- Biodiversity
- GHG emissions
- Community development programs
- Anti-corruption
- Taxes
- Respect for human rights
- Supplier environmental assessment and bribery
- Prohibition of child or forced labor
- Labor relations
- Non-renewable materials
- Participation in public policy and lobbying

Stakeholders relevance





Governance

Economic performance

The material issues reported also comply with our Fifteenth Communication on Progress (CoP), in compliance with our commitments to the United Nations Global Compact. The table included at the end of the report presents the list of material issues and their compliance with GRI standards, and the information to comply with the CoP and the SDG. For the second year, we included the SASB standards for the Metals & Mining sector, and we are committed to improving our disclosure under this methodology in future reports.

APPLICATION OF THE QUALITY PRINCIPLES

101-2.1,

For the purpose of ensuring the quality of the report, the GRI standards for sustainability reporting were considered.

101-1.5, 101-1.7, 101-2.7.2, 101-2.7.3

Accuracy and clarity. The report contains tables, charts, graphs, diagrams, and photographs related to each of the material



The data presented are the result of direct measurements at each key operation, as well as information calculated from those measurements, expressed in the metric decimal system. Both data are incorporated to present Peñoles' global indicators. In the event that data are expressed in indices or rates, a notation of the components considered for their calculation is included. All financial figures are expressed in US dollars. For additional information, please visit our website: www.penoles.com.mx

101-1.6.

Balance. This report includes both positive aspects and areas of opportunity, in order to present a real and transparent image of the company.

101-1.8, 101-2.7.1

Comparability. The information included in this report has been organized in such a way as to facilitate the reading of what happened during the reporting year and, when required, of the changes compared to previous years. The purpose is to communicate clearly and consistently each of the indicators and contents reported.

101-1.9, 102-56

Reliability. In order to provide reliability for the information reported, and at the request of the company's senior management, for the 15th consecutive year this report was assured by an independent third party: Deloitte Asesoría en Riesgos, S.C.



Environmental performance

Social performance Fresnillo plc subsidiary

About this report



101-1.10, 101-2.7.4

Timeliness. Peñoles reports annually to its stakeholders on its performance in material sustainability issues, while also presenting its Annual Report. Both consider the period from January 1st to December 31st of each year. Peñoles also publishes its financial performance with quarterly reports to the Mexican Stock Exchange.



For the **Second** year

we included the SASB standards for the Metals & Mining sector.







Economic performance

102-56 Independent Assurance Report

Deloitte

LIMITED INDEPENDENT ASSURANCE REPORT ON SUSTAINABILITY REPORT

To management of Industrias Peñoles, S.A.B. de C.V.

Identification of the subject matter information

We have been hired by Industrias Peñoles, S. A. B. de C. V. ("Peñoles" or "the Company") to perform a limited assurance assignment on certain information contained in Peñoles 2021 Sustainable Development Report corresponding to the year ended December 31st, 2021.

Our work was carried out by an independent, multidisciplinary team that includes assurance professionals and sustainability specialists. We used the work of sustainability specialists, in particular, to help determine the logic and traceability of Peñoles sustainability aspects within the indicators assured.

Our assurance commitment does not extend to information regarding prior periods or any other information included in the 2021 Sustainable Development Report or linked from sustainability information or the 2021 Sustainable Development Report, including images, audio files or embedded videos.

Criteria

The criteria used by Peñoles to prepare the information included in the 2021 Sustainable Development Report, object of the limited assurance assignment, were established considering the terms and conditions defined by GRI (Global Reporting Initiative) Standards and the SASB (Sustainability Accounting Standards Board) indicators for the industry, which are detailed in the attached Appendix A.

Peñoles responsibility regarding subject matter information

Peñoles is responsible for:

- The content of the 2021 Sustainable Development Report, which includes determining the coverage and the performance indicators to be included that are relevant to the stakeholders to which it is directed;
- The selection and definition of the applicable criteria for the preparation of said Report. The criteria adopted by the Company are those defined in the GRI Standards and the SASB Standards for the industry;
- The availability of appropriate records to support the information management process and the execution of the performance measurement based on the established criteria.
- The design, implementation and execution of internal controls to prepare the sustainability information free from material misstatement, due to fraud or error;
- The preparation and presentation of the 2021 Sustainable Development Report.

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 nvironmental erformance	Social performance	Fresnillo plc subsidiary	About this report			
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greater inherent limitations information. In preparing t	s than financial information, he 2021 Sustainable Develo	given the nature of the methods used to de	f non-financial information, which is subject to etermine, calculate, sample or estimate such gualitative interpretations about the relevance			
Independence and quality control We have complied with the ethical and independence requirements defined by the Code of Professional Ethics for Public Accountants issue International Ethics Standard Board for Accountants (IESBA), which is based on the principles of integrity, objectivity, professional competence care, confidentiality and professional behavior.						
			a comprehensive quality control system that i ional standards and applicable laws and reg			
Responsibility of the ind	lependent professionals r	regarding the assignment				
based on the procedures w the "International Standard by the International Audition	ve have performed and the e d for Assurance Engagemen ng and Assurance Standards	evidence we have obtained. We perform our ts, Other than Audits or Reviews of Historica	Peñoles 2021 Sustainable Development Report imited assurance engagement in accordance al Financial Information" ISAE 3000 - Revised nning and performing work to obtain limited m material error.			
	-		on, observation of processes performed, inspe eporting policies and agreement with the un-			
Due to the assignment circ	cumstances, we have perform	med the following activities:				
	management and personne standing of the Company's p		and preparing the selected performance indica			
	_	control environment and information systemetric environment and information and effectiveness.	ms, without evaluating the design of particular			
• Understand the tools use	d to generate and report no	n-financial information through inquires wit	h the personnel in charge.			
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Massage from the CEO	Drofile	Courses	Economic
Message from the CEO	Profile	Governance	performance

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Carry out substantive tests on a random selective basis of sustainability information identified by Peñoles, to determine the standards and indicators subject to limited assurance and corroborate that the data has been adequately measured, recorded, compiled, and reported through:

- Inspection
- Observation
- Confirmation

- Recalculation
- Re-enforcement
- Analytical processes

• Comparison of the contents presented by the Administration with what is established in the criteria section of this report.

The Appendix A details the sustainability standards and performance indicators included in the assignment's scope.

Our limited assurance engagement was performed only regarding the sustainability standards and performance indicators included in the Appendix A, for the year ended December 31st, 2021; and we have not performed any assurance procedure regarding prior years, future projections and goals, or any other items included in the 2021 Sustainable Development Report and, therefore, we do not express a conclusion in this regard.

A limited assurance engagement implies evaluating the Company's use of the criteria as a guideline for the preparation of the sustainability information included in Peñoles's 2021 Sustainable Development Report; evaluating the risks of material misstatement in reporting due to fraud or error; responding to assessed risks if necessary; and evaluating the general presentation of the information in the 2021 Sustainable Development Report. The scope of a limited assurance engagement is less than that of a reasonable assurance engagement regarding both risk assessment procedures, including an understanding of internal control, and procedures performed in response to assessed risks. Therefore, we do not express a reasonable assurance conclusion about whether the sustainability information in the Company's report has been prepared in all material respects, in accordance with what is established in the criteria section of this report.

We believe that the evidence obtained and reviewed is enough and appropriate to provide a basis for our limited assurance conclusion.

Conclusion

Based on the work performed, the procedures carried out, and the evidence obtained, no matter has come to our attention that would lead us to believe that the sustainability standards and performance indicators contained in Peñoles 2021 Sustainable Development Report for the year ended December 31st 2021, have not complied in all material aspects, as established in the criteria section of this report.



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Restrictions of the use of the assurance report

Our report is issued solely for the purpose defined in the first paragraph and is not to be used for any other purpose or distributed to other parties on its own. This report refers only to the matters mentioned in the preceding sections and to the sustainability information reviewed and does not extend to any other financial and non-financial information included in the 2021 Sustainable Development Report of Grupo Financiero Peñoles, S.A.B. of C.V. for the year ended December 31st, 2021, nor to its financial statements, taken as a whole.

Borio Caral J Deloitte Asesoría en Riesgos S.C.

Deloitte Asesoría en Riesgos, S.C. Member Firm of Deloitte Touche Tohmatsu Limited Rocío Canal Garrido Partner of Deloitte Asesoría en Riesgos April 27th, 2022





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APPENDIX A

Performance indicators assured::

Indicator	Description	Indicator	Description
GRI 101-1.1 (2016)	Stakeholder Inclusiveness	GRI 102-2 (2016)	Activities, brands, products, and services
GRI 101-1.2 (2016)	Sustainability Context	GRI 102-3 (2016)	Location of headquarters
GRI 101-1.3 (2016)	Materiality	GRI 102-4 (2016)	Location of operations
GRI 101-1.4 (2016)	Completeness	GRI 102-5 (2016)	Ownership and legal form
GRI 101-1.5 (2016)	Accuracy	GRI 102-6 (2016)	Markets served
GRI 101-1.6 (2016)	Balance	GRI 102-7 (2016)	Scale of the organization
GRI 101-1.7 (2016)	Clarity	GRI 102-8 (2016)	Information on employees and other workers
GRI 101-1.8 (2016)	Comparability	GRI 102-9 (2016)	Supply chain
GRI 101-1.9 (2016)	Reliability	GRI 102-10 (2016)	Significant changes to the organization and its supply chain
GRI 101- 1.10 (2016)	Timeliness	GRI 102-11 (2016)	Precautionary Principle or approach
GRI 101-2.1 (2016)	Applying the Reporting Principles	GRI 102-12 (2016)	External initiatives
GRI 101-2.2 (2016)	Reporting general disclosures	GRI 102-13 (2016)	Membership of associations
GRI 101-2.3 (2016)	Identifying material topics	GRI 102-14 (2016)	Statement from senior decision-maker
GRI 101-2.4 (2016)	Identifying material topics boundaries	GRI 102-16 (2016)	Values, principles, standards, and norms of behavior
	, , , , , , , , , , , , , , , , , , ,	GRI 102-17 (2016)	Mechanisms for advice and concerns about ethics
GRI 101-2.5 (2016)	Reporting on material topics	GRI 102-18 (2016)	Governance structure
GRI 101-2.6 (2016)	Presenting information	GRI 102-40 (2016)	List of stakeholder groups
GRI 101-2.7 (2016)	Compiling and presenting information in the report	GRI 102-41 (2016)	Collective bargaining agreements
GRI 101-3.1 (2016)	Claims that a report has been prepared in accordance with the GRI Standards	GRI 102-42 (2016)	Identifying and selecting stakeholders
GRI 101-3.2 (2016)	Reasons for omission	GRI 102-43 (2016)	Approach to stakeholder engagement

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GRI 101-3.3 (2016)	Using selected Standards with a GRI- referenced claim	GRI 102-44 (2016)	Key topics and concerns raised
GRI 101-3.4 (2016)	Notifying GRI of the use of the Standards	GRI 102-45 (2016)	Entities included in the consolidated financ statements
GRI 102-1 (2016)	Name of the organization	GRI 102-46 (2016)	Defining report content and topic Boundari
GRI 102-47 (2016)	List of material topics	GRI 206-1 (2016)	Legal actions for anti-competitive behavior trust, and monopoly practices
GRI 102-48 (2016)	Restatements of information	GRI 301-1 (2016)	Materials used by weight or volume
GRI 102-49 (2016)	Changes in reporting	GRI 302-1 (2016)	Energy consumption within the organizatio
GRI 102-51 (2016)	Date of most recent report	GRI 302-2 (2016)	Energy consumption outside of the organiz
GRI 102-52 (2016)	Reporting cycle	GRI 302-3 (2016)	Energy intensity
GRI 102-50 (2016)	Reporting period	GRI 302-4 (2016)	Reduction of energy consumption
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GRI 201-1 (2016)	Direct economic value generated and distributed	GRI 306-2 (2020)	Management of significant waste-related in
GRI 201-3 (2016)	Defined benefit plan obligations and other retirement plans	GRI 306-3 (2020)	Waste generated
GRI 201-4 (2016)	Financial assistance received from government	GRI 306-4 (2020)	Waste diverted from disposal
GRI 202-1 (2016)	Ratios of standard entry level wage by gender compared to local minimum wage	GRI 306-5 (2020)	Waste directed to disposal





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GRI 203-1 (2016)	Infrastructure investments and services supported	GRI 307-1 (2016)	Non-compliance with environmental laws and regulations
GRI 203-2 (2016)	Significant indirect economic impacts	GRI 308-1 (2016)	New suppliers that were screened using environmental criteria
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GRI 303-1 (2018)	Interactions with water as a shared resource	GRI 404-1 (2016)	Average hours of training per year per employee
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GRI 303-4 (2018)	Water discharge	GRI 405-1 (2016)	Diversity of governance bodies and employees
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GRI 304-1 (2016)	Operational sites owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas	GRI 406-1 (2016)	Incidents of discrimination and corrective actions taken
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GRI 403-4 (2018)	Worker participation, consultation, and communication on occupational health and safety	GRI 412-3 (2016)	Significant investment agreements and con that include human rights clauses or that underwent human rights screening
GRI 403-5 (2018)	Worker training on occupational health and safety	GRI 413-1 (2016)	Operations with local community engagem impact assessments, and development pro
GRI 403-6 (2018)	Promotion of worker health	GRI 413-2 (2016)	Operations with significant actual and poten negative impacts on local communities
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GRI 403-8 (2018)	Workers covered by an occupational health and safety management system	GRI 414-2 (2016)	Negative social impacts in the supply chair actions taken
GRI 403-9 (2018)	Work-related injuries	GRI 415-1 (2016)	Political contributions
GRI 403-10 (2018)	Work-related ill health	GRI 416-1 (2016)	Assessment of the health and safety impac product and service categories
GRI G4 MM1	Amount of land (owned or leased, and managed for production activities or extractive use) disturbed or rehabilitated	GRI 416-2 (2016)	Incidents of non-compliance concerning th health and safety impacts of products and services
GRI G4 MM2	The number and percentage of total sites identified as requiring biodiversity management plans according to stated criteria, and the number (percentage) of those sites with plans in place	GRI 417-1 (2016)	Requirements for product and service infor and labeling
GRI G4 MM3	Total amounts of overburden, rock, tailings, and sludges and their associated risks	GRI 417-2 (2016)	Incidents of non-compliance concerning pr and service information and labeling
GRI G4 MM4	Number of strikes and lock-outs exceeding one week's duration, by country	GRI 417-3 (2016)	Incidents of non-compliance concerning marketing communications
GRI G4-MM5	Total number of operations taking place in or adjacent to indigenous peoples' territories, and number and percentage of operations or sites where there are formal agreements with indigenous peoples' communities	GRI 418-1 (2016)	Substantiated complaints concerning bread customer privacy and losses of customer c
GRI G4-MM6	Number and description of significant disputes relating to land use, customary rights of local communities and indigenous peoples	GRI 419-1 (2016)	Non-compliance with laws and regulations social and economic area





Message from the	CEO Profile	Governance	Economic performance	Environmental performance	Social performance	Fresnillo plc subsidiary	About this report
Deloi	tte.						
GRI G4-MM7	The extent to which grievance mechanisms were used to resolve disputes relating to land use, customary rights of local communities and indigenous peoples, and the outcomes	SASB EM-MM- 210a.3	Discussion of engagement processes and due diligence practices with respect to human rights, indigenous rights, and operation in areas of conflict				
GRI G4 MM8	Number (and percentage) of company operating sites where artisanal and small-scale mining (ASM) takes place on, or adjacent to, the site; the associated risks and the actions taken to manage and mitigate these risks	SASB EM-MM- 210b.1	Discussion of process to manage risks and opportunities associated with community rights and interests				
GRI G4 MM9	Sites where resettlements took place, the number of households resettled in each, and how their livelihoods were affected in the process	SASB EM-MM- 310a.1	Percentage of active workforce covered under collective bargaining agreements, broken down by U.S. and foreign employees				
GRI G4 MM10	Number and percentage of operations with closure plans	SASB EM-MM- 510a.1	Description of the management system for prevention of corruption and bribery throughout the value chain				
SASB EM-MM- 150a.3	Number of tailings impoundments, broken down by MSHA hazard potential	SASB EM-MM- 510a.2	Production in countries that have the 20 lowest rankings in Transparency International's Corruption Perception Index				
SASB EM-MM- 160a.1 SASB EM-MM- 160a.3	 Description of environmental management policies and practices for active sites Percentage of (1) proved and (2) probable reserves in or near sites with protected conservation status or endangered species habitat 	SASB EM-MM-000.A	Production of (1) metal ores and (2) finished metal products				
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GRI content index

102-55, 101-2.6, 101-3.1

This report has been prepared in accordance with the GRI Standards: Core option. The following index contains the material topics for the Company. Compliance with the requirements included in GRI 102 is met: General Contents.

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GRI-GCP Relationship

	Global Compact Principles										
	GRI-GCP Relationship	Support and respect human rights	Do not be complicit in human rights abuses	Uphold freedom of association and right to collective bargaining	Eliminate all forms of forced and compulsory labor	Abolition of child labor	Eliminate all forms of forced and compulsory labor	Precautionary approach to environmental challenges	Promote greater environmental responsibility	Encourage environmentally friendly technologies	Work against corruption
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408	Child labor	•	•			•					
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410	Safety practices	•	•								
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413	Local communities	•	•					•	•		•
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416	Customer health and safety	•								•	
417	Labeling and marketing	•							•	•	
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Environmental performance

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Sustainability Accounting Standards Board (SASB)

SASB standards are designed to identify a minimum set of sustainability issues most likely to impact the operating performance or financial condition of the typical company in an industry, regardless of location.

We present this Report considering the sustainability standards prepared by the Sustainability Accounting Standards Board (SASB) for the Metals and Mining sector, version 2018-10.

Description	Code	Page	Description	Code	Page
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NR (Not Reported)



GRI-SDG-UNGC relationship

ODS	Goal	GRI	ODS	Goal	GRI
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***	2.3	411-1, 413-2-a			
	3.2	401-2-a	11 SUSTAINABLE CITIES AND COMMUNITIES	11.2	203-1 206 1 206 2 a 206 2 b 206 2 a 206 2 a 206 4 a 206 4 b 206 4 a
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3 GOOD HEALTH AND WELL-BEING	3.6	403-9-a, 403-9-b, 403-9-c		12.4	306-2-b, 306-2-c, 306-3-a, 306-3-b, 306-3-c, 306-4-a, 306-4-b, 306-4-c,
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₽	5.4	203-1, 401-2, 401-3	∳ ~~	15.2	305-1, 305-2, 305-3, 305-4-a, 305-5-a, 305-7
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Environmental
performance

Social performance



Governance

Economic performance



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